

2026

1 Billing and Due Dates

Utility bills are mailed monthly and are typically due around the 20th of the following month.

Even if mail is delayed, your balance is always available — just give us a call or check online.

2 Payment Options

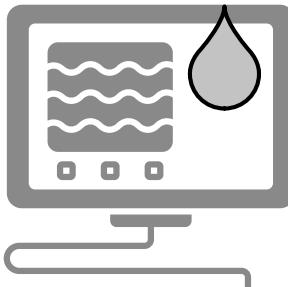
- Online Payments:** Pay online using a credit or debit card (processing fees apply). You can use a card to pay one time, schedule a payment in advance or set up an auto draft via credit/debit card.
- Auto Draft – No Fees:** Set up automatic payments directly from your checking or savings account using routing and account numbers — there are no fees for this option.
- Drop Box:** Available to drive-thru and drop off your bill 24/7/365 in the City Hall parking lot.
- In-Person Payments:** Visit us during regular business hours at City Hall. We are open Monday-Friday from 8 a.m. to 5 p.m.
- Mail:** Payments can be mailed (allow extra time for delivery).

3 Vacant Properties and Idle Meters

If a property becomes vacant and water service is turned off, the meter enters an “Idle Meter” status. Property owners have options, including maintaining base fees or having the meter removed. Questions? We’re happy to walk through your choices and help you determine what’s best.

UTILITY RATES

We know utility bills aren’t the most exciting mail you receive — but we want the bills to be easy to understand, easy to manage and full of helpful options. Here’s a quick snapshot of how your City utility services work and how our team can help answer questions, provide resources and more!



4 Smart Meters and EyeOnWater

Our smart meters help provide accurate readings and valuable insight into your water usage.

With the Eye on Water® app, you can:

- Track daily water use
- Receive alerts for possible leaks
- Monitor usage trends over time

Learn more or sign up at:
www.helpeyeonwater.com

5 Peak Season Volume Rates

These Peak Season Volume Rates apply to water usage from June through September to encourage conservation and support infrastructure needs. Rates shown are per 1,000 gallons.

- 1-5,000 gal./month: \$5.15
- 5,001-15,000 gal./month: \$5.67
- 15,001+ gal./month: \$6.18

These rates apply automatically based on usage. Conserve water this summer to reduce costs and support sustainability. Learn more at www.wentzvillemo.gov/Conserve.

6 Water and Sewer Rates

Meter Size	Water Base	Sewer Base
3/4"	\$8.06	\$16.19
1"	\$12.71	\$25.60
1 1/2"	\$22.19	\$44.42
2"	\$30.59	\$61.78
3"	\$53.20	\$105.81
4"	\$94.48	\$188.70
6"	\$144.57	\$285.76
8"	\$186.30	\$360.41
10"	\$269.81	\$509.76



Volumetric User Fees for Water and Sewer

Water customers are charged \$5.46 per thousand gallons of water in addition to the monthly base fee. Sewer customers are charged \$5.53 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

7 We’re Here to Help

The City’s customer relations team is always available to provide utility-billing related assistance, including:

- Answering billing questions
- Helping set up payment options
- Assisting with service changes
- Explaining your bill or usage

If you have questions, please call (636) 639-2155 or send an email to City.Inquiry@wentzvillemo.gov.

More Info

Sign up or learn more when you visit
www.wentzvillemo.gov/Utilities.

Solid Waste Updates Coming Soon!

Updates to solid-waste services will roll out in 2026. Please watch for communications from both the City of Wentzville and Meridian as we work to enhance day-to-day operations and customer service for our solid-waste customers.

For more information, please visit www.wentzvillemo.gov/SW.

We will continue to update this page with more information in 2026.



Utility Billing Codes

If you have any further questions about billing codes, please call the Utility Office at (636) 639-2155.

Bill Code	Description	Cost
BD	BILLED DEPOSIT	\$150
BF	BACKFLOW FEES	\$12/\$17/\$35
HY1	HYDRANT RENTAL FEE	\$10/\$40/\$120
HY2	HYDRANT LATE READ	\$30
LI	LARGE ITEM PICK UP	\$24
PN	PENALTY	1.5%
SA1	TRASH/RECYCLE RETURN PICK UP	\$12
SA2	TRASH AND RECYCLE TWICE A WEEK	\$17.50
SA3	EXTRA BAGGED TRASH FEE	\$2.50
SA4	CART+CLEAN/SWAP	\$24
SC	SERVICE CHARGE	VARIES
SC1	WATER METER ON/OFF FEE	\$58.00
SC2	WATER METER TAMPER FEE	VARIES
SC3	OVERTIME FEE	VARIES
SE	SEWER	VARIES
SF	STATE PRIMACY FEE	VARIES
SR	SENIOR TRASH DISCOUNT	\$1 CREDIT
TC	ADDITIONAL TRASH CART	\$3
T9	TRASH AND RECYCLE W/CARTS	\$17.50
WA	WATER	VARIES
WP	WATER POLLUTION ACT	VARIES
YC	YARD WASTE W/ CART	\$13
YW	YARD WASTE ONLY	\$10
YWB	YARD WASTE BAG	\$4

Thank You!

We appreciate the opportunity to help and serve you!