

*City of Wentzville News, Information, Important Dates and More!*

## Bill Payment Overview

### Payment Options

**Bank Draft:** Sign up to have your utility bill drafted automatically each month. The City offers a fee-free auto-draft option using your checking account and routing number. To sign up, please visit [www.wentzvillemo.gov/BankDraft](http://www.wentzvillemo.gov/BankDraft). Your account will be drafted on the City due date each month automatically.

**By Text or Phone 24/7/365:** The City of Wentzville gives you access to your utility account 24 hours a day, seven days a week, 365 days a year. Pay your bills on your own time — with no waiting. Access your account instantly through a secure, automated system to get real-time balances, payment amounts and due dates. To make your payment over the phone or set up Text-to-Pay, please call (833) 326-7020 and follow the prompts.

**Online Payments in Real Time:** Make a one-time payment in real time online. Visit our website at [www.wentzvillemo.gov/PayMyBill](http://www.wentzvillemo.gov/PayMyBill) to register. From this website, you can view balances, access PDF copies of your bill, view your transaction history, as well as make payments or update your account.

**Schedule Payments in Advance:** You can schedule payments in advance, as well as schedule credit-card drafting with the date of your choice. To learn more or set up any one of these available payment options, please visit [www.wentzvillemo.gov/PayMyBill](http://www.wentzvillemo.gov/PayMyBill).

**Drop Box or In-Person:** A drive-up drop box is located in front of City Hall for your convenience. In-person payments are also accepted inside City Hall, Monday-Friday between 8 a.m. and 5 p.m. Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards.\*

**Live Customer Relations Rep:** We love to hear from you! Monday-Friday between 8 a.m. and 5 p.m., you can pay your bill with a live customer relations representative by calling (636) 639-2155, option 2.

### General Information

**Text Reminders and Account Updates:** Residents and business owners can opt in to receive utility bill reminders by text (instead of by phone call), when a shut-off is pending. To change your preferences, please call (636) 639-2155. Need to update your contact information? Complete this short form at [www.wentzvillemo.gov/MyContactInfo](http://www.wentzvillemo.gov/MyContactInfo).

**Sign Up to Give Back:** Wentzville residents can register to round up their utility bills to the nearest dollar to benefit Wentzville seniors. Funds raised from the "Round-Up" program are donated to our local Meals on Wheels service. To register for this program, please visit [www.wentzvillemo.gov/GiveBack](http://www.wentzvillemo.gov/GiveBack).

**Questions:** If you have billing-related questions, please contact a Customer Relations representative Monday-Friday, between 8 a.m. and 5 p.m., by calling (636) 639-2155, and selecting option 2.

† Payments scheduled after the due date may be subject to late fees.

\* Please note: A 2% surcharge will apply to all credit card payments made with these payment methods.

## Citywide Yard Sale: Sept. 22-23

Whether you're looking for bargains or cleaning out your home, Wentzville's Citywide Yard Sale is for you! Host your Citywide Yard Sale Friday and Saturday, Sept. 22 and 23 to rid your home of any unwanted items. For additional information, please call (636) 327-5101 or visit [www.wentzvillemo.gov/YardSale](http://www.wentzvillemo.gov/YardSale).



## Adult Day Trips

Each month, Wentzville Parks and Recreation features a new and unique adventure for adults in our community! We'll take care of everything — from planning to transportation! To learn more, visit [www.wentzvillemo.gov/AdultActivities](http://www.wentzvillemo.gov/AdultActivities).

## Electronics Recycling

The City will once again host an Electronics Recycling and Document Shredding event at North Point High School (2255 W. Meyer Rd.). The event will be held on Saturday, Oct. 21, between 9 and 11:30 a.m.

This FREE\* drive-thru and drop-off event is open to families and individuals only (no businesses, please). Almost anything with a plug is accepted. However, \*some items (such as TVs and items with Freon) will incur a fee. Learn more when you visit [www.wentzvillemo.gov/ElectronicsRecycling](http://www.wentzvillemo.gov/ElectronicsRecycling).



## National Night Out: Oct. 4\*

Residents are invited to turn on their porch lights, go outside and join with their neighbors in block parties, and more! If your group would like a visit from a City official or if you need tips about how to plan your own National Night Out activities, please call (636) 639-2171.

\*This year's date change is due to Aug. 2 falling on Election Day.

Save  
THE  
Date

## Stay Connected to the City of Wentzville

The City of Wentzville uses a variety of methods to communicate with residents, both print and digital. Make sure you are receiving all of Wentzville's important updates by connecting with us in the following ways.

- **Sign Up for An eNewsletter:** Stay informed about parks and recreation events and programs, economic development news and general City updates by signing up for one or more of the City's eNewsletters. Get Wentzville updates sent right to your inbox when you sign up at [www.wentzvillemo.gov/Newsletters](http://www.wentzvillemo.gov/Newsletters).
- **Sign Up for Wentzville's Emergency Alerts:** The W.I.N.D. system (or Wentzville Information Notification Delivery) is used to notify residents and business owners about imminent threats to health and safety. City officials may send alerts about emergencies including critical issues, severe weather, water outages, traffic issues and police activity. If you sign up for City announcements, you will receive information on the topics you designate. Those who sign up can receive alerts by phone, by text and/or by email. To sign up, please visit [www.wentzvillemo.gov/SignUpForWIND](http://www.wentzvillemo.gov/SignUpForWIND). If you've signed up previously, please log in to ensure your contact information is up-to-date.
- **Update Your Email Address:** Ensure that you receive all of Wentzville's important news and alerts by updating your email address and other account information. Please visit [www.wentzvillemo.gov/UpdateWentzvilleInfo](http://www.wentzvillemo.gov/UpdateWentzvilleInfo) to update your contact details.
- **Follow Us on Social Media:** The City uses a variety of social media channels to keep our residents updated and informed. Connect with us on Facebook, Instagram, LinkedIn and Nextdoor. Learn more at [www.wentzvillemo.gov/GetConnected](http://www.wentzvillemo.gov/GetConnected).

## CITY STORE NOW OPEN

[WWW.WENTZVILLEMO.GOV/WVSTORE](http://WWW.WENTZVILLEMO.GOV/WVSTORE)

Some designs are available for a limited time only.

*All sales benefit the WPD Blue Line Family and the City's Appreciation & Recognition Committee*



## Train Tours

Looking to spend time in Historic Downtown Wentzville before summer officially ends? Participate in the Wentzville Train Tour!

Last year, this unique project was created in celebration of Wentzville's 150th birthday. It showcases a collection of train statues that have become a fun and artistic part of our community's landscape.

These train statues were made possible through the collaboration of local businesses, the talented artists with the Crossroads Art Council and the City. Each train is a reminder of our community's rich history, creative spirit and teamwork.

Spend time outside and take photos to share your Train Tour with us at [socialmedia@wentzvillemo.gov](mailto:socialmedia@wentzvillemo.gov).



# WENTZVILLE'S FALL FESTIVAL

# Sept. 15-16

**On Main Street in Historic Downtown Wentzville**

**Live Music, Art and Craft Vendors and More!**

Learn more at [www.wentzvillemo.gov/FallFestival](http://www.wentzvillemo.gov/FallFestival).

## Music Lineup

### Friday, Sept. 16

6-8 p.m. — Nash Vegas

8:30-10:30 p.m. — Charles Glenn

### Saturday, Sept. 17

3-5 p.m. — Dust Covers

5:30-7:30 p.m. — Borderline

8:30-10:30 p.m. — Vote for Pedro

**Come listen to some amazing talent!**

