

City of Wentzville News, Information, Important Dates and More!

Yard-Waste Collection Resumes in March

There are a number of solid waste related changes happening in 2022. To learn more, please visit www.wentzvillemo.gov/2022solidwasteupdates.

Each year, yard-waste collection begins the first full week in March and continues through the last week of December. If not canceled, collection automatically resumes the week of March 1. Cancellations will be accepted until Feb. 28, and a 10-month service agreement is required.

For those with the service, yard waste must be set out by 6 a.m. on your regular solid-waste collection day, and you are allowed a 15-bag maximum per week. If you prefer to provide your own yard-waste cart, it must be clearly marked with "Yard-Waste Only" stickers on the lid and both sides of the cart, and must be pre-approved for use.

To schedule a per-bag, one-time yard-waste pickup (at least two days before your collection day), please call (636) 327-5101 or complete the online form at www.wentzvillemo.gov/solidwasterequest. Please note: there is a three-bag minimum with a per bag/bundle charge of \$4, and a minimum charge of \$12 per appointment.

Bundles must be tied with natural twine or other biodegradable binding material. Yard waste includes leaves, grass clippings, and limbs and branches that are not more than four feet long, three inches in diameter or more than 50 pounds each.

Stay Connected to the City of Wentzville

The City of Wentzville uses a variety of methods to communicate with residents. Make sure you are receiving all of Wentzville's important updates by connecting with us in the following ways.

Sign Up for Our eNewsletters: Stay informed about parks and recreation events and programs, economic development news and general City updates by signing up for one or more of the City's eNewsletters. Get Wentzville updates sent right to your inbox when you sign up at www.wentzvillemo.gov/newsletters.

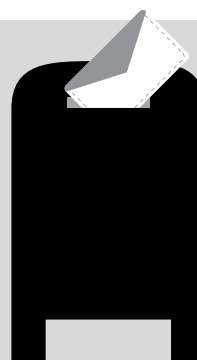
Sign Up for Wentzville's Emergency Alerts: Wentzville utilizes a tool called W.I.N.D. (or Wentzville Information Notification Delivery) to notify residents and business owners about imminent threats to health and safety. Those who sign up can receive alerts by phone, by text and/or by email. To sign up, please visit www.wentzvillemo.gov/signupforWIND. If you've signed up previously, please log in to ensure your contact information is up-to-date.

Update Your Email Address: We do our best to keep updated contact information for all Wentzville residents, but we need your help. Ensure that you receive all of Wentzville's important news and alerts by updating your email address and other account information. Please visit www.wentzvillemo.gov/updatewentzvilleinfo and complete a short form to update your contact info.

Follow Us on Social Media: The City uses a variety of social media to keep our residents updated. You can connect with us on Facebook, Twitter and Instagram @wentzvillemo, and on LinkedIn, Nextdoor and YouTube by searching for the City of Wentzville. Find links to connect you with the City of Wentzville on social media, including links for the Parks and Recreation and Police departments, when you visit www.wentzvillemo.gov/getconnected.

Bill Pay at City Hall

Did you know Wentzville City Hall has a drive-up utility payment dropbox? Residents can drop off your utility bills at any time, without even having to get out of your car. For questions, contact our utility billing team at (636) 639-2155.



Changes Are Coming to Solid Waste Collection in 2022

There will be many changes to your Solid Waste Collection in early 2022. These changes are necessary in order to increase efficiencies and maintain high-quality service for our growing Wentzville community. We appreciate your patience as we roll out these changes!

FAQs can be found at www.wentzvillemo.gov/2022solidwasteupdates. Please note, the FAQs will be updated as we finalize additional details. While not all-inclusive, here are the top four things you need to know.

1. Single-Stream Recycling is Back

All recyclables can go in one cart again! Plus, everyone will receive curbside recycling collection at no extra cost. Recyclables include plastics #1-7, paper and cardboard (no glass).

2. Carts will be Furnished

Moving forward, personal carts cannot be used for recycling or trash collection.

3. Drop-Off Sites Will Be Closing

Now that curbside pickup is included for all customers, the drop-off sites will be eliminated.

4. Discounted Residential Dumpsters

Are you working on a remodeling project or cleaning out your basement? You can now schedule a residential dumpster through Meridian at a discounted rate.

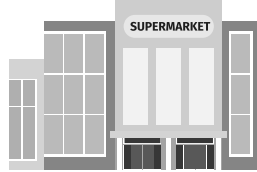
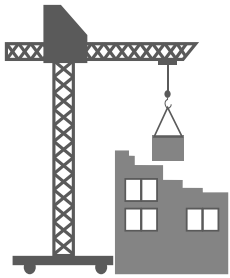
Questions? Call our solid waste customer service team at (636) 639-2049, and stay tuned in to the City's social media channels for more information about these changes.



Who to Call in Wentzville

Use these phone numbers to contact the City of Wentzville department or local agency you need to reach. For emergencies that require immediate attention, please call 911. To report a concern online, please visit www.wentzvillemo.gov/concerncenter.

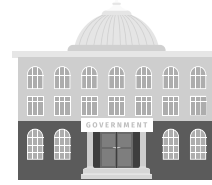
Building Permits (636) 327-5101



Business Licenses (636) 327-5101



Chamber of Commerce (636) 327-6914



City Hall (636) 327-5101



Fire/Police Emergency 911



Hospital (636) 327-1000



Post Office (636) 327-3550



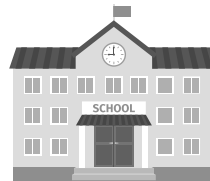
License Bureau (636) 445-5053



Library (636) 332-8280

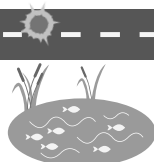


Non-Emergency Police Line (636) 327-5105



School District (636) 327-3800

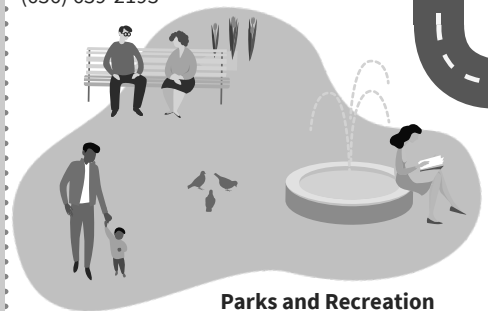
Report a Pothole (636) 639-2121



Stray Animal (636) 327-5105



Municipal Court (636) 639-2193



Parks and Recreation (636) 332-9236

Street Light Outage (636) 639-2049



Trash/Recycling (636) 639-2049



Submit a Crime Tip (636) 639-2180



Stormwater Concern (636) 327-5102



Submit a Traffic Concern (636) 639-7575



Traffic Signal or Sign Concerns (636) 327-5102

Tall Grass or Weeds (636) 639-2121



Utility Billing (636) 639-2155