City of Wentzville News, Information, Important Dates and More!

Introducing St. Charles County Regional Crime Stoppers!

The Wentzville Police Department (WPD) is excited to partner with St. Charles County to launch the Regional Crime Stoppers program — a powerful collaboration between law enforcement, the media and the community to combat crime.

How It Works:
Crime Stoppers ensures anonymity, making it safe for individuals to share vital information. By calling the hotline or submitting tips online, community members can assist in solving crimes while remaining completely anonymous. Thanks to community support through donations and fundraising, cash rewards are offered for tips leading to arrests.

Get Involved:
Together, we can make St. Charles County a safer place to live. Help spread the word and encourage friends, family and neighbors to join the effort.

Submit a Tip Today:
WPD, alongside St. Charles County, is committed to building a safer community for everyone!
- Call the anonymous hotline: (636) 949-3333
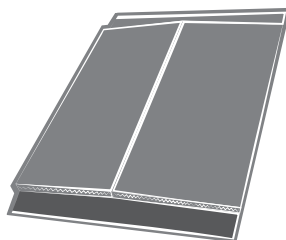- Visit: www.sccregionalcrimestoppers.org

Pay Your Bill 24/7/365

Did you know you can access your utility account 24 hours a day, 365 days a year? Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. For more information about bill payment, please contact the Utility Billing Office at (636) 639-2155.

- To make your payment or access your account information over the phone, please call (833) 326-7020. Please note: additional fees may apply.
- As a resident, you can also pay your bill online by accessing the City's virtual payment portal. Bill payment is available on the City's website at **www.wentzvillemo.gov/PayMyBill**. All payment methods are secure, so you don't have to worry about entering your payment information online.
- Don't want to pay virtually or by phone? No problem! Wentzville City Hall has a convenient drive-up-and-drop-off Utility Payment Dropbox. You can drop off your utility bills at any time without even having to get out of your car.

Excess Trash and Cardboard Tips

Please remember: trash that does not fit in your cart must be bagged (this includes cardboard). Unbagged trash/cardboard cannot be collected. Trash lids must be closed in order for your trash to be collected. You can dispose of up to three extra 40-gallon bags of trash each week. After the third bag, however, you will be charged $2.50 per bag. To learn more about solid-waste collection, visit **www.wentzvillemo.gov/SolidWaste**. Questions? Please call (636) 327-5101.

Understanding Your Property Tax Rate: The City's Role

One common question the City receives concerns property taxes and how they are determined. The City of Wentzville plays a role in setting its portion of the property tax rate. However, it's important to note that the overall property tax collected is largely influenced by other entities and St. Charles County, as the County is responsible for assessing property values. Here's an overview of how it works:

- **Property Value Assessment:** St. Charles County assesses the value of all properties in the county. This value is based on market conditions, property features and other factors. The County Assessor determines the assessed value that serves as the foundation for calculating property taxes. This real estate assessment takes place every other year as required by Missouri law.
- **Setting the City's Tax Rate:** Each year, the City of Wentzville sets its property tax rate within limits established by Missouri law. This rate funds City services like public safety, parks and infrastructure. It is based on the City's budget needs and approved by the Board of Aldermen.
- **Combining Taxing Jurisdictions:** The property tax bill you receive includes rates from multiple entities, such as the school district, county, fire and library districts, and others. The City's rate is only one portion of the total.
- **Why Your Taxes May Increase:** If your property's assessed value increases, your overall tax bill may go up, even if the City's rate remains the same or decreases. This is because other taxing entities or changes in assessed value affect the total amount due.

LEARN MORE

Visit the City's website at **www.wentzvillemo.gov/ Budget** for an in-depth look at Property Tax and more!
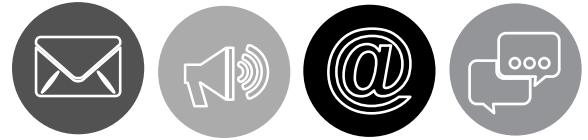
Stay Connected to the City of Wentzville

The City of Wentzville uses a variety of methods to communicate with residents, both print and digital. Make sure you are receiving all of Wentzville's important updates by connecting with us in the following ways.

- **Sign Up for Our eNewsletters:** Stay informed about parks and recreation events and programs, economic development news and general City updates by signing up for one or more of the City's eNewsletters. Get Wentzville updates sent right to your inbox when you sign up at **www.wentzvillemo.gov/eNews**.

- **Sign Up for Wentzville's Emergency Alerts:** The WIND system (or Wentzville Information Notification Delivery) is used to notify residents and business owners about imminent threats to health and safety. City officials may send alerts about emergencies, including critical issues, severe weather, water outages, traffic issues and police activity. If you sign up for City announcements, you will receive information on the topics you designate. Those who sign up can receive alerts by phone, by text and/or by email. To sign up, please visit **www.wentzvillemo.gov/SignUpForWIND**. If you've signed up previously, please log in to ensure your contact information is up-to-date.

- **Update Your Email Address:** We do our best to keep updated contact information for all Wentzville residents, but we need your help. Ensure that you receive all of Wentzville's important news and alerts by updating your email address and other account information. Please visit **www.wentzvillemo.gov/UpdateWentzvilleInfo** and complete a short form to update your contact details.

- **Follow Us on Social Media:** The City uses a variety of social media channels to keep our residents updated and informed. You can connect with us on Facebook and Instagram @wentzvillemo, and on LinkedIn, Nextdoor and YouTube by searching for the City of Wentzville. Wentzville Parks and Recreation and the Wentzville Police Department are also active on social media. Please visit **www.wentzvillemo.gov/GetConnected** to learn more.
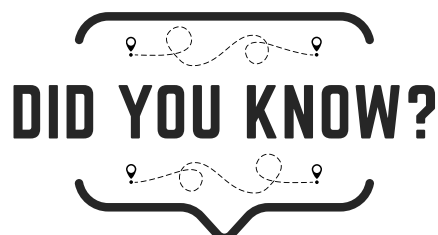
WPD Community Event Requests

The Wentzville Police Department's Support Services Division is available to make your neighborhood event, meeting or school function memorable! A uniformed officer can attend and, in some cases, demonstrate specialized equipment. Officers also participate in activities like child fingerprinting during community events.

To arrange for a police officer to speak with your group, contact our PIO/Community Outreach Sergeant, Jacob Schmidt, at (636) 639-2107 or Jacob.Schmidt@wentzvillemo.gov.

Volunteer for a Board, Commission or Committee

The City of Wentzville has a number of advisory boards, commissions and committees comprised of volunteers from within the community. These groups make recommendations to the Mayor and Board of Aldermen regarding actions and policies affecting municipal government, City departments and the community. If you are a resident interested in serving, please complete an application on the City's website at **www.wentzvillemo.gov/BCApplication**.

DID YOU KNOW?

MoDOT Traveler Information Map

Plan ahead to stay safe during inclement weather! MoDOT's Traveler Information Map is here to help you navigate your route and avoid delays. This handy tool shows areas to steer clear of, ensuring a smoother, safer drive. Visit **traveler.modot.org/Map/Index.html** to download the app and be prepared before you hit the road!