

The Vision

Your Source for City of Wentzville News and Events

JANUARY/DECEMBER 2023



TAKE A LOOK INSIDE THE WREC ON PGS. 6 AND 7.

Wentzville Missouri®

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WREC FACILITY UPDATE

Start the Year with a New Career!

You can apply to join one of the many departments that are currently accepting applications for full- and part-time positions when you visit the City's website at www.wentzvillemo.gov/careers. The City offers excellent benefits including health, vision, dental, employer-paid life insurance, long-term disability, a retirement pension, 13 holidays, two

floating holidays, vacation time, sick time, tuition reimbursement, employee assistance, a discounted recreation center membership, and much more!

Complete an application for the awesome opportunity to join a work environment with a strong sense of place, potential for growth and resources for success.



FIND YOUR NEXT JOB AT WWW.WENTZVILLEMO.GOV/CAREERS.

Welcome New Businesses!

TREATS UNLEASHED

1570 WENTZVILLE PKWY., STE. 109

HEALING HEARTS COUNSELING

100 MIDLAND PARK AVE.

NATIONWIDE TRAILERS

2366 E. PITMAN AVE.

AFRO WEB DEV

1232 CONTINENTAL DR.

BEST BOX STORAGE

2085 W. PEARCE BLVD.

THE GATHERING SPOT (ELLBEE'S SHE SHED, PANTRY AND THE LAST STOP)

12 W. MAIN ST., UNITS 1-3

DIJONS FOOD TRUCK

12 W. MAIN ST., UNIT 4

MERIT ADMINISTRATION

100 MALL PKWY., STE. 121

JSD SALON STUDIO

111 W. ALLEN ST.

THE CABOOSE KITCHEN

100 PITMAN AVE.

TRAVELIN' TOM'S

1049 S. CALLAHAN RD., STE. A

HOPE HEADACHE & NEUROLOGY

1021 WENTZVILLE PKWY.

Note:

These businesses have received a business license but may not be open to the public yet.

2022 Holiday Display Contest Winners

To end the year on a high note, the City held its third annual Holiday Display Contest. The contest was open to all Wentzville residents and three award winners were selected. Thank you to the 14 resident entries (and thank you to those who voted — more than 1,380 votes were accounted for!). We can't wait to bring this fun program back again next year!

MAYOR'S CHOICE



BIGGEST AND BRIGHTEST



SOCIAL MEDIA FAVORITE



If You're Cold, They're Cold

Follow these Human Society guidelines to help protect your furry friends this winter!

Freezing weather can be dangerous for you and your pets. While we all know how to keep ourselves warm and dry during varying weather conditions, it's important to know how to protect our four-footed family members as temperatures fall this winter.

According to Ord. No. 3207, Wentzville residents are required to provide adequate care, shelter and control of their animals. Among other requirements, owners must provide an environment for their pets that has both shelter and temperature suitable for that species and/or breed. This includes environments that are inside and outside. Owners must also provide animals with access to clean, unfrozen water in a tip-proof bowl as well as nutritious food at least once daily. The Humane Society of the United States provides some simple guidelines to help protect our furry friends.

1. **Keep pets indoors**, whenever possible. Just as wind chill affects us humans, wind chill can threaten a pet's life. Pets are sensitive to extreme cold and are at risk for frostbite and hypothermia during extreme cold snaps.

2. **Give your pets plenty of food and (unfrozen) water.** Use plastic food and water bowls; when the temperature is low, as your pet's tongue can stick and freeze to metal.
3. **Protect their paws from salt.** The salt and other chemicals used to melt snow and ice can irritate the pads of your pet's feet. Wipe all paws with a damp towel before your pet licks them and irritates his/her mouth.
4. **Avoid antifreeze poisoning.** Antifreeze is a deadly poison, but it has a sweet taste that may attract animals and children. Wipe up spills and keep antifreeze out of reach.
5. **Speak out if you see a pet left out in the cold.** Politely let the owner know, or call our non-emergency Police line at (636) 327-5105.





MAYOR NICK GUCCIONE

Message from the Mayor: Get Connected in the New Year!

The City of Wentzville uses a variety of methods to communicate with all of our residents. Make sure you are receiving all of Wentzville's important updates by connecting with us in the following ways.

Sign Up for the City's eNewsletters

Stay informed about parks and recreation facilities, events and programs, economic development news, and general City updates by signing up for one or more of the City's eNewsletters. Get Wentzville updates sent right to your inbox when you sign up at www.wentzvillemo.gov/newsletters.

Sign Up for Wentzville's Emergency Alert System

Wentzville utilizes a tool called W.I.N.D. (or Wentzville Information Notification Delivery) to notify residents and business owners about imminent threats to health and safety. Visit www.wentzvillemo.gov/signupforWIND to receive alerts by phone, by text and/or by email. If you've signed up previously, please log in to ensure your contact information is up-to-date.

Follow the City on Social Media

The City uses a variety of social media to keep our residents updated. You can connect with us on Facebook and Instagram

@wentzvillemo, and on LinkedIn, Nextdoor and YouTube by searching for the City of Wentzville. Find links to connect you with the City of Wentzville on social media, including links for the Parks and Recreation and Police departments, when you visit www.wentzvillemo.gov/getconnected.

Update Your Email Address

Ensure that you receive all of Wentzville's important news and alerts by updating your email address and other account information. Simply visit the website at www.wentzvillemo.gov/mycontactinfo, and complete a short form to update your contact info.

Contact the Board

I invite you to reach out to me or the Board with any questions or concerns. To contact me or one of your aldermen, visit www.wentzvillemo.gov/boa. Verify your ward at www.wentzvillemo.gov/wardmap.

The City shares information in a variety of ways — from social media and print publications like *The Vision* to billboards and the website. You can choose the channels that work best for you! To check out the more than three dozen communication tools the City uses, please check out www.wentzvillemo.gov/citycomms.



Connecting at the Crossroads

Wentzville's newest video series gives a behind the scenes look at local businesses.

In this installment of "Connecting at the Crossroads," we sit down with Jon Parmentier, owner of CARSTAR Auto Body, and talk about his business in Wentzville.

Connecting at the Crossroads is Wentzville's business-to-business video series. In these videos, we chat with local business owners and ask them about what it's like to do business in our City. From City processes to the average Wentzville consumer, the series offers a variety of helpful tips for current and future business owners alike.

Want to be featured on "Connecting at the Crossroads?" Eligible businesses must have an active business license and be in full compliance with City regulations. The City publishes these videos quarterly, so availability may be limited. Email ecodev@wentzvillemo.gov to learn more.

To view all of the Connecting at the Crossroads videos, check out our YouTube channel at www.wentzvillemo.gov/catc.



A LOOK INSIDE CARSTAR AUTO BODY.

Winter Weather Preparedness

SNOW AND ICE REMOVAL

Wentzville Public Works is dedicated to keeping City roads clear and safe. To submit a snow concern, email snowconcern@wentzvillemo.gov. Below are a few tips from the Public Works Department. Have a question? Call (636) 327-5101.

- **Fire Hydrants:** Residents should clear fire hydrants of snow buildup to ensure fire fighters can quickly find the fire hydrant in the event of a fire.
- **Observe Winter Parking Restrictions:** It's a good idea to remove parked cars from the street with a forecast of more than two inches of snow. Parking is *prohibited* on City streets when a snowfall forecast of five or more inches results in the declaration of a City Snow Emergency.
- **Mailboxes:** Occasionally, mailboxes are bumped by snow removal equipment or snow dropping off of the face of the plow. When notified of the problem, the City will erect a temporary mailbox until weather conditions allow for repairs. If replacement is needed, the City will reimburse \$50 for a new mailbox, which meets the minimum USPS requirements.
- **Landscaping:** The City permits low bushes, ground cover and flowers to be planted in the right-of-way, but does not compensate residents for private plantings in the right-of-way that are damaged due to snow-removal operations. If sod is damaged, the City will restore that area at the earliest availability of sod material.
- **Mail Delivery/Trash Pickup:** Snow fighters clear snow as close to the curb line as practical to provide access for mail delivery and trash collection. Final clearing is the resident's responsibility in order to receive trash collection service and delivery of mail by the USPS.

DRIVE SAFELY

Many roads in and around Wentzville are cleared by MoDOT, rather than by the City. These roads are not normally cleared by City crews unless otherwise approved under a mutual aid request or as authorized by the City Administrator. These roads include: Highways 70 and 40/61; Highway 70/North Service Road/South Service Road; Lettered Highways, including Highway A, Highway N and Highway Z; Continental Drive; and Linn Cemetery Hill.

MoDOT crews follow a planned route and avoid diverting from these routes as much as possible. Unfortunately, this winter, MoDOT is experiencing a staffing shortage.

This means clearing the roads after a widespread winter storm may take longer and could mean significant delays. To do the most efficient job, MoDOT has established a plowing order with set priorities for how roads are to be cleared.

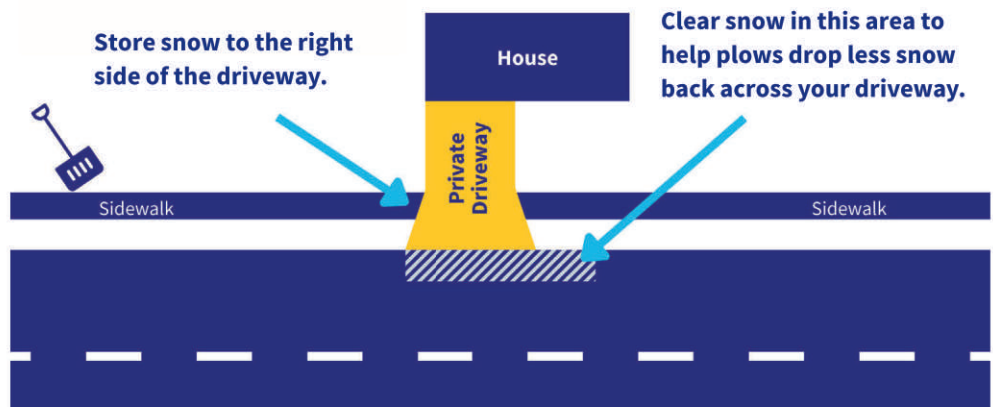
The first priority is all interstates and high-volume highways, which will be continuously plowed. The second priority is lower volume state numbered or lettered routes (such as Highway A and Highway Z), which will be treated with salt

and then plowed once first-priority routes are mostly clear. The third priority occurs after the storm when crews will clean up accumulation on the shoulder, bridge edges and interchanges during regular working hours.

Please be patient with crews, as they are covering the same area with fewer drivers while working to ensure the roadways are safe for emergency vehicles and other drivers. Plan ahead to allow for significant delays during inclement weather this season to ensure your safety and the safety of others. To check the current road conditions during winter events on MoDOT's Traveler Information Map, please visit traveler.modot.org/map.

DRIVEWAY SNOW REMOVAL

As you stand facing the street, it's necessary for snow to be stored to the right side of your driveway. Review the diagram below for a visual reminder, and read more about Winter Weather Reminders at www.wentzvillemo.gov/winter.





2023 UTILITY RATES

To learn more about service fees and payment options, please visit the Utility Billing Division webpage at www.wentzvillemo.gov/utilitybilling.

Billing and Payments

Services are billed monthly and due 10 days after the bill date. Water charges are a base fee plus volumetric usage. Sewer charges for residential customers are a base fee plus volumetric usage based on the average water used over the four months of November, December, January and February. Usage for new customers is based on the average of all residents until the next averaging cycle. Solid waste and recycling costs are consolidated each month with your water and sewer bill. Learn more at www.wentzvillemo.gov/utilities.

If you have solid-waste related billing questions, you can contact the Utility Billing office at (636) 639-2155, between 8 a.m. and 5 p.m., Monday through Friday.

To add or remove services, please visit www.wentzvillemo.gov/request or call (636) 327-5101.

Did you know when you set up an online account you can pay your bill, view payment history for tax purposes, access consumption history, setup auto-pay and much more! To set up an account, visit www.wentzvillemo.gov and click "Pay My Bill."

SOLID WASTE AND RECYCLING RATES

Solid Waste and Recycling Weekly ³	\$17/month
Solid Waste and Recycling Weekly (Senior Rate) ³	\$16/month
Additional (40 gal.) Trash Bags Outside Your Cart ⁴	\$2.50/bag
Additional Cart for Solid Waste or Recycling	\$3/month
Additional Solid Waste/Recycling Weekly Collection	\$17/month
Large-Item Pickup (three items per quarter)	Three items free/quarter
Additional Large-Item Pickup	\$24/item
Yard Waste 10-Month Service, per year up to 15 leaf bags (30 gallon)/week Yard Waste Furnished Cart	\$100/year
Yard-Waste Per Bag Pickup	\$30/year
Cart Swap	\$4/bag (three-bag min.)
Trip Fee	\$24/per cart
	\$12/per trip

Payment Options

PAY BY PHONE 24/7/365: The City of Wentzville now gives you access to your utility account 24 hours a day, seven days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To make your payment over the phone, please call (833) 326-7020.

OPT-IN TO RECEIVE TEXT REMINDERS: Residents and business owners can also opt in to receive utility bill reminders by text (instead of by phone call), when a shut-off is pending. To change your preferences, please call (636) 639-2155.

SCHEDULE PAYMENTS IN ADVANCE: You can schedule payments in advance, and also schedule credit-card drafting with the date of your choice. To learn more or set up one of these payment options, please visit www.wentzvillemo.gov/paymybill.¹

IN PERSON OR DROP BOX: Stop by in person during business hours or visit the 24-hour drop box at City Hall (1001 Schroeder Creek Blvd.) Cash, check and money orders are accepted, as well as MasterCard,² Visa, American Express and Discover cards.

Help Our Community

Sign up to Give Back! Wentzville residents can register to round up their utility bills to the nearest dollar to benefit Wentzville seniors. Funds raised from the "Round-Up" program are donated to our local Meals on Wheels service.

If you register for "Round-Up," your monthly utility bill will be rounded up to the next highest dollar. For example, if your bill is \$44.25 it will be rounded up to \$45.00 for a contribution of \$0.75.

To register for our "Round-Up" program or to view more information, please visit www.wentzvillemo.gov/giveback.

2023 Water and Sewer Rates

Meter Size	Water Base	Sewer Base
3/4"	\$6.82	\$13.41
1"	\$10.75	\$21.25
1 1/2"	\$18.75	\$36.79
2"	\$25.89	\$51.34
3"	\$44.89	\$87.40
4"	\$79.80	\$156.11
6"	\$121.86	\$235.47
8"	\$156.42	\$294.56
10"	\$225.57	\$412.73



Volumetric User Fees for Water and Sewer

Water customers are charged \$4.72 per thousand gallons of water in addition to the monthly base fee. Sewer customers are charged \$4.76 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

¹ Payments scheduled after the due date may be subject to late fees.

² Please note: A 2% surcharge will apply to all credit card payments made with these payment methods.

³ These rates include one trash cart and one recycling cart and up to three trash bags (40 gal) outside your cart.

⁴ Up to three additional (40 gal.) trash bags outside your cart are included in your weekly rate; an additional per-bag charge will occur beginning with the fourth bag.

Board Update

Now Open! The WREC Offers Activities and Wellness Resources for the Whole Family

This year, Wentzville welcomed a much-needed addition to the growing list of amenities offered to our residents: a new recreation center designed to meet the needs of our rapidly growing community. The Wentzville Rec Center (also known as the WREC) is a 94,000-square-foot recreational facility designed to include features directly influenced by resident feedback collected in a feasibility study so that it may be enjoyed by all. The WREC is centrally located in Wentzville at 500 Great Oaks Blvd., just off of Wentzville Parkway.

This \$40 million achievement would not have been possible without the support of our residents, appointed boards and City staff. We are grateful to each one of you for helping to make this possible.

The Grand Opening event, which was held on Nov. 7, 2022, was attended by more than 1,500 people. Prior to the official ribbon-cutting ceremony, we were honored to have our very own Wentzville Police Department Honor Guard present the colors, while Cub Scout Pack #993 lead the Pledge of Allegiance. Grand opening festivities included free use of the facility, tours, balloon artists, photo ops, a fitness class demonstration and more! We hope those who attended enjoyed a brief glimpse of what the facility will offer the community.

"This facility has been an important project for the City and is something I'm very proud to have been a part of. The Wentzville Rec Center means different things to different community members. For some, it's about having a space to focus on their health and wellness. For families, it's about having a fun place to bring the kids for activities or swimming. Still, for others, it's about connecting with friends in the active adult space. No matter why you're visiting the WREC, we want you to feel like you belong — there truly is something for everyone here, and we're so glad to add this new amenity to our community," said Mayor Nick Guccione.

In the time the building has been open, we have enjoyed watching guests come together to shoot hoops and play volleyball on the two full-size basketball/volleyball courts, get their



Meet the Board of Aldermen (left to right): Manny Macias, Ward 1; Michael Lovell, Ward 3; Tricia Byrnes, Ward 2; Mayor Nick Guccione; Bryan Harr, Ward 1; Michael Hays, Ward 3; Jeffrey Ottenlips, Ward 2. To contact the Board, please visit www.wentzvillemo.gov/boa.

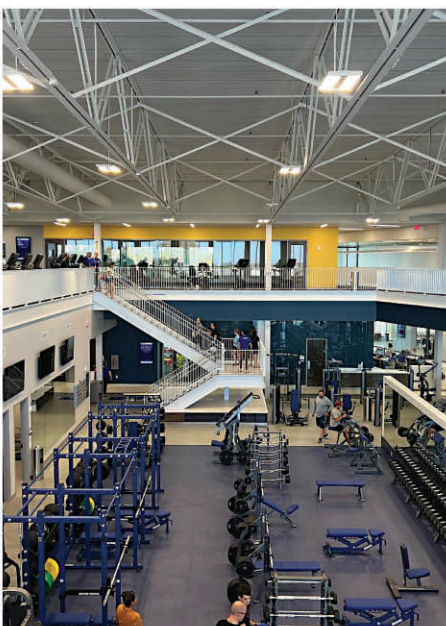
steps in on the elevated incline/decline track, work out in the 10,000 square-foot state-of-the-art Wellness Hub and even experience drop-in eSports in the Creative Studio.

In the new year, we look forward to seeing the programming grow in this new building. We are excited about the start of swim lessons, STEAM classes, parties, new sports leagues, rentals and so much more. The landscape outside the building has some changes on the horizon as well. The grounds will include a plaza dedicated to honoring our heroes. We have been working with key community members to create a design that will truly honor those who this space is dedicated to. We look forward to sharing more details in the months ahead.

The Wentzville Rec Center is also home to two tenants: Aging Ahead and Lindenwood University. Lindenwood will use the building as a satellite campus as part of an agreement tied to the City's purchase of the Wentzville Ice Arena in 2019. Aging Ahead, which formerly operated out of the Green Lantern, has found a new home in this brand-new facility.

The Wentzville Rec Center is an investment in our community's health and well-being. Although it has been open a short time, it is clear that this will be a place that residents will gather for many years to come.

PHOTOS (top to bottom): Outside of the WREC featuring the indoor/outdoor water slide; gymnasium; one of our smallest guests enjoying some leisure pool time; and a two-story view of the WREC's Wellness Hub and walking track.





PHOTOS (clockwise): Sunrise at the WREC overlooking Heartland View Apartments; the Aging Ahead Senior Center space; Parks and Recreation staff at the ribbon-cutting ceremony; a family enjoying the photo booth during the event; and the Wentzville Honor Guard participating in the Grand Opening festivities.

The wait is over! The Wentzville Rec Center (WREC) is now open! For details about passes, hours, amenities and more please visit www.wentzvillemo.gov/WREC or call the Parks and Recreation Department at (636) 332-9236.



**ECRWSS
Postal Customer**

January and February Holiday Reminders

Don't forget, the Martin Luther King Day and Presidents' Day holidays do not affect the solid waste/recycling collection schedule.

City Hall will be closed on Monday, Jan. 16 (Martin Luther King Day) and Monday, Feb. 20 (Presidents' Day). Parks and Recreation facilities may have varying hours. To learn more, please visit www.wentzvillemo.gov/rechours. To view Ice Arena hours, learn about special events and more, visit www.wentzvilleicearena.com. Please note, Progress Park Recreation Center and the WREC will close at 3 p.m. on Feb. 12 (Superbowl Sunday).

2023 Solid Waste Collection Holidays

Solid-waste collection can observe up to six holidays per year. The holidays are only observed, however, when they fall Monday through Friday. When one of the six holidays falls on a weekday, collection will take place one day later than your regular pickup day. If the holiday falls on a Saturday or Sunday, however, the schedule will not be affected.

For example, Memorial Day falls on a Monday; so, Citywide solid-waste collection will be delayed by one day. This means that residents with normal pickup scheduled on Monday, will have their pickup moved to Tuesday; Tuesday's pickup will move to Wednesday, and so on. Residents who normally have a Friday pickup, will have their collection moved to Saturday.

The holidays impacted for 2023 are as follows: Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

