

City of Wentzville News, Information, Important Dates and More!

Bill Payment Overview

Payment Options

Bank Draft: Sign up to have your utility bill drafted automatically each month. The City offers a fee-free auto-draft option using your checking account and routing number. To sign up, please visit www.wentzvillemo.gov/BankDraft. Your account will be drafted on the City due date each month automatically.

By Text or Phone 24/7/365: The City of Wentzville gives you access to your utility account 24 hours a day, seven days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To make your payment over the phone or set up Text-to-Pay, please call (833) 326-7020 and follow the prompts.

Online Payments in Real Time: Make a one-time payment in real time online. Visit our website at www.wentzvillemo.gov/PayMyBill to register. From this website, you can view balances, access PDF copies of your bill, view your transaction history, as well as make payments or update your account.

Schedule Payments in Advance: You can schedule payments in advance, as well as schedule credit-card drafting with the date of your choice. † To learn more or set up any one of these available payment options, please visit www.wentzvillemo.gov/PayMyBill.

Drop Box or In-Person: A drive-up drop box is located in front of City Hall for your convenience. In-person payments are also accepted inside City Hall, Monday-Friday between 8 a.m. and 5 p.m. Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards.**

Live Customer Relations Rep: We love to hear from you! Monday-Friday between 8 a.m. and 5 p.m., you can pay your bill with a live customer relations representative by calling (636) 639-2155, option 2.

General Information

Text Reminders and Account Updates: Residents and business owners can opt-in to receive utility bill reminders by text (instead of by phone call) when a shut-off is pending. To change your preferences, please call (636) 639-2155. Need to update your contact information? Complete this short form in the Update Account section at www.wentzvillemo.gov/MyContactInfo.

Sign Up to Give Back: Wentzville residents can register to round up their utility bills to the nearest dollar to benefit Wentzville seniors. Funds raised from the "Round-Up" program are donated to our local Meals on Wheels service. To register for this program, please visit www.wentzvillemo.gov/GiveBack.

Questions: If you have billing-related questions, please contact a Customer Relations representative Monday through Friday between 8 a.m. and 5 p.m. by calling (636) 639-2155 and selecting option 2.

† Payments scheduled after the due date may be subject to late fees.

* Please note: A 2% surcharge will apply to all credit card payments made with these payment methods.

Citywide Yard Sale: Sept. 20-21

Whether you're looking for bargains or cleaning out your home, Wentzville's Citywide Yard Sale is for you! Host your Citywide Yard Sale Friday and Saturday, Sept. 20 and 21 to rid your home of any unwanted items. For additional information, please call (636) 327-5101 or visit www.wentzvillemo.gov/YardSale.



Electronics Recycling

The City will once again host an Electronics Recycling and Document Shredding event at North Point Middle School (2275 W. Meyer Rd.). The event will be held on Saturday, Oct. 5, between 9 and 11:30 a.m.

This FREE* drive-thru and drop-off event is open to families and individuals only (no businesses, please). Almost anything with a plug is accepted. However, *some items (such as TVs and items with Freon) will incur a fee. Learn more when you visit www.wentzvillemo.gov/ElectronicsRecycling.



Citizen of the Year!

Do you know someone who makes a difference in Wentzville? Nominate them for Wentzville's Citizen of the Year Award! The Citizen Recognition Program acknowledges outstanding individuals and groups that make a significant contribution, a positive impact or an improvement to the quality of life for citizens in our community.

Nominations are open year-round, but time is running out to nominate someone for the 2024 award. Recognition categories include service, community spirit, volunteerism and more.

Nomination forms and eligibility requirements are available by visiting www.wentzvillemo.gov/COTY. The Board of Aldermen will present the 2024 Citizen of the Year Award during a Board meeting in early 2025.



Stay Connected to the City of Wentzville

The City of Wentzville uses a variety of methods to communicate with residents, both print and digital. Make sure you are receiving all of Wentzville's important updates by connecting with us in the following ways.

- **Sign Up for an eNewsletter:** Stay informed about parks and recreation events and programs, economic development news and general City updates by signing up for one or more of the City's eNewsletters. Get Wentzville updates sent right to your inbox when you sign up at www.wentzvillemo.gov/ENews.
- **Sign Up for Wentzville's Emergency Alerts:** The WIND system (or Wentzville Information Notification Delivery) is used to notify residents and business owners about imminent threats to health and safety. City officials may send alerts about emergencies including critical issues, severe weather, water outages, traffic issues and police activity. If you sign up for City announcements, you will receive information on the topics you designate. Those who sign up can receive alerts by phone, by text and/or by email. To sign up, please visit www.wentzvillemo.gov/SignUpForWIND. If you've signed up previously, please log in to ensure your contact information is up-to-date.
- **Update Your Email Address:** To ensure that you receive all of Wentzville's important news and alerts, please update your email address and other account information. Please visit www.wentzvillemo.gov/UpdateWentzvilleInfo to update your contact details.
- **Follow Us on Social Media:** The City uses various social media channels to keep our residents updated and informed. Connect with us on Facebook, Instagram, LinkedIn and Nextdoor. Learn more at www.wentzvillemo.gov/GetConnected.

CITY STORE ORDER NOW

WWW.WENTZVILLEMO.GOV/SHOP

Online Store Closes on Sept. 11

*All sales benefit the WPD Blue Line Family
and the City's Wellness Committee*

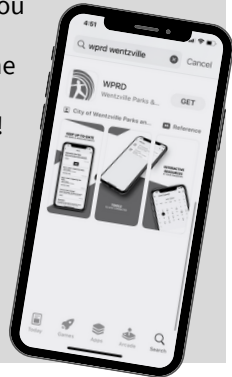


Wentzville Parks and Recreation App

We are APPsolutely pumped to introduce the new Wentzville Parks and Recreation (WPRD) App! Stay in the know more than ever before — receive reminders about programs and special events, and gain easy access to facility information and notifications about facility closures.

The app can even keep your wallet lighter by allowing you to store your pass digitally, so staff can simply scan your phone when you visit!

You can also customize your notification settings to receive the information you care about as often as you want. Download the WPRD App in the Google Play Store or App Store today!



HOAs and Backyard Chickens

The new Missouri law permits homeowners with properties of 8,712 square feet or more to own and pasture up to six chickens. This legislation also clarifies the role of homeowners' associations (HOAs), stating that they can no longer prohibit residents from keeping chickens if their property meets the required size. However, residents are still advised to consult with their HOAs regarding other aspects of chicken keeping, such as the design and placement of coops.

Wentzville's existing Code is already aligned with this law, and we've put in place thoughtful guidelines to ensure that chickens are kept responsibly. These guidelines aim to safeguard both the health of our community and the welfare of the chickens.

We encourage residents to familiarize themselves with these guidelines and reach out to the City with any questions. For more information, visit www.wentzvillemo.gov/Chickens.



Friday, Sept. 13 • 5-9:30 p.m.

Saturday, Sept. 14 • Noon-9:30 p.m.

Live Music, Art and Craft Vendors, Food, and More!
On Main Street in Historic Downtown Wentzville

www.wentzvillemo.gov/FallFestival

Friday, Sept. 13

5-7 p.m. — **McLovin**

7:30-9:30 p.m. — **Decade of Decadence**

Saturday, Sept. 14

1-2 p.m. — **Novak Music**

2:30-4:30 p.m. — **The Hey Days**

5-7 p.m. — **Honky Tonk Heroes**

7:30-9:30 p.m. — **Push the Limit**