

## City of Wentzville News, Information, Important Dates and More!

### Pay Your Bill Your Way!

Did you know that Wentzville utility customers can view balances and make payments on their utility bills 24/7, 365 days a year? With the City's many billing options, Wentzville utility customers have access to quick, easy and contactless payments anywhere at any time.

- **Autopay:** Forget the stress of bill payment when you sign up for quick, contactless autopay. Sign up at [www.wentzvillemo.gov/utilityautopay](http://www.wentzvillemo.gov/utilityautopay) or by scanning the QR code on the back of your utility bill.
- **Text-2-Pay:** The City of Wentzville now offers Text-2-Pay! Just call (833) 326-7020 and select option 4 to set up text-2-pay for your account.
- **24/7/365 Payments:** Access your account instantly through our secure, automated system to get real-time balances, payment amounts and due dates by calling (833) 326-7020.

### Solid Waste Collection Reminders

The City of Wentzville and its contracted hauler work hard to service all Wentzville residents in a timely and efficient manner. In order for collection crews to stay on schedule, Wentzville utility customers are asked to follow these guidelines when placing their solid waste out for collection.

- **Place carts at the curb no later than 6 a.m.** on your collection day. Carts placed out after 6 a.m. may not be collected.
- **Place all solid-waste items inside your cart.** Items left beside the cart could be missed or carried away by the wind. This creates debris and unwanted litter on our City's streets. Any items that do not fit in your cart should be properly bagged and placed at the curb.
- **Do not place bulky items or excessive trash at the curb** unless you have scheduled a special large pickup. Collection crews are on a tight schedule. Stopping to collect unbagged or bulky trash slows them down and can cause delays in the collection process.
- **Do not leave your carts at the curb for more than 48 hours.** City municipal code allows for solid-waste carts to be stored outdoors on your residential property, but not at the curb.

If you would like to report a missed collection, schedule a one-time bulky pickup or make changes to your solid-waste collection service, please call (636) 327-5101 or visit [www.wentzvillemo.gov/solidwasterequest](http://www.wentzvillemo.gov/solidwasterequest).

### Halloween Safety Reminders

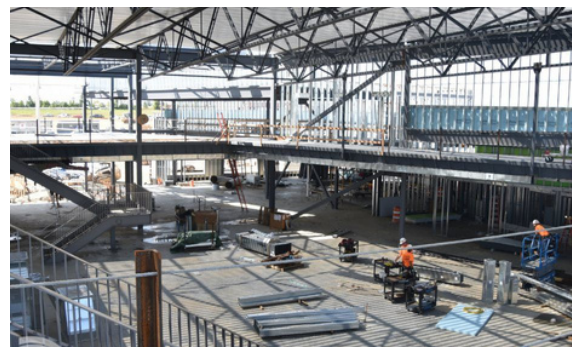
The City of Wentzville wishes everyone a very happy Halloween! When your child leaves home to collect goodies on the spookiest night of the year, be sure to make Halloween safety a priority. To ensure your child has a fun-filled evening of trick-or-treating, here are a few tips from the Wentzville Police Department to be "safe and seen" on Halloween.

- Carry glow sticks or flashlights, and use reflective tape or stickers on costumes and bags to help kids be seen by drivers.
- Children under age 12 should be accompanied by an adult at all times.
- Slow down and be alert while driving! Turn on your headlights early in the evening so you can spot kids from further away.
- Remind kids to cross the street at corners or in crosswalks and to never step in front of oncoming traffic.
- Choose face paint over costume masks; masks can limit a child's vision.

### Wentzville Rec Center Update

The new Wentzville Rec Center (WREC) is going up right before our eyes! This facility, which is located at 500 Great Oaks Blvd., is really beginning to take shape. As construction progresses, the City will share regular updates on this exciting project! There is a lot happening at the construction site — from pools and a gym to classrooms and outdoor fitness spaces. We can't wait to have a completed facility where community members can enjoy getting fit, learning new skills and unleashing their creativity.

Want to stay updated on the WREC construction? For regular project updates, connect with the City on social media @wentzvillemo. You can also watch it live at [www.wentzvillemo.gov/wreclivefeed](http://www.wentzvillemo.gov/wreclivefeed). For more information on this project or to see a sneak peek inside the facility, please visit [www.wentzvillemo.gov/wrec](http://www.wentzvillemo.gov/wrec).





## WPD Crime Mapping

The Wentzville Police Department works hard to keep our community safe. Part of that effort is Crime Mapping. Crime Mapping is the process of logging crimes by location and type to track the frequency of certain crimes in certain areas. In conjunction with St. Charles County Regional Law Enforcement Agencies, the Wentzville Missouri Police Department actively provides data to the St. Charles County Regional Crime Map. This map allows residents to check for offenses reported within the county and/or participating cities. New data is uploaded weekly. Users can view offenses within the last 14 or 30 days, or year to date. Reports can be filtered by type of offense or by agency/city. To view the SCC Regional Crime Map, please visit [www.wentzvillemo.gov/crimemap](http://www.wentzvillemo.gov/crimemap).

## Monster Mash Trunk-or-Treat

Put on your costumes and head over to the Station 1 Firehouse on Luetkenhaus Boulevard for this two-hour Trunk-or-Treat on Saturday, Oct. 23 at 11 a.m. This event is sponsored by Wentzville Firefighters Community Outreach and Wentzville Parks and Recreation. Attendees will enjoy games, face painting, the Bubble Bus, "trunk-or-treating" and more!

All who preregister will receive a pumpkin for carving, a hot dog, a bag of chips and a drink. Each member of the family planning to attend the event should preregister. This event will run as scheduled, rain or shine. For inclement weather, the event will be moved indoors to the firetruck bay. Please visit [www.wentzvillemo.gov/tickets](http://www.wentzvillemo.gov/tickets) to register for this spooky event!

## Citizen of the Year Nominations

Do you know someone who makes a difference in Wentzville? Nominate them for Wentzville's Citizen of the Year Award! The Citizen Recognition Program acknowledges outstanding individuals and groups that make a significant contribution, a positive impact or an improvement to the quality of life for citizens in our community. Nominations are open year-round, but time is running out to nominate someone for the 2021 award. Recognition categories include service, community spirit, volunteerism and more. Nomination forms and eligibility requirements are available at [www.wentzvillemo.gov/coty](http://www.wentzvillemo.gov/coty).

The Board of Aldermen will present the 2021 Citizen of the Year Award at a Board meeting in January 2022.

## Holiday Collection Reminder

City offices will be closed for Veterans Day on Thursday, Nov. 11. Please note, solid-waste collection will not be affected by this holiday.



**Oct. 30 | 9-11:30 a.m.**

**Holt High School | 600 Campus Dr.**

# Electronics Recycling + Document Shredding

Do you have electronic waste — old phones, broken laptops, worn-out power tools? You can recycle them all during the City's next Electronics Recycling and Personal Document Shredding event. This is FREE\* drive-thru and drop-off event is open to families and individuals (no businesses, please). \*Almost anything with a plug is accepted. However, some items (such as TVs and items with Freon) will incur a fee. Learn more at [www.wentzvillemo.gov/acceptedelectronics](http://www.wentzvillemo.gov/acceptedelectronics).

Personal shredding is limited to six "Bankers Boxes" (or the same size) OR three 13-gallon (kitchen-sized) garbage bags, per vehicle. NOTE: Please only shred items with personally identifiable information. Items that DO NOT contain personally identifiable information should be recycled at a drop-off site or in your FIBER recycling cart.



Connect with the City on social media! To learn more, please visit [www.wentzvillemo.gov/getconnected](http://www.wentzvillemo.gov/getconnected).