

Wentzville Police Department

Annual Report 2018



“To Serve our Public with Integrity and Empathy”

The Wentzville Police Department has continued to grow and develop our relationships within the community that we serve. Community Oriented Policing is a philosophy adopted by the Wentzville Police Department to ensure we maintain a community where our citizens feel safe. We continue a great relationship with the Wentzville School District with the safety of students and staff being our top priority. We continue our D.A.R.E. and School Resource Officer programs throughout the district. We have engaged with the community by training citizens in the CERT program, offer the Citizen's Police Academy and the Teen Police Academy annually. The business/residential liaison officer works with residents and business owners with problems they are having in their subdivisions or businesses. We attend Home Owner's Association meetings, conduct "walk and talks" throughout the year in various neighborhoods, participate in National Night Out, as well as our involvement in the many civic organizations within our community.

Recognizing the importance of professional partnerships, we participate in joint agency programs to provide more effective and diverse services to this City. For example, the St. Charles County Regional Drug Task Force allows us to identify and remove illegal drug suppliers from our communities. The St. Charles County Regional S.W.A.T demonstrates a consolidated effort by all the St. Charles County police agencies to provide effective services in crisis situations. The Crisis Intervention Program provides the community with officers trained to recognize and appropriately respond to residents dealing with mental disorders. The Major Case Squad is a resource that collectively assembles the area's best investigative talents. This unit provides a means to assist ourselves and our neighboring communities in solving acts of heinous or high profile crimes occurring in that community. In 2018, the city joined the St. Charles County Regional Emergency Management Operations Center, wherein agencies within the county share resources for planning, preparing and responding to catastrophic events, incidents and emergencies. The Wentzville Police Department has one Emergency Management Specialist assigned to the Regional Emergency Operations Center.

As stated in our departments mission statement, we are "dedicated to delivering Constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors, and businesses in the City of Wentzville while demanding the officers who serve and the staff that supports does so with the utmost pride, unmatched courage and unwavering integrity." The departments adopted slogan summarizes this mission: ***"Public Service with Integrity"***

The police department supports a strong sense of community, a caring for one another, values and principles of good citizenship, and a quality of service that contributes to the common good. It is the vision of this police department to ensure Wentzville remains a safe city to live, work, play and grow. Cooperation and partnerships between the police, the public, the business and professional communities, and our elected officials are paramount to the success of maintaining social order in a positive manner. This cooperative partnership exemplifies the city slogan -

"A Community of Neighbors working together to build a better future"

Respectfully,

A handwritten signature in dark ink, appearing to read "Kurt C. Turner", written in a cursive style.

WENTZVILLE POLICE STATISTICAL REPORT

2018

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Wentzville Police Department

MISSION STATEMENT:

The Wentzville Police Department is dedicated to delivering constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors, and businesses in the City of Wentzville while demanding the officers who serve and the staff that supports does so with the utmost pride, unmatched courage and unwavering integrity.

VISION:

To ensure Wentzville remains a safe city to live, work, play and grow.

PURPOSE:

The purpose of this report is to show statistical data of the police department and the crime trends it experiences. The customer survey will encompass the years of 2014 through 2018.

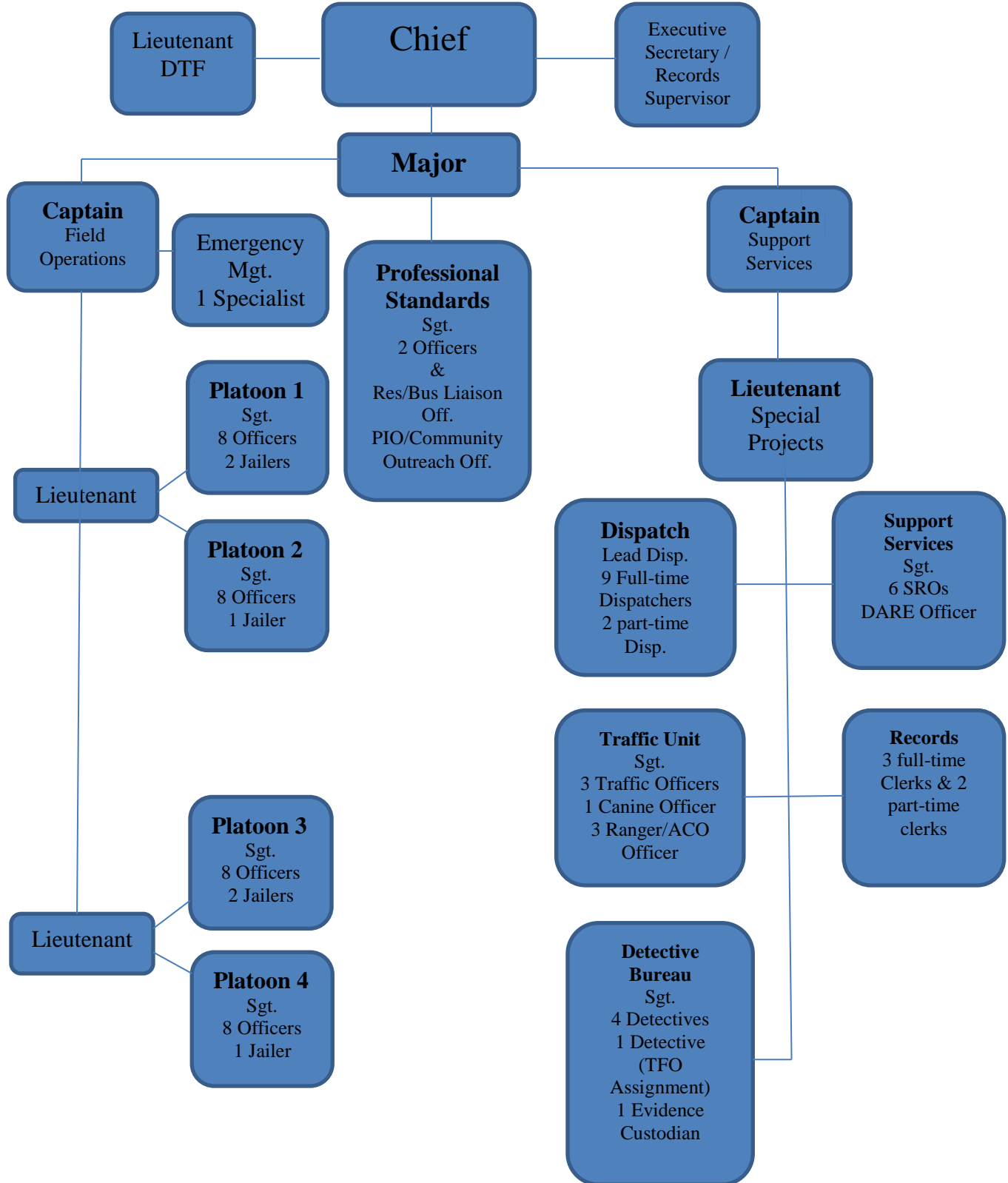


Wentzville Police Department



2018 Report

Organizational Chart:



Wentzville Police Department

Divisions:

The Wentzville Police Department is comprised of 72 commissioned law enforcement officers along with 21 full-time and several part-time support staff employees. Chief Kurt Frisz leads the agency which is comprised of two divisions: Field Operations and Support Services Divisions. Major Paul West is the Assistant Chief of Police and manages the Captain of Support Services, the Captain of Field Operations, and the Professional Standards Unit. Captain Leon Burton commands the Field Operations Division and Captain Kevin Pyatt commands the Support Services Division.

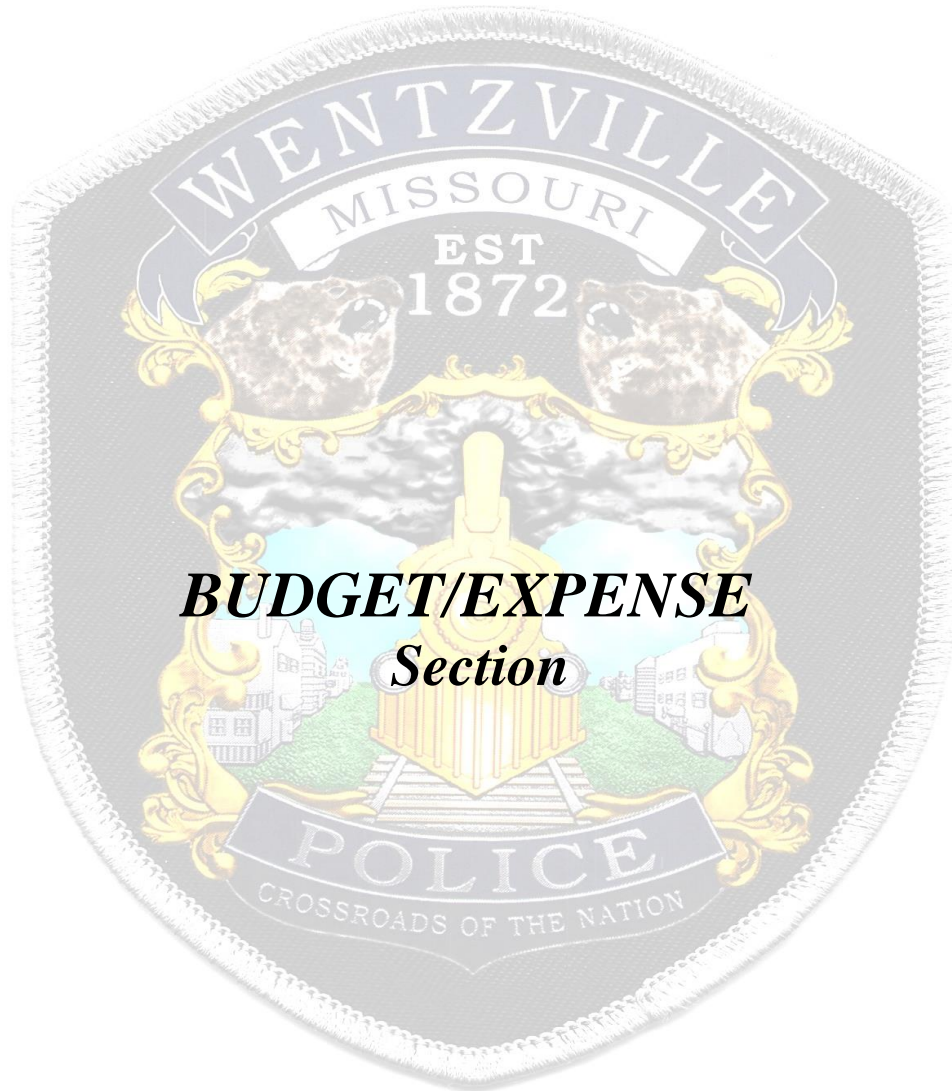
The Field Operations Division is comprised of all the Patrol Platoons, the Corrections Division, and the Emergency Management Specialist. Patrol Officers are the backbone of the department and serve the community at large by responding to a variety of calls for service while combining a proactive approach to crime prevention by actively patrolling the neighborhoods and business areas.

The Support Services Division consists of all supporting functions of the police department. Encompassed in this Division are the Detective Bureau, Communications Center, Records Section, School Resource Officers, D.A.R.E. Officer, Traffic Unit, K9 Officer, Animal Control Officers and Park Rangers.

The department embraces new technology and continually looks for improvements that will keep us on the cutting edge of advancement. To oversee this endeavor, Lieutenant Emmanuel Borroum has been charged as the Support Services Special Projects Commander. He currently oversees ten licensed pilots that operate the department's Small Unmanned Aerial System (sUAS), he is the expert on body cameras, FARO system, Taser X2 (Electronic Control Devices), and Evidence.com video storage.



Wentzville Police Department



2018 Report

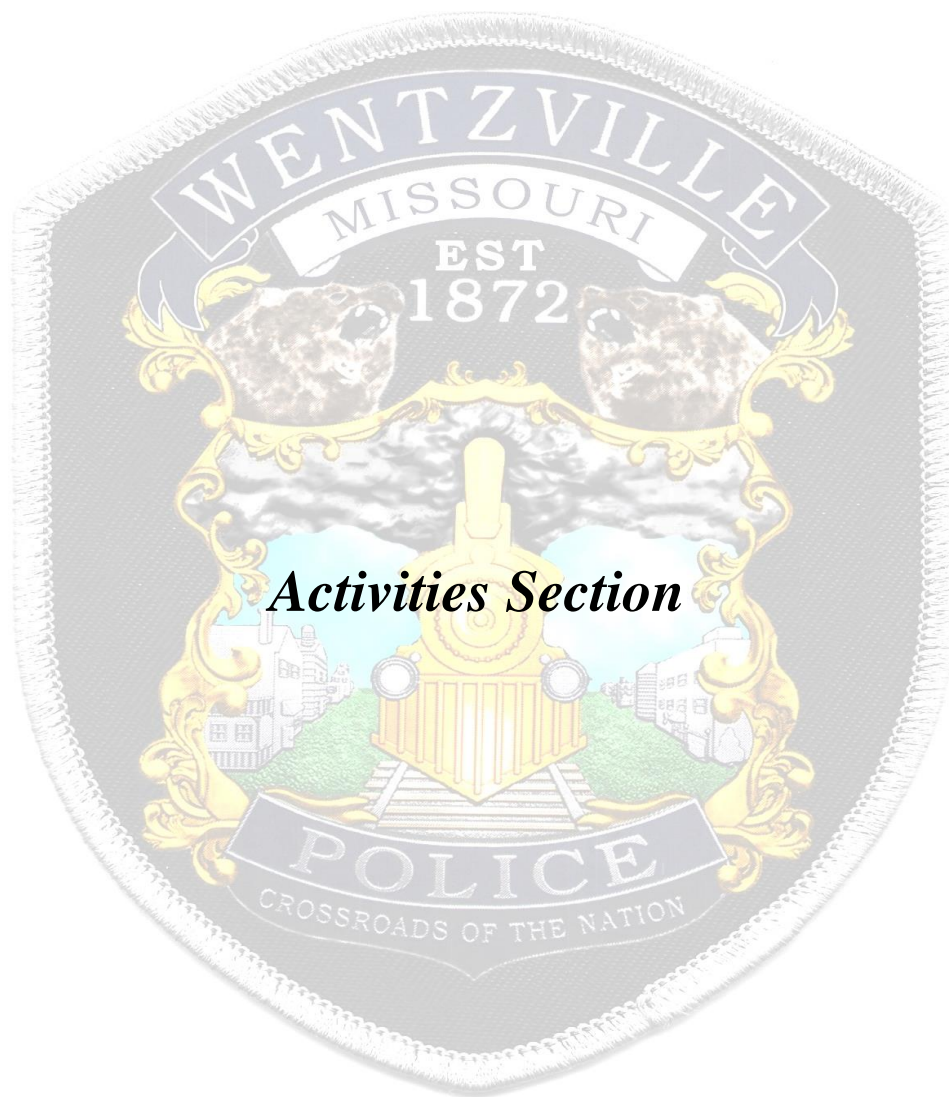
Budget Information:

Among other responsibilities, the Administrative Section (Chief) is accountable for the formation, creation, submission, implementation, and maintenance of budget expenditures for the Police Department operation.

Expenditures	2014	2015	2016	2017	2018
Personnel Services	6,487,632	6,615,995	6,641,207	7,089,650	7,683,467
Other Services	544,112	551,540	435,096	424,308	487,093
Supplies	523,423	488,289	474,810	357,981	364,774
Repairs/Maintenance	182,477	175,794	153,613	93,447	100,525
Contract Service	172,087	146,734	94,171	71,720	90,840
Capital Outlay	758,167	494,385	550,291	595,663	1,489,631
Total Expenditures	8,667,898	8,472,737	8,349,188	8,632,769	10,216,330



Wentzville Police Department



Activities Section

2018 Report

National Incident Based Reporting (NIBRS)

In 2017, the Records Department began the process of converting over from Uniform Crime Reporting (UCR) to the National Incident Based Reporting System (NIBRS) when reporting statistical information to the FBI and State of Missouri. This was done due to NIBRS being mandated for all agencies in the United States to convert to by the year 2021. To become eligible to submit NIBRS the department had to submit four “trial” periods of reports at 100% accuracy, before becoming certified and able to formally submit NIBRS. January through April of 2017 were our “trial” periods, making May the first month that NIBRS was officially able to be submitted by the department.

Another reason the Department decided to change over to NIBRS is that UCR is a summary based program, meaning only the “main” or most serious offense is reported, whereas with NIBRS, all offenses committed within each incident (report) are reported. For example, if we have a call of for an assault and a theft, with UCR, we would only report the assault, with NIBRS, we will report both the assault and the theft.

In NIBRS, there are Group A and Group B offenses. There are 52 Group A offenses that we report. With the Group A offenses, NIBRS counts the offenses, as well as the arrests for those crimes. There are 10 Group B offenses. For these type offenses, NIBRS will only count the arrest.

UCR and NIBRS both have Crimes against Property and Crimes against Persons. However, with NIBRS, they have added a third category of Crimes against Society. Crimes against Society are typically victimless crimes, such as curfew violations, disorderly conduct, runaways, or trespassing.

The statistics reported below is a comparison of May-December 2017 to all of 2018.

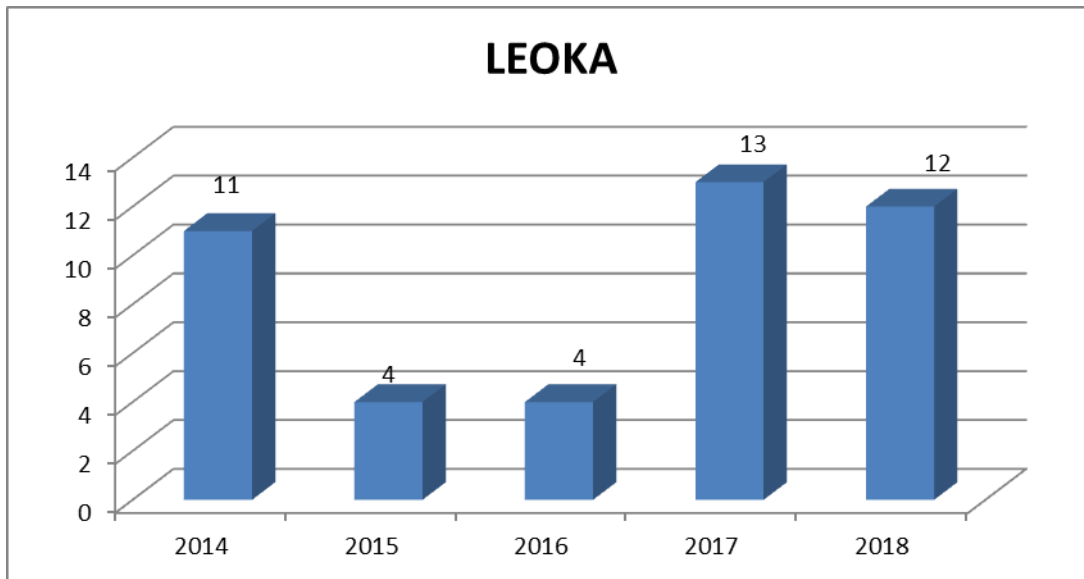
Group A Offenses Reported:

Crimes Against Persons	2017	2018
Murder	0	0
Manslaughter	0	0
Kidnapping	4	8
Rape	5	11
Sodomy	3	6
Sex Assault w/Object	0	0
Forcible Fondling	2	7
Aggravated Assault	33	72
Simple Assault	199	278
Intimidation	27	47
Incest	0	0
Statutory Rape	2	3
Human Trafficking-Commercial	0	0
Human Trafficking-Invol Servitude	0	0
Total Offenses	275	432

Crimes Against Property	2017	2018
Robbery	5	5
Arson	2	2
Extortion/Blackmail	0	0
Burglary	31	45
Pick Pocketing	1	0
Purse Snatching	1	0
Shoplifting	98	106
Theft from Building	32	41
Theft from Coin Operated Machine	0	1
Theft from Motor Vehicle	63	79
Theft of Motor Vehicle Parts/Access	45	42
All Other Larceny	89	101
Motor Vehicle Theft	14	13
Counterfeiting/Forgery	22	28
Fraud-Pretenses/Swindle/Conf Game	44	78
Fraud-Credit Card	41	60
Impersonation	1	3
Welfare Fraud	0	0
Wire Fraud	15	21
Identity Theft	22	33
Hacking/Computer Invasion	0	0
Embezzlement	5	17
Stolen Property Offenses	8	14
Property Damage	49	47
Bribery	0	0
Total Offenses	588	736

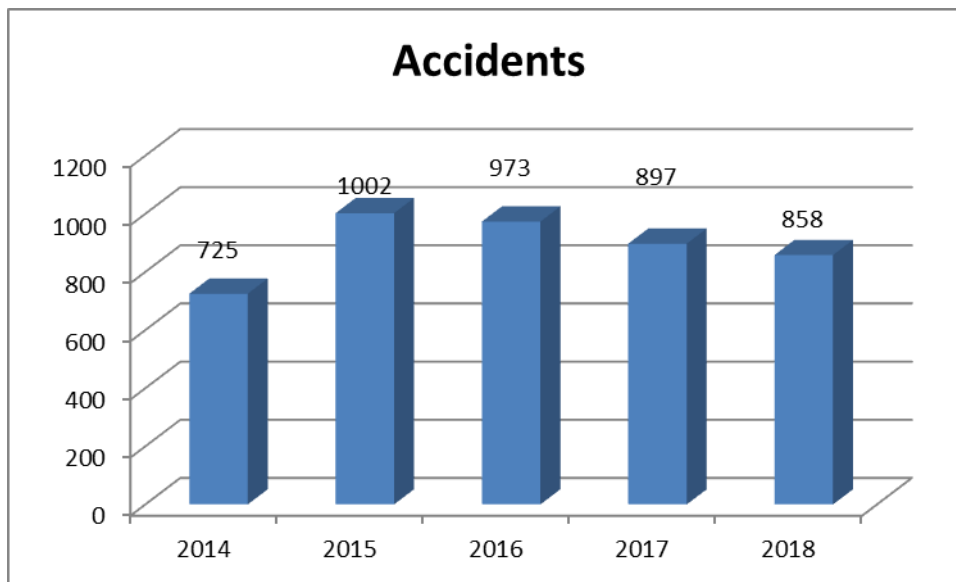
Crimes Against Society	2017	2018
Drug/Narcotics	174	228
Drug Equipment	163	175
Pornography	3	4
Betting/Wagering	0	0
Gambling	0	0
Gambling Equipment Viol	0	0
Sports Tampering	0	0
Prostitution	0	0
Assisting/Promo Prostitution	0	0
Purchasing Prostitution	0	0
Weapon Laws	23	24
Animal Cruelty	4	4
Total Offenses	367	435

Law Enforcement Officers Killed or Assaulted (LEOKA):

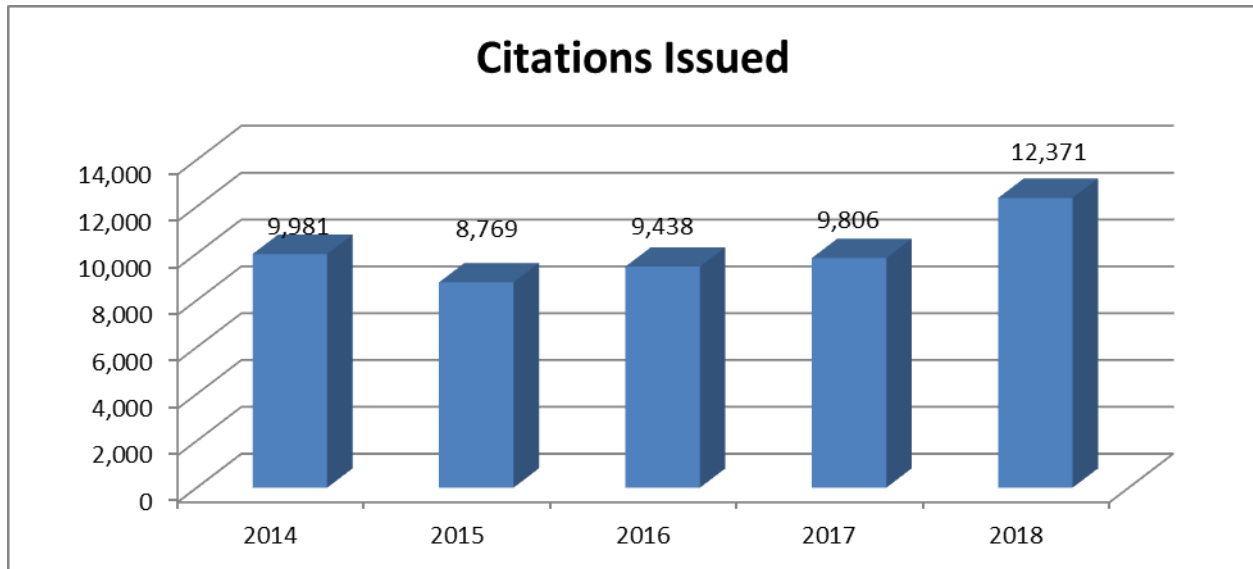


Traffic Accident Report:

The Traffic Unit was created to help enforce traffic laws and help reduce the accident count. The division currently consists of three officers. These officers spend their time patrolling the subdivisions due to complaints of speeders and stop sign violators, as well as concentrating on area highways due to accidents occurring within our venue.



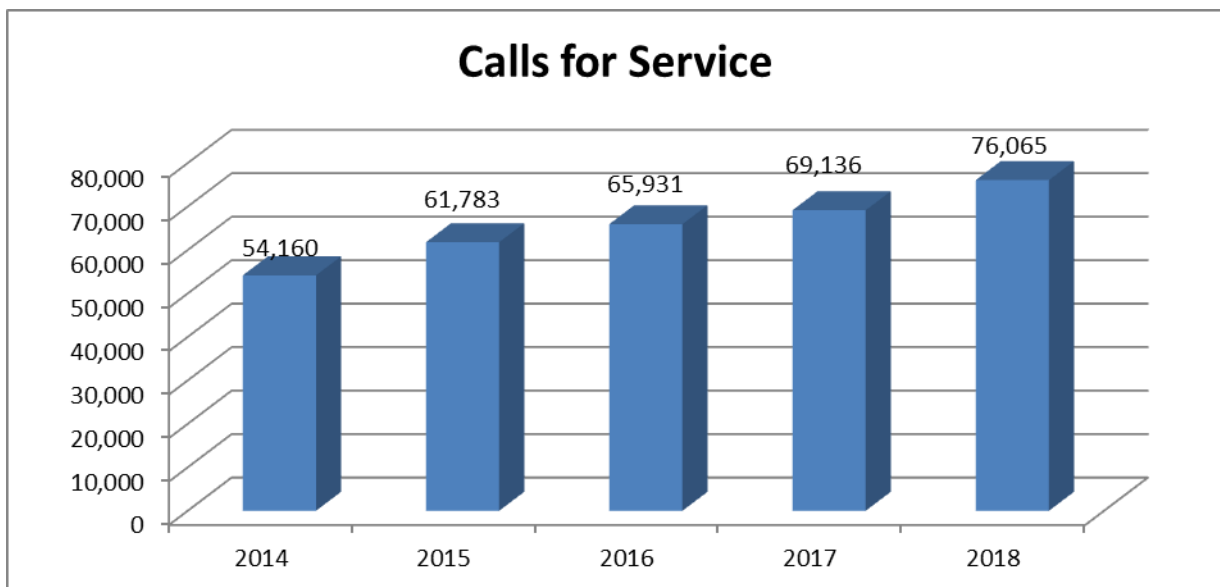
Citation Report:



The Department will continue to maintain our commitment of providing a high level of patrol in the subdivisions in order to keep our neighborhoods safe.

Calls for Service:

Dispatch is the hub for receiving calls for service for officers to respond. Dispatch will enter the call into the computer and then dispatch the officer to the call. This chart indicates the calls for service have increased yearly.



Summary of Type of Calls:

Dispatch receives numerous types of calls throughout the year. The calls range from trivial to serious in nature. The graph below shows a selection of the type of the calls received:

	2014	2015	2016	2017	2018
Alarm Soundings	759	790	843	914	843
Animal Calls	1,006	1,117	1,003	993	985
Assist Motorist	830	826	935	821	880
Auto Accidents	1,347	1,598	1,605	1,579	1,585
Community Policing	465	819	491	486	866
Directed Patrol	9,553	12,149	17,354	17,035	24,503
Domestic Violence	375	380	237	225	185
Drug Overdose	9	15	24	26	31
Drug Violations	94	77	126	132	130
DWI	207	190	136	166	164
Fireworks	168	225	298	203	205
Foot Patrol	5,455	7,393	6,605	6,003	8,031
Open Door	1,000	1,514	1,787	1,369	1,244
Peace Disturbance	414	488	680	698	753
Prisoner Transport	737	570	524	641	624
Sick Case	1,154	1,214	1,338	1,480	1,420
Stealing	688	693	689	721	643
Suspicious Vehicle	825	1,010	1,181	1,091	1,030
Traffic	8,201	9,048	9,389	7,286	8,926
Trespassing	118	100	91	114	86
All Other Activities	20,755	21,567	20,595	23,488	22,931
Total Calls	54,160	61,783	65,931	65,471	76,065

Communications/Records Activity:

The Communications and the Records Divisions handle multiple types of situations. Dispatch communicates with the officers via radio and telephone. They enter calls in the computer system to track who is responding and the information that is relayed. They run subjects through the MULES system for the officers to see vehicle registration, driver's license status, and criminal history. They answer the 911 calls, as well as non-emergency calls.

The Records Division answers non-emergency calls, works with the public and other agencies in obtaining copies of reports and statistics. They enter data into the records management system and quality control of reports. They review traffic accident reports for electronic submission to the state, among a host of other responsibilities.

These divisions are an integral part of the team and are vital in keeping the Department running smoothly. Below is a list of some of the activities they do:

	2016	2017	2018
Phone Calls	97,079	94,427	91,942
911 Calls	12,608	12,197	12,210
Radio Transmissions	218,347	212,984	205,327
Mules Transmissions*	131,005	138,091	147,668
Calls including FPD	70,014	69,136	80,609
Number of Reports	5,343	5,325	4,917
Supplemental Reports	2,565	2,365	1,772

*Mules advised they had reported to us the wrong transmission numbers for 2016 and 2017.

Detective Statistics:

In 2018, the Detectives were assigned 326 reports to investigate. Below is the status of those cases:

Active Cases	39
Cleared by Arrest	82
Exceptionally Cleared	17
Inactive	136
Pending App Warrant	21
Ref to Other Agency	16
Unfounded	15
Total Cases	326

Internal Affairs Complaints

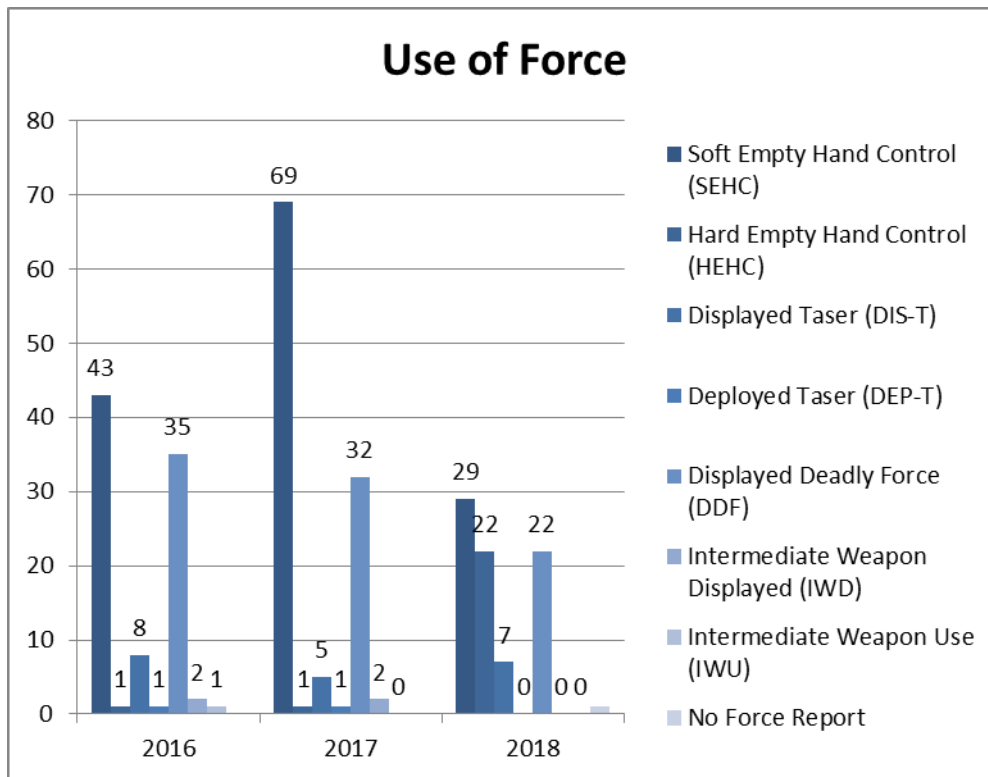
The department has an office of Professional Standards. This office handles administrative (internal) and citizen (external) complaints against employees within the department. Professional Standards is tasked with investigating these complaints and determining if any violation of policy was made by the employee.

Complaints	2016	2017	2018
Internal	2	6	0
External	1	1	0
Total	3	7	0

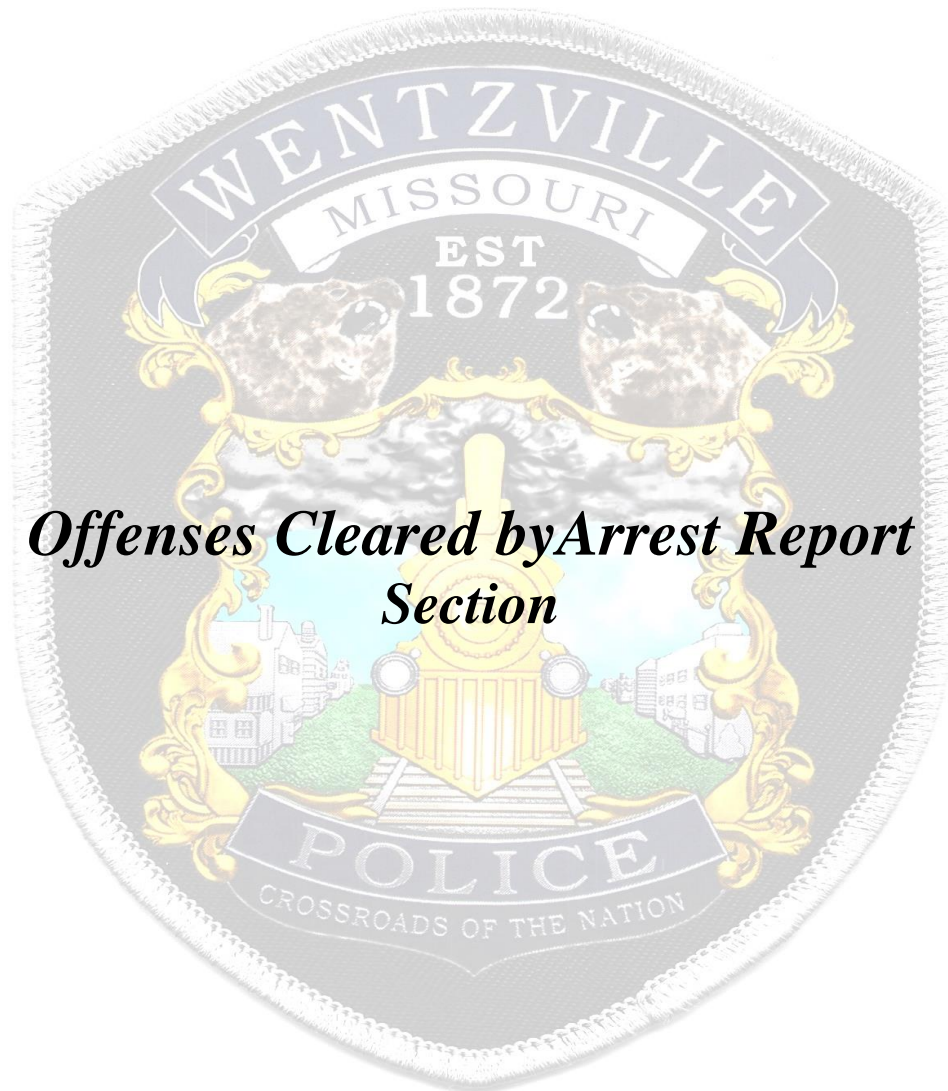
Officers Involved	10	9	0
	2016	2017	2018
Sustained	4	8	0
Not Sustained	0	1	0
Unfounded	0	0	0
Exonerated	6	0	0

Use of Force

The Professional Standards office also tracks use of force used by the officers. They review the use of force reports to verify if force was necessary and if the appropriate force was used. They also monitor the officers using the force to make sure that a pattern of force is not developing



Wentzville Police Department



2018 Report

Group A Offenses Cleared:

Adult Offenses Cleared by Arrest	2017	2018
Murder	0	0
Manslaughter	0	0
Kidnapping	2	0
Rape	0	5
Sodomy	1	3
Sex Assault w/Object	0	0
Forcible Fondling	0	2
Robbery	2	5
Aggravated Assault	9	20
Simple Assault	43	69
Intimidation	9	12
Arson	1	1
Extortion/Blackmail	0	0
Burglary	5	6
Pick Pocketing	0	0
Purse Snatching	0	0
Shoplifting	64	62
Theft from Building	2	3
Theft from Coin Operated Machine	0	2
Theft from Motor Vehicle	4	4
Theft of Motor Vehicle Parts/Access	2	0
All Other Larceny	9	25
Motor Vehicle Theft	3	3
Counterfeiting/Forgery	1	4
Fraud-Pretenses/Swindle/Conf Game	7	13
Fraud-Credit Card	1	0
Impersonation	0	2
Welfare Fraud	0	0
Wire Fraud	0	0
Identity Theft	0	1
Hacking/Computer Invasion	0	0
Embezzlement	3	13
Stolen Property Offenses	5	10
Property Damage	8	6
Drug/Narcotics	148	202
Drug Equipment	138	46
Incest	0	0
Statutory Rape	2	1

Juvenile Offenses Cleared by Arrest	2017	2018
Murder	0	0
Manslaughter	0	0
Kidnapping	0	0
Rape	1	0
Sodomy	0	0
Sex Assault w/Object	0	0
Forcible Fondling	1	0
Robbery	0	2
Aggravated Assault	4	6
Simple Assault	18	26
Intimidation	0	3
Arson	0	1
Extortion/Blackmail	0	0
Burglary	5	2
Pick Pocketing	0	0
Purse Snatching	0	0
Shoplifting	10	4
Theft from Building	2	2
Theft from Coin Operated Machine	0	0
Theft from Motor Vehicle	1	2
Theft of Motor Vehicle Parts/Access	0	0
All Other Larceny	4	0
Motor Vehicle Theft	0	0
Counterfeiting/Forgery	0	0
Fraud-Pretenses/Swindle/Conf Game	1	0
Fraud-Credit Card	1	0
Impersonation	0	0
Welfare Fraud	0	0
Wire Fraud	0	0
Identity Theft	0	0
Hacking/Computer Invasion	0	0
Embezzlement	0	0
Stolen Property Offenses	0	0
Property Damage	3	2
Drug/Narcotics	16	10
Drug Equipment	19	0
Incest	0	0
Statutory Rape	0	1

Pornography	1	0
Betting/Wagering	0	0
Gambling	0	0
Gambling Equipment Viol	0	0
Sports Tampering	0	0
Prostitution	0	0
Assisting/Promo Prostitution	0	0
Purchasing Prostitution	0	0
Bribery	0	0
Weapon Laws	13	8
Human Trafficking-Commercial	0	0
Human Trafficking-Invol Servitude	0	0
Animal Cruelty	3	2
Offenses Cleared by Arrest	486	530

Pornography	1	0
Betting/Wagering	0	0
Gambling	0	0
Gambling Equipment Viol	0	0
Sports Tampering	0	0
Prostitution	0	0
Assisting/Promo Prostitution	0	0
Purchasing Prostitution	0	0
Bribery	0	0
Weapon Laws	3	0
Human Trafficking-Commercial	0	0
Human Trafficking-Invol Servitude	0	0
Animal Cruelty	0	0
Offenses Cleared by Arrest	90	61

Group B Arrests:

Adult Arrests	2017	2018
Bad Checks	0	0
Curfew/Loitering	0	0
Disorderly Conduct	14	14
Driving Under the Influence	80	159
Drunkenness	0	0
Family Offenses	2	6
Liquor Law	19	29
Peeping Tom	0	0
Runaway	0	0
Trespassing	15	8
All Other Offenses	505	712
Total Arrests	635	928

Juvenile Arrests	2017	2018
Bad Checks	0	0
Curfew/Loitering	4	4
Disorderly Conduct	5	7
Driving Under the Influence	0	0
Drunkenness	0	0
Family Offenses	0	0
Liquor Law	2	2
Peeping Tom	0	0
Runaway	11	14
Trespassing	0	1
All Other Offenses	1	7
Total Arrests	23	35

Wentzville Police Department



Customer Survey Report

2018

Introduction

The Wentzville Police Department strives to provide the highest level of service to everyone in our community. Our expectation is to achieve a standing of satisfaction among our customers.

In an effort to determine the success of the police department's standing in this mission, an instrument to survey the perception and findings of the people to whom the employees come in contact with was developed. This survey is mailed randomly to 20 citizens a week, all of whom have had some nature of contact with a police employee. The nature of the contact varies from arrested person, cited person, victim of an offense, motorist assist, witness, complainant or other official contact.

Understanding that this survey is not all inclusive, it does provide gauges as to how those that receive our service, receive the best service possible. It is the intent of this report to establish a performance report card by factoring the acquired data into a measurable and comparative document. The results of this effort will illustrate the successes or failures of this department, as we work to achieve our mission – to provide an effective and responsive service that elevates and supports the perception of safety and to secure a successful and professional approach to community service.


The data gathered reflects the timeframe of 2014 through 2018. This report includes information on sections one through six of the survey, as well as a section on the number of responses received as related to the number of surveys sent and not returned.

This report is intended to identify the strengths and weaknesses of the department, so that staff is able to take a course of action to continue to improve the quality of service delivered by the department.



Wentzville Police Department

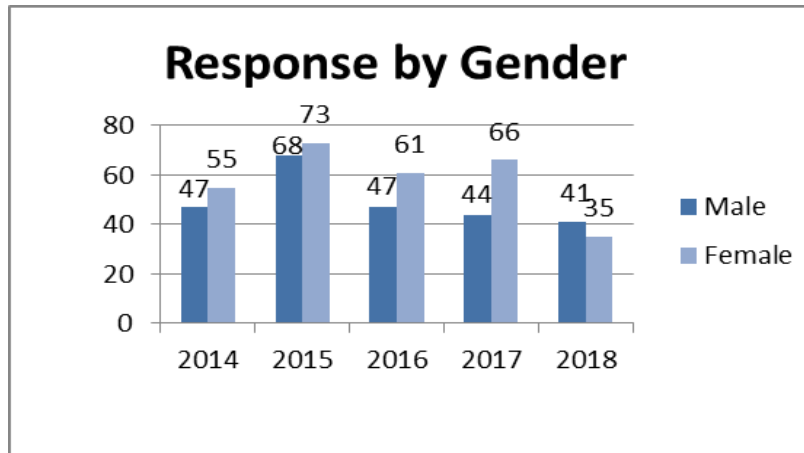
Section 1

The badge is a shield-shaped emblem with a fringed border. At the top, a banner reads "WENTZVILLE" in a serif font. Below this, another banner reads "MISSOURI". In the center, the text "EST 1872" is displayed. The middle section of the badge features a detailed illustration of a steam locomotive on tracks, with a small town and a bridge in the background. The bottom of the badge has a banner that reads "POLICE" in a large, bold serif font, with the tagline "CROSSROADS OF THE NATION" written in a smaller font below it.

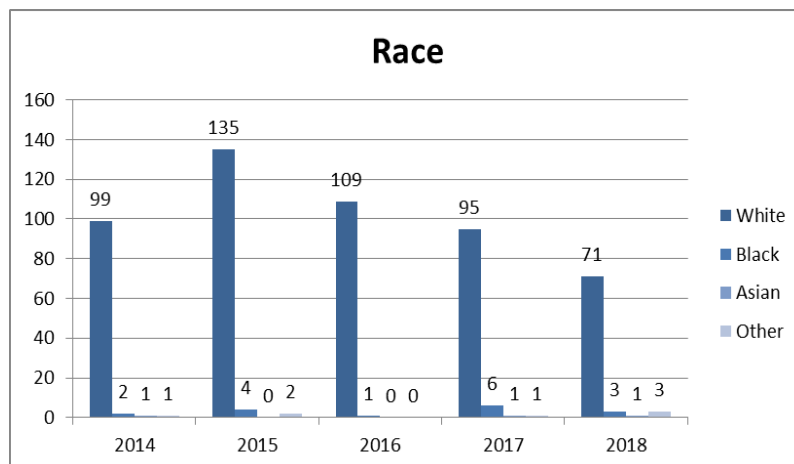
STATISTICAL CHARACTERISTICS OF SURVEY RESPONDERS

2018

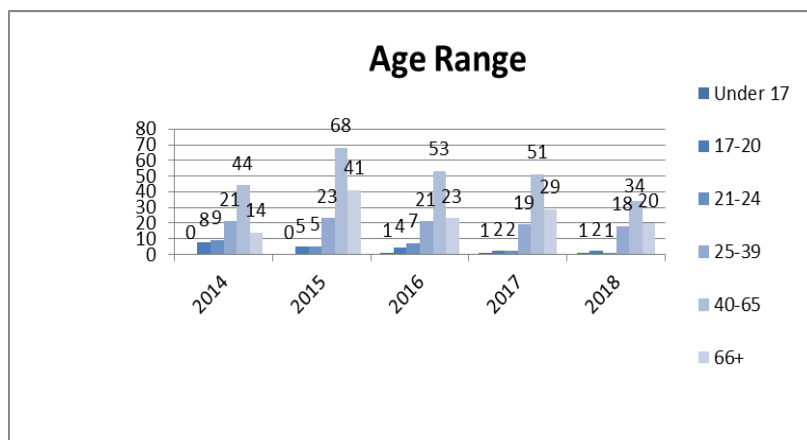
Gender



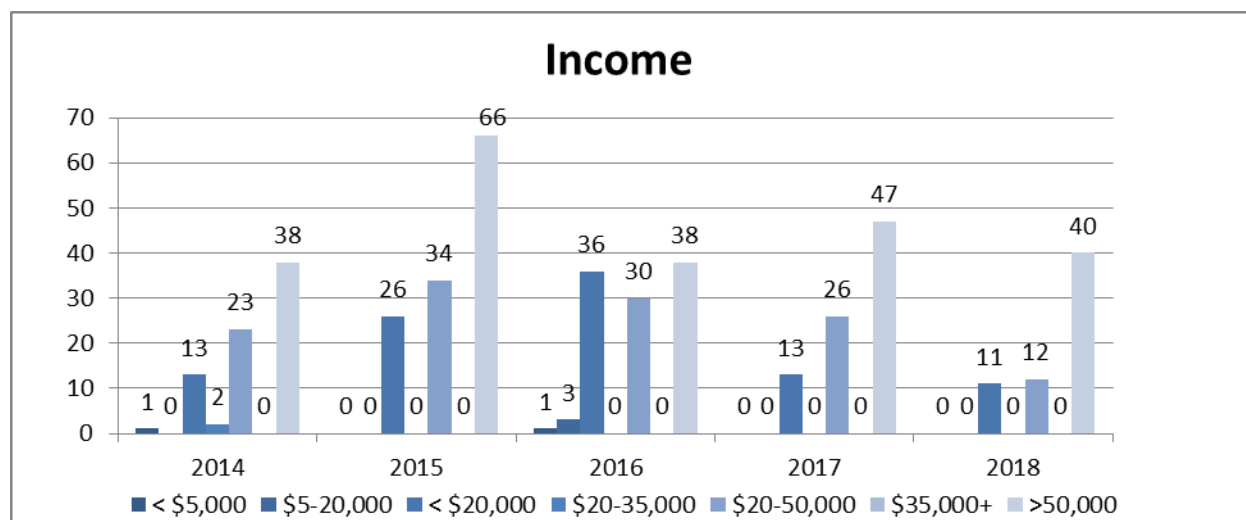
Race



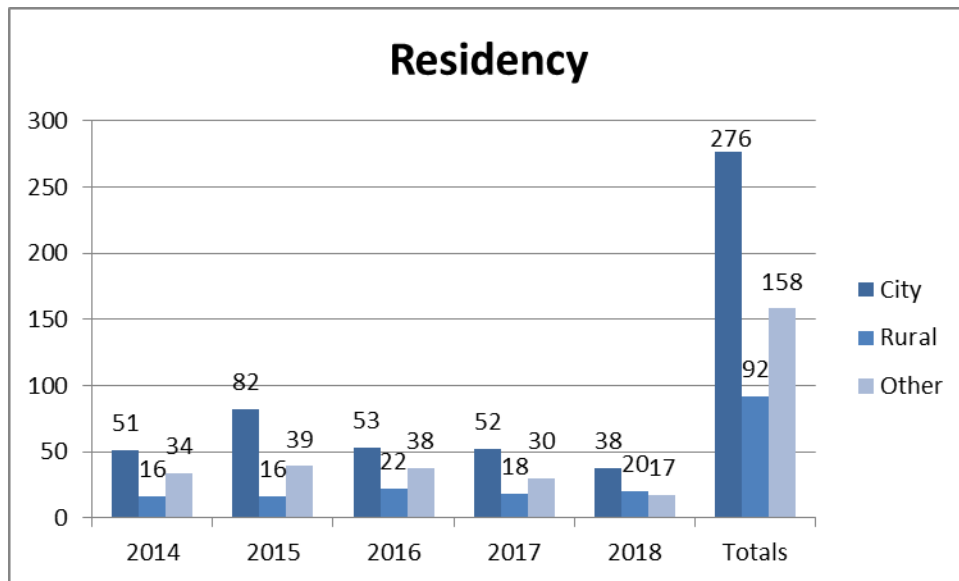
Age



Income



Residency



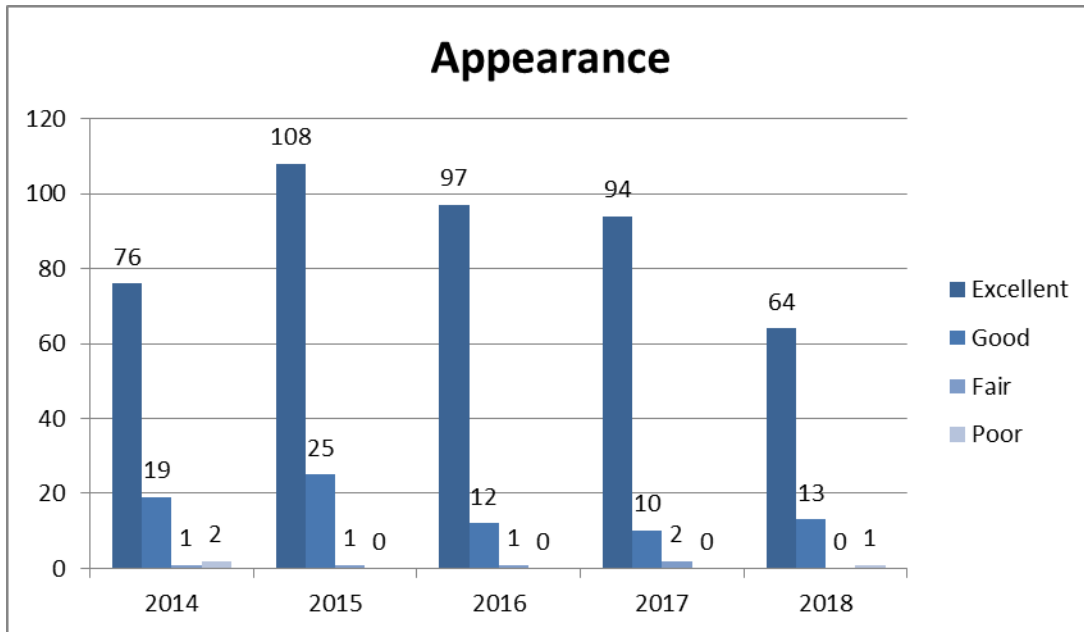
Wentzville Police Department

Section 2

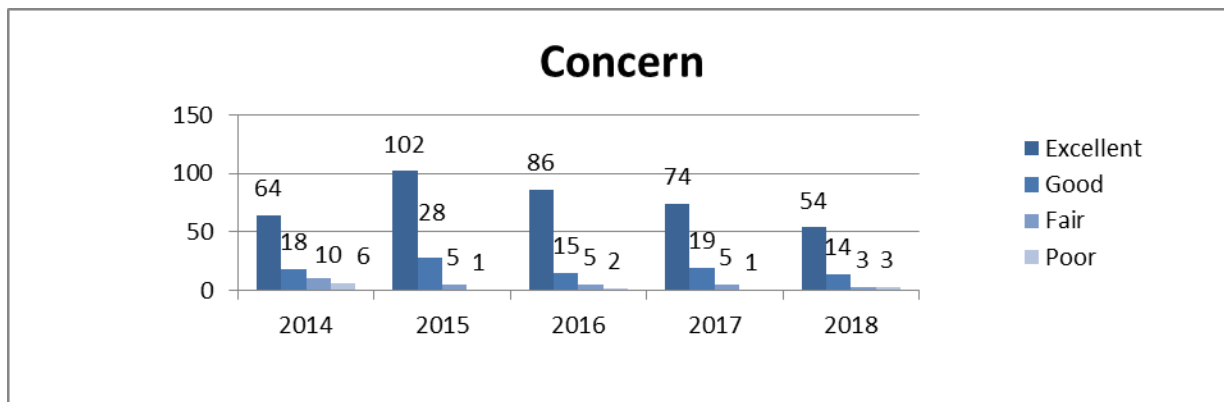


2018

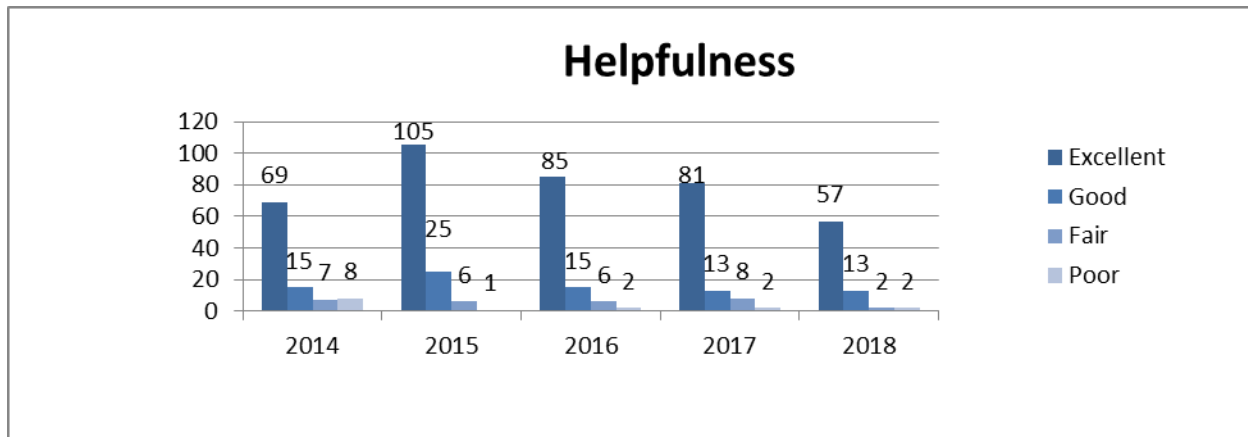
Appearance



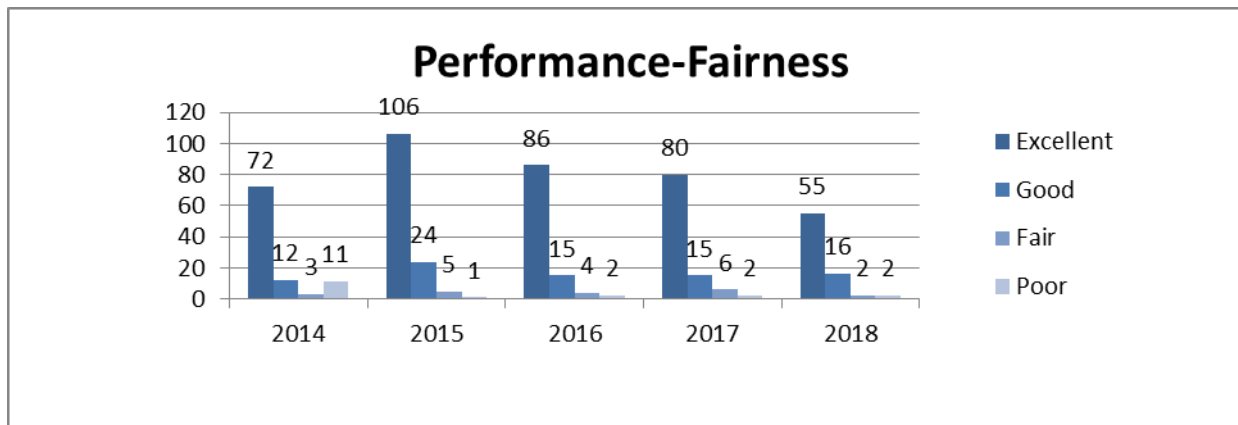
Concern



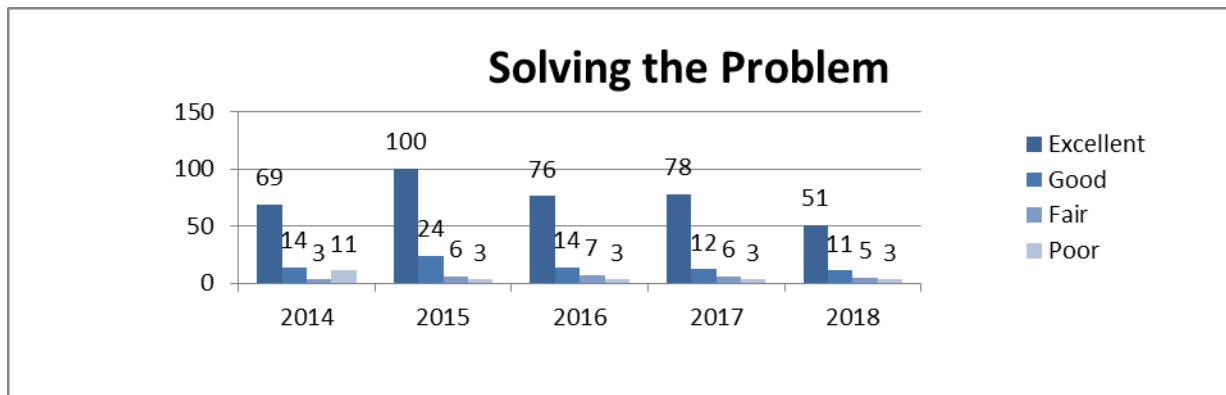
Helpfulness



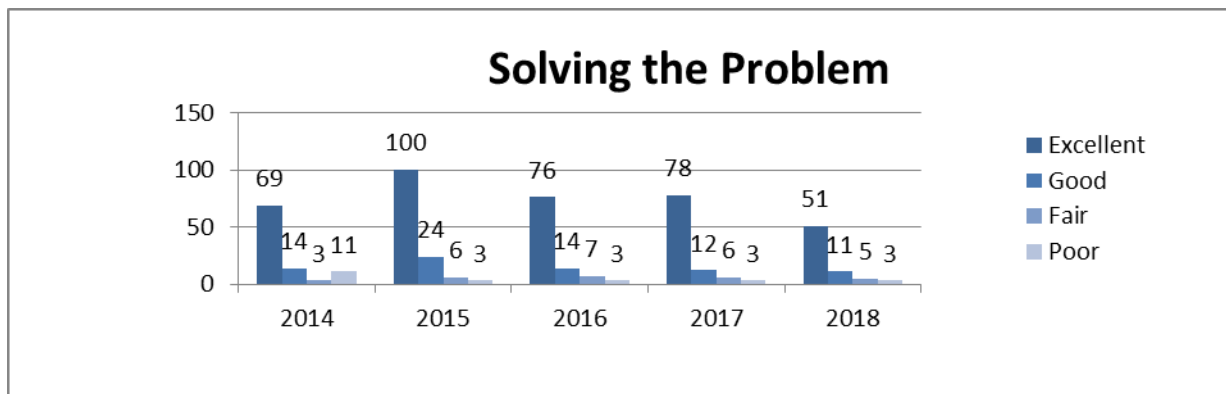
Fairness



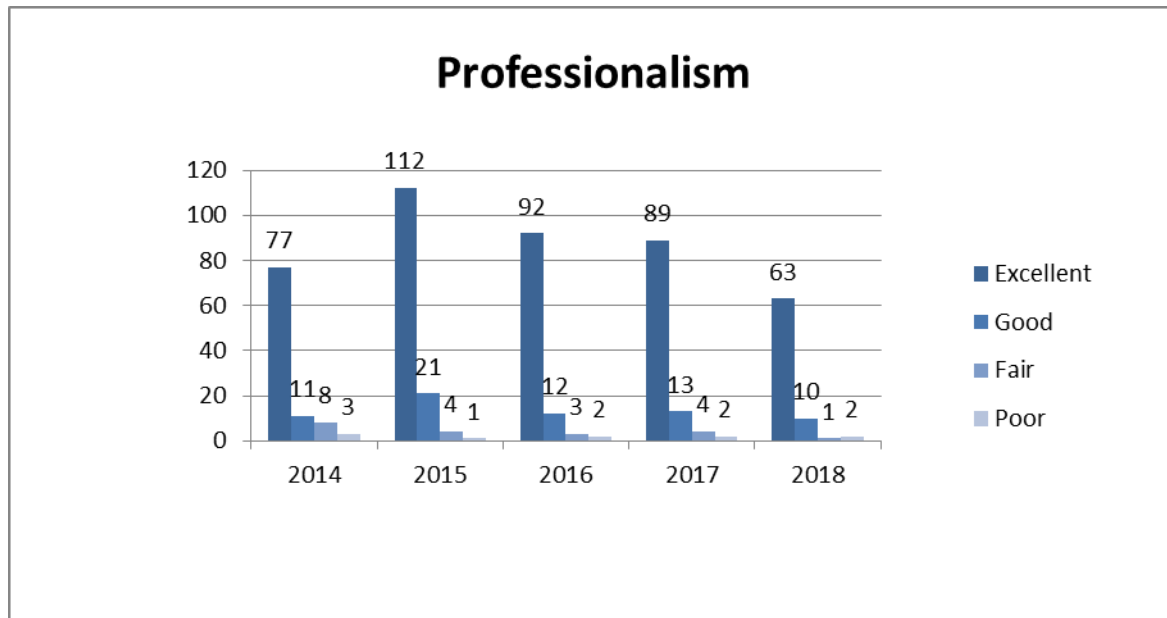
Solving the Problem



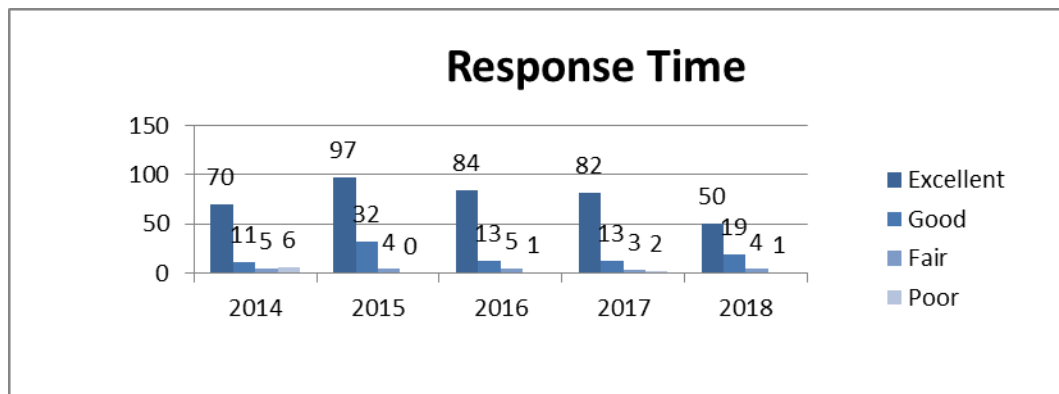
Putting at Ease



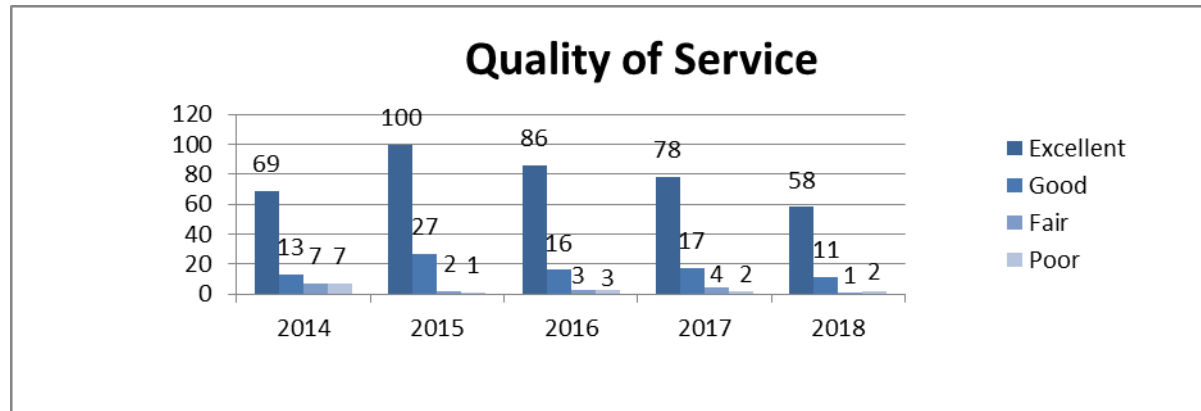
Professionalism



Response Time



Quality of Service

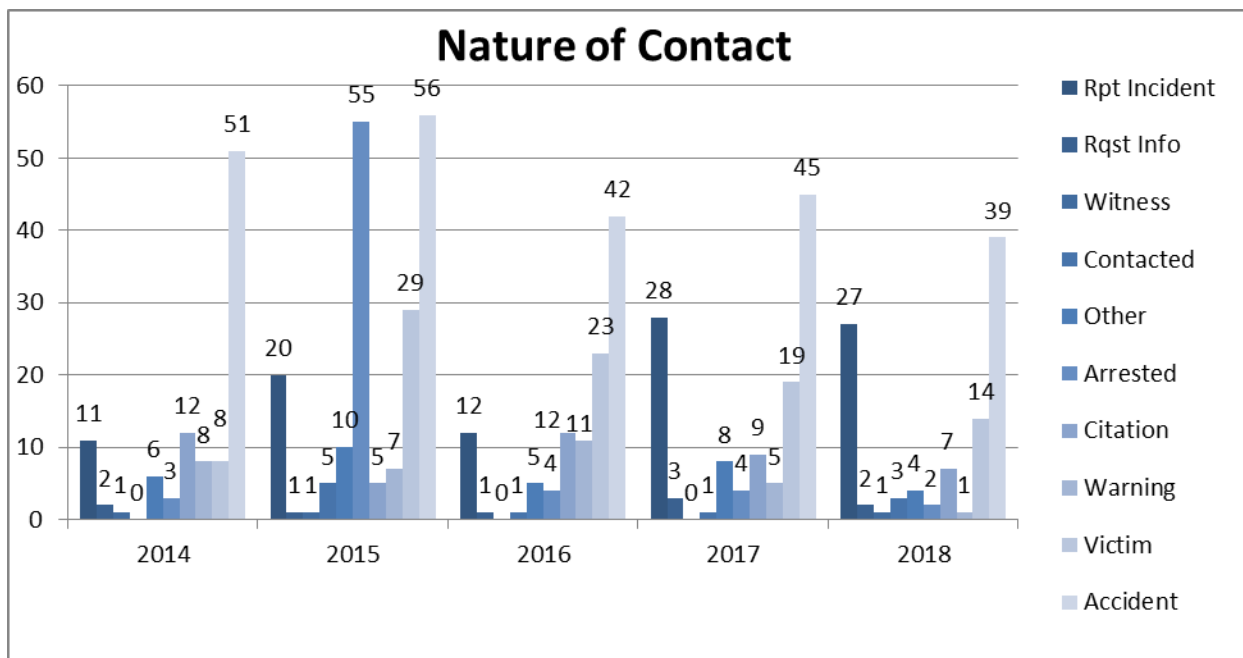


Wentzville Police Department

Section 3

Nature of Contact

The surveys are randomly mailed to the citizens with whom a member of the department has come into contact. It could be a victim, a witness, someone that was issued a summons or warning, or maybe someone that was arrested.

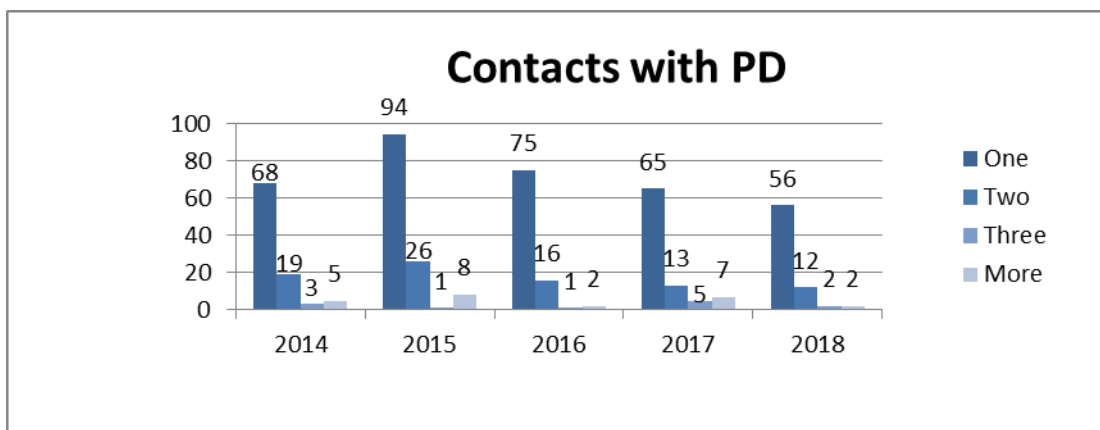


Wentzville Police Department

Section 4

Number of Contacts

In the survey we ask each citizen how many contacts they have had with the department within that current year.



Wentzville Police Department

Section 5

Police Related Concerns in Wentzville Neighborhoods

The survey asks those citizens that live in Wentzville what they perceive are three related problems that they experience within their neighborhoods.

While there were many issues submitted, the below listed items were problems cited with the most frequencies:

1. Speeding
2. Peace disturbances
3. Thefts
4. Vandalism
5. Requests for more patrol in the neighborhoods



Wentzville Police Department

Section 6

Suggestions to Improve Quality of Service

The survey also inquired of all citizens what they felt could be done to improve the quality of service.

Below were the most commonly listed suggestions for both 2017 and 2018:

1. Need to hire more officers, need more officers on the streets, and need more officers patrolling at night.
2. Officers need to be more personable/polite.
3. Provide citizens more follow-up or feedback.
4. Citizens want a quicker response time.
5. Officers need to listen closer and show more concern.

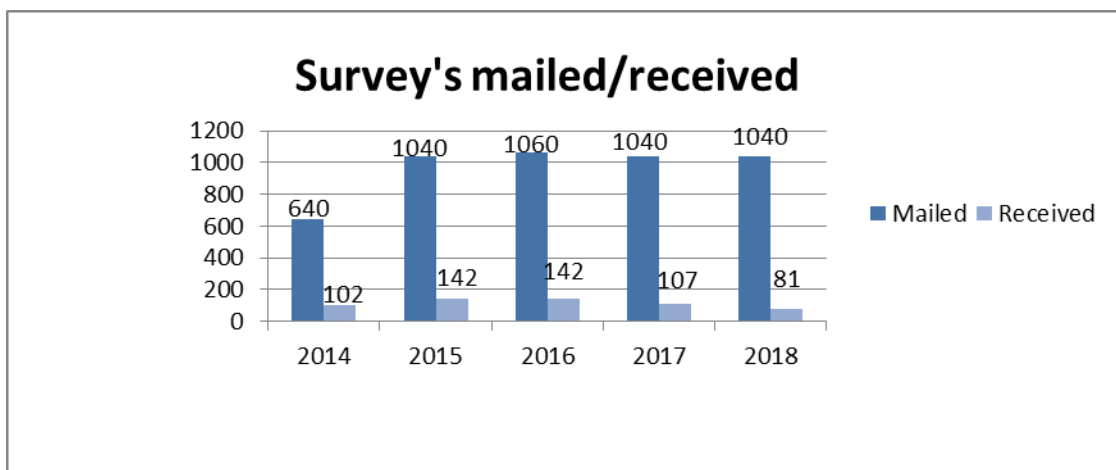


Wentzville Police Department

Section 7

SURVEY RESPONSE

In 2018, 1040 surveys were mailed to citizens with whom the police department has come into contact with due to some type of police contact or response.



Awards and Recognition

In 2018, multiple employees received awards and recognition for their outstanding work from within the department and/or from external sources.

Crisis Intervention: Officers' Brad Boling and Steve Wilson.

M.A.D.D.: Sgt. Branden Anderson, Officers' Matthew Schneider, Stephen Reinagel, Zachary Niemann, and William Ekiss.

John J. McAttee Award: Officers' Brad Boling, Justin Adrian, Steve Wilson and Sgt. Marc White.

Inspire Award/Chamber of Commerce: Officer Jacob Schmidt.

Life Saving's Award: Officers' Timothy Sebert and Justin Houtz.

East Central Region Life Saving's Award: Officer Jessica Davis.

Employee of the Month: January: Clerk Toedebush, February: Officer Roberts, March: Officer Morris. April: Officer Wheeler, May: Dispatcher Williams, June: Officer Corrections Officer Kopf, July: Officer Wilson. August: Officer Sebert, September: Det. Rosner, October: Dispatcher Thornhill, November: Officer Kuykendall. December: Officer Jessica Davis.

City Stars-Employee of the Quarter: Detective Spencer Grarup and Detective Andrew Wessel-Employee of the Second Quarter.

City Stars-Employee of the Year: Detective Spencer Grarup and Detective Andrew Wessel

