

City of Wentzville News, Information, Important Dates and More!

Save the Date for Wentzville's Spring Events

Mark your calendar for all the Wentzville happenings this spring. Enjoy some Easter fun at the EGGstravaganza, part with old furniture during Large-Item Pickup, hunt for treasure at the Citywide Yard Sale and more. No matter what you're looking for this season, Wentzville has something for you. To view a complete calendar of Wentzville's spring events, please visit www.wentzvillemo.gov/calendar.

- **March 27:** EGGstravaganza
 - Bunny Run, Egg Hunt and Bone Hunt
- **April 10:** Mission Clean Stream
- **April 23-24:** Spring Citywide Yard Sale
- **April 26-30:** Spring Large-Item Pickup
- **May 21-23:** Wentzville Days

Please note: While we are moving forward with plans for our spring events, the City of Wentzville continues to closely monitor the state of the COVID-19 pandemic. The health and safety of our residents are our top priority. Because of this, dates, times and details for our spring events may be subject to change. Connect with the City on social media @wentzvillemo and watch for updates on the City's website at www.wentzvillemo.gov to stay informed about our spring events.

Project Updates

To keep you up to date about developments in our community, the City will share regular updates with information about ongoing and upcoming projects. These are some of the developments taking place in Wentzville in 2021.

David Hoekel Parkway: The City is currently in Phase 2 of the David Hoekel Parkway Interchange project. This phase includes construction the bridges over I-70 and the Norfolk Southern Railroad, as well as construction of the retaining walls along Veterans Memorial Parkway for the eastbound I-70 on- and off-ramps.

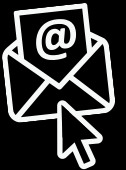
Ameren Pole Replacements: In an effort to increase reliability and serviceability, Ameren will be conducting pole replacements during the first half of 2021. These replacements will cause intermittent lane closures along May Road, West Meyer Road and Wentzville Parkway. Lane closures will be accompanied by a manned flagging operation at all times and will be limited to working hours. Updates will be shared on the City's website.

Allen Street Revitalization: The City is currently working to improve infrastructure, accessibility, aesthetics and on-street parking in Historic Downtown Wentzville. Construction began in January 2021, and motorists are encouraged to prepare for traffic-flow changes on Allen Street between Blumhoff Avenue and Locust Street. Updates regarding road closures and detours will be shared on the City's website.



Wentzville Parks and Recreation Is Going Digital

Wentzville Parks and Recreation is excited to announce our new digital resources! We are working hard to make information as accessible as possible. To that end, the seasonal *Fun Times* brochure is now available online only.



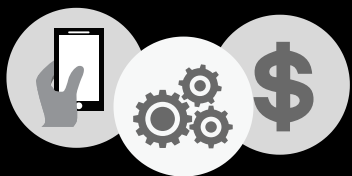
Learn about all Parks and Recreation programs and events when you access Fun Times online at www.wentzvillemo.gov/parksandrec.

Residents can also stay up to date on programs, events and more when you sign up for our monthly eNewsletter — delivered right to your inbox! Sign up for this and other newsletters at www.wentzvillemo.gov/newsletters.

Yard-Waste Cancellations Accepted until March 30

Each year, yard-waste collection begins the first full week in March and continues through the last week of December. Wentzville residents who do not wish to continue their yard-waste collection may cancel their service anytime before March 30. To cancel your yard-waste collection service, please contact Wentzville Public Works at (636) 639-2049.

Those without service can still participate in yard-waste collection. Residents can schedule a one-time, per-bag, yard-waste pickup by calling (636) 327-5102 or by completing the online form at www.wentzvillemo.gov/yardwaste. One-time pickups must be scheduled a minimum of two business days before your regular solid-waste collection day. To learn more about Wentzville's yard-waste service options, please visit www.wentzvillemo.gov/yardwaste.



2021 UTILITY RATES

To learn more about service fees and payment options, please visit the Utility Billing Division webpage at www.wentzvillemo.gov/utilitybilling.

Billing and Payments

Services are billed monthly and due 10 days after the bill date. Water charges are a base fee plus volumetric usage. Sewer charges for residential customers are a base fee plus volumetric usage based on the average water used over the four months of November, December, January and February. Usage for new customers is based on the average of all residents until the next averaging cycle.

Solid Waste and Recycling costs are consolidated with the water and sewer monthly bill. For detailed solid waste and recycling information, please visit www.wentzvillemo.gov/recycling. For answers to solid-waste related billing questions, contact the Utility Billing office at (636) 639-2155. For service-related issues or to add/remove services, please call the Public Works department at (636) 639-2049.

Please contact the Utility Billing office at (636) 639-2155 with any questions, between 8 a.m. and 5 p.m., Monday through Friday. When you access your bill online, you can not only pay your bill, you can also see payment and consumption history.

Payment Options

PAY BY PHONE 24/7/365: The City of Wentzville now gives you access to your utility account 24 hours a day, 7 days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To make your payment over the phone, please call (833) 326-7020.

OPT-IN TO RECEIVE TEXT REMINDERS: Residents and business owners can also opt-in to receive utility bill reminders by text (instead of by phone call). To change your preferences, please call (636) 639-2155.

SCHEDULE PAYMENTS IN ADVANCE: You can schedule payments in advance, and also schedule credit-card drafting with the date of your choice. To learn more or set up one of these payment options, please visit www.wentzvillemo.gov/utilities.

DROP BOX OR IN PERSON: A drop box is located at City Hall (1001 Schroeder Creek Blvd.) Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards.*

2021 Water and Sewer Rates

| Meter Size | Water Base | Sewer Base ** |
|--------------|------------|---------------|
| 3/4" & below | \$4.83 | \$12.13 |
| 1" | \$7.73 | \$18.52 |
| 1-1/2" | \$13.26 | \$30.69 |
| 2" | \$18.80 | \$42.87 |
| 3" | \$31.10 | \$70.00 |
| 4" | \$55.99 | \$124.81 |
| 6" | \$82.82 | \$183.95 |
| 8" | \$99.37 | \$220.44 |
| 10" | \$132.50 | \$293.42 |



Volumetric User Fees for Water and Sewer

Water customers are charged \$4.45 per thousand gallons of water in addition to the monthly base fee. Sewer customers are charged \$4.44 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

**Please note: The rates listed in the January/February issue of *The Vision* newsletter were correct; however, they did not include the \$1.48 infrastructure fee. The sewer base column above includes the infrastructure fee and the monthly base fee combined. Questions? Please call (636) 639-2155.



*Please note: A 2% surcharge will apply to all credit card payments made with these payment methods. †Payments scheduled after the due date may be subject to late fees.

SOLID WASTE AND RECYCLING RATES

| | |
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| Solid Waste (96 gal cart) & Free RIGIDS Recycling cart | \$15.00/month |
| Solid Waste (64 gal cart) & Free RIGIDS Recycling cart | \$15.00/month |
| Solid Waste (private can) & Free RIGIDS Recycling cart | \$13.50/month |
| Yard Waste Service with 96 gallon cart (10 months) | \$11.00/month |
| Yard Waste Service with private can (10 months) | \$9.00/month |
| Yard Waste per bag (without service) | \$3.50/per bag |
| Additional Yard Waste cart (96 gal only) | \$4.00/month |
| FIBER Recycling cart | \$2.50/month |
| Additional RIGIDS Recycling cart | \$2.00/month |
| Additional Solid Waste cart (96 gal only) | \$4.00/month |
| Second day per week Solid Waste & Recycling Pickup | \$15.00/month |
| Large-Item Pickup (By Appointment) | \$18.25/item |
| Free Spring Large-Item Pickup | Limit 4 large items/address |
| Free Fall Large-Item Pickup | Limit 4 large items/address |

Help Our Community

Sign up to Give Back! Wentzville residents can register to round up their utility bills to the nearest dollar to benefit Wentzville seniors. Funds raised from the "Round-Up" program are donated to our local Meals on Wheels service.

If you register for "Round-Up," your monthly utility bill will be rounded up to the next highest dollar. For example, if your bill is \$44.25 it will be rounded up to \$45.00 for a contribution of \$0.75.

To register for our "Round-Up" program or to view more information, please visit www.wentzvillemo.gov/giveback.

