

# THE VISION



## Get Connected

Explore the various ways you can connect with the City and receive important updates.

## Winter Weather Tips

Snow and ice removal, safe driving tips, snow plow reminders and more!

## Energy Savings

Use these tips to save energy, money and stay comfortable this winter.



## Holiday Display Contest Winners

To end the year on a high note, the City held its fourth annual Holiday Display Contest. The contest was open to Wentzville residents, and three award winners were selected. Multiple entries garnered hundreds of votes! Thank you to everyone who participated (and voted)! We can't wait to bring this fun program back again next year!

### Biggest and Brightest The Webb Family



### Social Media Favorite The Busken Family



### Mayor's Choice The Daugherty Family



## New Year, New You!

Kick-start your New Year's resolutions with these tips — resolve to get a new job, reach your fitness goals or recycle more effectively!

### NEW YEAR, NEW CAREER

Start the new year with a new career! The City of Wentzville was once again recognized as an employer of choice with a 2023 Top Workplaces award. You can apply to join one of the many departments that are currently accepting applications for full- and part-time positions by visiting [www.wentzvillemo.gov/Careers](http://www.wentzvillemo.gov/Careers).

The City offers excellent benefits including health, vision, dental, employer-paid life insurance, long-term disability, a retirement pension, 13 holidays, two floating holidays, vacation time, sick time, tuition reimbursement, employee assistance, a discounted recreation center membership, and much more! Complete an application for an opportunity to join a work environment with a strong sense of place, potential for growth, and resources for success.

### GET FIT, STAY FIT!

Get a jump start on your 2024 fitness goals when you purchase a pass at the Wentzville Rec Center (WREC)!

The WREC offers a variety of classes, programs and ways to stay active indoors all year long. Whether you're setting New Year's resolutions or just looking for a supportive community, the WREC has you covered!

If you're interested in a membership, visit the WREC in person to learn more from an associate and tour our newest facility, or check out the WREC online at [www.wentzvillemo.gov/WREC](http://www.wentzvillemo.gov/WREC). Start your journey to a healthier you!



### RECYCLE LIKE A PRO

Kick the new year off right by elevating your recycling IQ. Here are some important things to remember about City recycling services.

- All cardboard must be placed inside the hauler-issued recycle cart (or trash cart if you do not participate in the recycling program) with the lid completely closed. Cardboard can not be collected as a large item. Boxes outside the cart will not be collected.
- Styrofoam, plastic bags and glass are not part of the City of Wentzville's recycling program and should be placed in your trash cart.
- All recyclables should be unbagged.
- Have a large amount of cardboard to discard? Cardboard can be taken to St. Charles County's Recycle Works West facility at 2110 E. Pitman Ave. The location has a cardboard dumpster in the parking lot where cardboard can be discarded free of charge. Visit [www.wentzvillemo.gov/RecycleWorks](http://www.wentzvillemo.gov/RecycleWorks) for a complete list of acceptable items.
- Recycling services are included in your monthly solid-waste fees. If you do not have a recycling cart and would like to request a cart be delivered to your home, please submit an online request at [www.wentzvillemo.gov/SWR](http://www.wentzvillemo.gov/SWR).
- Please remember that all solid waste must be contained in your trash or recycling carts, or in 40-gallon trash bags placed next to the carts. Our hauler collects up to three 40-gallon trash bags at no additional cost.





## BUSINESS SPOTLIGHT

# BRS Painting

**LOCATION: 14 E. MAIN ST., STE. 109**

**OWNER: Brandon Bowbly**

### WHAT SERVICES DO YOU OFFER?

BRS completes projects big and small — we do it all! We offer interior/exterior painting, staining, drywall repairs, wallpaper removal, cabinet painting and more.

### WHAT IS YOUR FAVORITE THING ABOUT WENTZVILLE?

The resources. The people. The community. The growth.

### WHAT'S NEXT FOR YOUR BUSINESS AND YOUR HOPE FOR WENTZVILLE?

For our business, it's all about sustainable growth. We would love to get into selling products and painting tools in the future. We would love to see more locally owned small eateries and shopping in the Wentzville community.

### ANY OTHER COMMENTS, ADVICE OR NEWS YOU'D LIKE TO SHARE?

The BRS owner, Brandon Bowbly, also serves as the Wentzville Networking Group (WNG) president. The group meets on Thursdays from 8:30-9:30 a.m. at Friendship Brewery. To learn more about WNG, visit [www.facebook.com/WentzvilleNetworkingGroup](http://www.facebook.com/WentzvilleNetworkingGroup).

**WHEN DID YOU OPEN, AND WHEN DID YOU LOCATE YOUR BUSINESS IN WENTZVILLE?** BRS Painting officially opened in July 2009. We moved to downtown Wentzville in 2014.

**WHAT DOES YOUR BUSINESS BRING TO WENTZVILLE?** BRS's mission is to provide quality painting services and exceptional customer service to homeowners and clients, while providing a safe and desirable workplace for employees to achieve retirement. As a locally owned and operated painting company, we value the relationships with our clients. We provide quality service with an unmatched level of customer care.

### Want to Be a Featured Business?

Want to have your Wentzville business featured in *The Vision* or through another economic development promotional outlet? To confirm eligibility, send an email to [EcoDev@wentzvillemo.gov](mailto:EcoDev@wentzvillemo.gov). Limited space is available.



## Welcome New Businesses!



*Note: To be listed, a business must allow walk-ins. While those listed have all received a business license, they may not be open to the public yet.*

**Wentzville Motomart**  
101 Discovery Center Way

**Studio 0424 Salon**  
513 W. Pearce Blvd., Ste. A

**Bumble Bee Boutique**  
602 W. Pearce Blvd.

**Blue Note Music**  
1 E. Allen St.

**Crystal Worthy Art**  
505 E. Allen St.

**Club Car Wash**  
101 Wilmer Meadow Rd.

**Heartland Hearing Centers**  
1201 Wentzville Pkwy., Ste. 115

### NEW OWNER/LOCATION

**F45 Training Wentzville**  
1305 Lodora Dr.

**Wentzville Pawn & Guns**  
12500 Veterans Memorial Pkwy.

**Sherwin-Williams**  
210 Crest Ridge Ln.

**AAMCO Transmissions**  
15282 Veterans Memorial Pkwy.



Mayor Nick Guccione

## MESSAGE FROM THE MAYOR:

### *Connect with the City to Stay In-the-Know*

Ensuring that you stay well-informed about all the happenings in Wentzville is not just a commitment; it's a heartfelt priority for me. I genuinely appreciate your active participation in our community. Take a moment to explore the various ways you can connect with the City and receive important updates, as your engagement plays a crucial role in shaping Wentzville's ongoing story.

Explore the various ways to connect with me, the Board and the City and learn how to receive important updates:

- **Sign Up for City's eNewsletters:** Stay in the loop about parks, events, economic development and general City updates. Subscribe to our eNewsletters at [www.wentzvillemo.gov/Newsletters](http://www.wentzvillemo.gov/Newsletters).
- **Sign Up for Wentzville's Emergency Alert System (W.I.N.D.):** Be informed about imminent threats to health and safety through W.I.N.D. Sign up at [www.wentzvillemo.gov/SignUpForWIND](http://www.wentzvillemo.gov/SignUpForWIND) to receive alerts by phone, text and email. If you've signed up before, please log in to update your contact information.
- **Follow the City on Social Media:** Connect with us on Facebook, Instagram, LinkedIn, Nextdoor and YouTube. Find links to all our social media accounts, including Parks and Recreation and Police accounts, at [www.wentzvillemo.gov/GetConnected](http://www.wentzvillemo.gov/GetConnected).
- **Update Your Email Address:** Don't miss out on important news and alerts. Ensure your information is updated! Review your email and account information at [www.wentzvillemo.gov/MyContactInfo](http://www.wentzvillemo.gov/MyContactInfo).
- **Contact the Board:** We value your input. Reach out to me or the Board with questions or concerns at [www.wentzvillemo.gov/BOA](http://www.wentzvillemo.gov/BOA). If unsure of your ward, find information on the website.

### CLEAN & GREEN

## Let's Talk about Litter!

The City and our passionate volunteers have made great strides to remove litter around the community. Over the last 20 years, the City has partnered with a regional event called Mission: Clean Stream. Volunteers across St. Charles County work together on this day to get rid of litter, preventing this pollution from making it to local waterways. In that time 2,500 volunteers have removed a remarkable 95,000 pounds of trash in Wentzville alone. Guess what? That's the average weight of a commercial passenger airplane!

**Mission: Clean Stream is back again on April 6, 2024. Every piece of litter removed makes a huge difference. It's more than a one-day event — it's about local pride and keeping our City vibrant and healthy as a place to live and work.**

**Our goal is to lead in the number of volunteers and amount of trash collected as a friendly competition among the neighboring cities in St. Charles County. Are you up to the challenge? There have been fewer volunteers lately, but with your help, we can meet our target to eliminate more than 2,500 pounds of trash from Wentzville.**

This event is great for kids ages 6 and up, and is perfect for team building, volunteer hours for students, and for local organizations and businesses to get involved. A light lunch will be provided for volunteers after the event.

**Mark your calendar for April 6! M:CS registration opens in January. Wentzville Parks and Recreation and the Tree Board will hold its Annual Tree Seminar before the event. Register online at [www.wentzvillemo.gov/MCS](http://www.wentzvillemo.gov/MCS).**







# 2024 UTILITY RATES

To learn more about service fees and payment options, please visit the Utility Billing Division webpage at [www.wentzvillemo.gov/UtilityBilling](http://www.wentzvillemo.gov/UtilityBilling).

## Billing and Payments

Services are billed monthly and due 10 days after the bill date. Water charges are a base fee plus volumetric usage. Sewer charges for residential customers are a base fee plus volumetric usage based on the average water used over the four months of November, December, January and February. Usage for new customers is based on the average of all residents until the next averaging cycle. Solid waste and recycling costs are consolidated each month with your water and sewer bill. Learn more at [www.wentzvillemo.gov/Utilities](http://www.wentzvillemo.gov/Utilities).

If you have solid-waste related billing questions, you can contact the Utility Billing office at (636) 639-2155, between 8 a.m. and 5 p.m., Monday through Friday.

To add or remove services, please visit [www.wentzvillemo.gov/Request](http://www.wentzvillemo.gov/Request) or call (636) 327-5101.

When you set up an online account, you can pay your bill, view payment history for tax purposes, access consumption history, setup auto-pay and much more! To set up an account, visit [www.wentzvillemo.gov](http://www.wentzvillemo.gov) and click "Pay My Bill."

## Payment Options

**PAY BY PHONE 24/7/365:** The City of Wentzville now gives you access to your utility account 24 hours a day, seven days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To pay by phone, please call (833) 326-7020.

### OPT-IN TO RECEIVE TEXT REMINDERS:

Residents and business owners can also opt in to receive utility bill reminders by text (instead of by phone call), when a shut-off is pending. To change your preferences, please call (636) 639-2155.

### SCHEDULE PAYMENTS IN ADVANCE:

You can schedule payments in advance or schedule credit-card drafting with the date of your choice.<sup>1</sup> To learn more, visit [www.wentzvillemo.gov/PayMyBill](http://www.wentzvillemo.gov/PayMyBill).

**IN PERSON OR DROP BOX:** Stop by in person during business hours or visit the 24-hour drop box at City Hall (1001 Schroeder Creek Blvd.) Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards.<sup>2</sup>

## Help Our Community

Sign up to Give Back! Wentzville residents can register to round up their utility bills to the nearest dollar to benefit Wentzville seniors. Funds from the "Round-Up" program are donated to our local Meals on Wheels service.

If you register for "Round-Up," your monthly utility bill will be rounded up to the next highest dollar. For example, if your bill is \$44.25 it will be rounded up to \$45.00 for a contribution of \$0.75.

To register to "Round-Up," please visit [www.wentzvillemo.gov/GiveBack](http://www.wentzvillemo.gov/GiveBack).

## 2024 Water and Sewer Rates

Meter Size	Water Base	Sewer Base
3/4"	\$7.18	\$14.41
1"	\$11.31	\$22.79
1 1/2"	\$19.73	\$39.54
2"	\$27.21	\$54.99
3"	\$47.31	\$94.17
4"	\$84.03	\$167.94
6"	\$128.58	\$254.31
8"	\$165.70	\$320.76
10"	\$239.99	\$453.68



## Volumetric User Fees for Water and Sewer

Water customers are charged \$4.86 per thousand gallons of water in addition to the monthly base fee. Sewer customers are charged \$4.92 per thousand gallons of water in addition to the monthly base fee. For residential sewer customers, this is based on their average winter water usage.

## SOLID WASTE AND RECYCLING RATES

Solid Waste and Recycling Weekly	\$17.25/month
Solid Waste and Recycling Weekly (Senior Rate <sup>3</sup> )	\$16.25/month
Additional (40 gal.) Trash Bags Outside Your Cart	\$2.50/bag
Additional Cart for Solid Waste or Recycling	\$3/month
Additional Solid Waste/Recycling Weekly Collection	\$17.25/month
Large-Item Pickup (three items per quarter)	Three items free/quarter
Additional Large-Item Pickup	\$24/item
Yard Waste 10-Month Service, per year up to 15 leaf bags (30 gallon)/week	\$100/year
Yard Waste Furnished Cart	\$30/year
Yard-Waste Per Bag Pickup	\$4/bag (three-bag min.)
Cart Swap	\$24/per cart
Trip Fee	\$12/per trip

<sup>1</sup> Payments scheduled after the due date may be subject to late fees.

<sup>2</sup> Please note: A 2% surcharge will apply to all credit card payments made with these payment methods.

<sup>3</sup> These rates include one trash cart and one recycling cart and up to three trash bags (40 gal.) outside your cart.

<sup>4</sup> Up to three additional (40 gal.) trash bags outside your cart are included in your weekly rate; an additional per-bag charge will occur beginning with the fourth bag.

# WINTER WEATHER PREPAREDNESS

*Snow and Ice Removal, Safe Driving Tips, Snow Plow Reminders and More!*

## SNOW AND ICE REMOVAL

The City's Public Works team is gearing up to keep Wentzville's roads clear and safe. To submit a snow concern, please email [SnowConcern@wentzvillemo.gov](mailto:SnowConcern@wentzvillemo.gov). Below are a few tips from the Public Works Department. Have a question? Call Public Works at (636) 327-5101.

- **Store Snow to the Right of Your Driveway:** As you stand facing the street, snow must be stored to the right side of your driveway. Remove snow from the street in front of and to the left of your driveway for best results. Snow remaining on the street in front of and to the left of your driveway drops in front of your driveway when the City snow plow comes by. To view a diagram, please visit [www.wentzvillemo.gov/Winter](http://www.wentzvillemo.gov/Winter).
- **Fire Hydrants:** Residents should clear fire hydrants of snow buildup to ensure firefighters can quickly find the fire hydrant in the event of a fire.
- **Observe Winter Parking Restrictions:** Removing parked cars from the roadway during a snow event greater than two inches is always a good idea. Parking is prohibited on City streets when a heavy snowfall forecast results in a declaration of a City Snow Emergency.
- **Mailboxes:** Occasionally, mailboxes are bumped by snow removal equipment or snow dropping off the plow's face. When notified of the problem, the City will erect a temporary mailbox until weather conditions allow for repairs. If replacement is needed, the City will reimburse \$50 for a new mailbox meeting the minimum USPS requirements.
- **Landscaping:** The City permits low bushes, ground cover and flowers to be planted in the right-of-way, but does not compensate residents for private plantings in the right-of-way that are damaged due to snow-removal operations. If sod is damaged, the City will restore that area at the earliest availability of sod material.
- **Mail Delivery/Solid-Waste Pickup:** Snow fighters clear snow as close to the curb line as practical to provide access to the mailboxes and solid waste collection. Final clearing is the responsibility of each resident to receive solid waste collection and mail delivery.

## SNOW PLOW REMINDERS

Wentzville residents, please remember to be patient with City snowplows. Snow routes are pre-assigned and plow trucks work as quickly as is safely possible. Did you know, there are many streets in and around Wentzville that are not plowed by the City? These roads are maintained by MoDOT and are not normally cleared by City crews unless otherwise approved under a mutual-aid request or as authorized by the City Administrator. These roads include:

- Highways 70 and 40/61
- Highway 70/North Service Road/South Service Road
- Lettered Highways, including Highway A, Highway N and Highway Z
- Continental Drive
- Linn Cemetery Hill

## Drive Safe this Winter

While safe driving should be a year-round habit, winter driving requires special care. Stay safe behind the wheel with these tips from the National Highway Traffic Safety Administration.

- **Prepare your vehicle:** In winter, pay special attention to your vehicle's battery, wipers, coolant, tires and other systems that can take a beating when the temperature drops.
- **Prepare yourself:** Drive slowly. It's harder to control or stop your vehicle on a slick or snow-covered road. Increase your distance enough so that you'll have plenty of time to stop for vehicles ahead of you, especially when driving on wet, icy or snowy roads.
- **Prepare for an emergency:** Make sure your vehicle is stocked to keep you safe if your car breaks down. Keep blankets, flashlights, jumper cables and flares or emergency lights in your vehicle. Driving safety also includes following all state and federal driving laws and practicing caution by wearing your seatbelt, never driving after drinking and never driving while distracted by an electronic device or anything else.

## Understanding Winter Weather Alerts



As winter settles in, it's important to be prepared for inclement weather. Understand more about what weather alerts mean by learning the difference between a winter weather watch, advisory and warning. You can get more weather tips from the National Weather Service at [www.weather.gov](http://www.weather.gov).

**Watch:** Conditions are favorable for a winter storm event, but the occurrence, location and/or timing are still uncertain. Watches are typically issued at least 24 hours in advance of a storm.

**Advisory:** Conditions pose a significant inconvenience and could threaten life or property if caution is not exercised. Advisories are typically issued in conditions that might produce three to five inches of snow within 12 hours.

**Warning:** Conditions pose a threat to life or property, and travel will become difficult to impossible. Warnings are typically issued under conditions that might produce six inches of snow.



**Meet the Board (left to right):** Jordan Broviak (Ward 2), Robert Hussey (Ward 2), Michael Lovell (Ward 3), Mayor Nick Guccione, Manny Macias (Ward 1), Bryan Harr (Ward 1), Michael Hays (Ward 3). For contact information, visit [www.wentzvillemo.gov/BOA](http://www.wentzvillemo.gov/BOA).

## Board Update: Help Keep Our Neighbors and Pets Safe

### BE A GOOD NEIGHBOR

As winter settles in, remember to take a moment to check on your neighbors. Ensuring the well-being of those around you, especially those who are older or more vulnerable, is a simple yet powerful gesture. A quick knock on the door or a friendly phone call can foster a sense of community, letting your neighbors know that support is just a doorstep away. You can also help your neighbors by contributing to the Round-Up program. By rounding up your utility bill to the next dollar, you will benefit seniors in our community through Meals on Wheels. Learn more at [www.wentzvillemo.gov/RoundUp](http://www.wentzvillemo.gov/RoundUp). Let's turn winter into a time for sharing warmth and looking out for one another right here in Wentzville!

### PROTECTING OUR PETS

Freezing weather can be dangerous for you and your pets. While we all know how to keep ourselves warm and dry during varying weather conditions, it's important to know how to protect our four-footed family members as temperatures fall this winter.

Wentzville Ord. No. 3207 requires residents to provide adequate care, shelter and control of their animals. Among other requirements, owners must provide an environment for their pets that has both shelter and temperature suitable for that species and/or breed. This includes environments that are inside and outside. Owners must also provide animals with access to clean, unfrozen water in a tip-proof bowl as well as nutritious food at least once daily.

The Humane Society of the United States also provides some simple guidelines to help protect our furry friends when temperatures drop.

- **Keep pets indoors, whenever possible.** Just as wind chill affects us humans, wind chill can threaten a pet's life. Pets are sensitive to cold temps and are at risk for frostbite and hypothermia during extreme cold snaps.
- **Give your pets plenty of food and (unfrozen) water.** Use plastic food and water bowls; when low temps hit, your pet's tongue can stick and freeze to metal.
- **Protect their paws from salt.** The salt and other chemicals used to melt snow and ice can irritate the pads of your pet's feet. Wipe all paws with a damp towel before your pet licks them and irritates their mouth.
- **Avoid antifreeze poisoning.** Antifreeze is a deadly poison with a sweet taste that may attract animals and children. Clean spills and keep antifreeze out of reach.
- **Speak out if you see a pet left out in the cold.** Politely let the owner know, or call our non-emergency Police line at (636) 327-5105.



## Energy-Saving Strategies

To help Wentzville residents save energy this winter, we're passing on some tips from the U.S. Department of Energy. These strategies can help you save energy, money and stay comfortable this winter. Some of the tips are free and can be used on a daily basis to increase your savings; others are simple, inexpensive actions you can take to ensure maximum savings in the winter.

1. **Harness Solar Heat:** Open south-facing curtains by day for natural warmth and close them at night to reduce cold window chill.
2. **Draft-Proof Windows:** Seal windows with heavy-duty clear plastic or film, tightly securing it to reduce infiltration. Use insulating drapes for drafty windows.
3. **Temperature Management:** Set your thermostat lower when home and awake; use a smart thermostat or a programmable one for heat pump efficiency.
4. **Seal Air Leaks:** Apply caulk or weatherstripping to doors, windows and utility cut-throughs. Seal gaps around chimneys and around recessed lights.
5. **Heating System Maintenance:** Schedule yearly heating system service, replace furnace or heat pump filters monthly, and clean flue vents for wood and pellet-burning heaters.
6. **Fireplace Efficiency:** Keep the damper closed when not in use, install glass doors, add a heat-air exchange system and seal gaps around the fireplace hearth.
7. **Water Heater Optimization:** Lower water heater temperature to 120°F to save energy and prevent scalding.



## HOLIDAY REMINDERS

### MLK and Presidents Day Holidays

The MLK and Presidents Day holidays will not affect the solid waste/recycling collection schedule. City Hall will be closed on Monday, Jan. 15 (Martin Luther King Jr. Day) and Monday, Feb. 19 (Presidents Day). The Wentzville Rec Center will be open on Jan. 15 and closed on Feb. 19. However, Progress Park Recreation Center will be open regular hours on both holidays. The Wentzville Rec Center will close at 3 p.m. on Feb. 11 (Super Bowl Sunday). To view Ice Arena hours, please visit [www.wentzvilleicearena.com](http://www.wentzvilleicearena.com).

### 2024 Solid-Waste Collection Holidays

Solid-waste collection can observe up to six holidays per year. The holidays are only observed, however, when they fall Monday through Friday. When one of the six holidays falls on a weekday, collection will take place one day later than your regular pickup day. For example, Memorial Day falls on a Monday, so, Citywide solid-waste collection will be delayed by one day. This means that residents with regular pickup on Monday will have their pickup moved to Tuesday, Tuesday's pickup will move to Wednesday, and so on. Residents, who typically have a Friday pickup will have their collection moved to Saturday. All six holidays will be impacted for 2024. These holidays include New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day and Christmas Day.

## THE "RIGHT" WAY TO STORE SNOW

With winter upon us, we ask Wentzville residents to help our City snowplow drivers. Please use the following tips when shoveling your driveway to ensure that City snowplows don't push snow and slush back in front of your driveway. Please note: It is always illegal to shovel snow into the street.

As you stand facing the street, snow should be stored in the grass on the RIGHT side of your driveway. Remove snow from the street in front of and to the left of your driveway for best results. Clearing snow in this area helps plows drop less snow across your driveway. Residents are always welcome to submit a snow concern by emailing [SnowConcern@wentzvillemo.gov](mailto:SnowConcern@wentzvillemo.gov) or by calling Wentzville Public Works at (636) 327-5101.

