

Wentzville Police Department

Annual Report 2017



“To Serve our Public with Integrity and Empathy”

The Wentzville Police Department has continued to grow and develop our relationships within the community that we serve. Community Oriented Policing is a philosophy adopted by the Wentzville Police Department to ensure we maintain a community where our citizens feel safe. We continue a great relationship with the Wentzville School District with the safety of students and staff being our top priority. We continue our D.A.R.E. and School Resource Officer programs throughout the district. We have engaged with the community by training citizens in the CERT program, offer the Citizen's Police Academy and the Teen Police Academy annually. The business/residential liaison officer works with residents and business owners with problems they are having in their subdivisions or businesses. We attend Home Owner's Association meetings, conduct "walk and talks" throughout the year in various neighborhoods, participate in National Night Out, as well as our involvement in the many civic organizations within our community.

Recognizing the importance of professional partnerships, we participate in joint agency programs to provide more effective and diverse services to this City. For example, the St. Charles County Regional Drug Task Force allows us to identify and remove illegal drug suppliers from our communities. The St. Charles County Regional S.W.A.T demonstrates a consolidated effort by all the St. Charles County police agencies to provide effective services in crisis situations. The Crisis Intervention Program provides the community with officers trained to recognize and appropriately respond to residents dealing with mental disorders. The Major Case Squad is a resource that collectively assembles the area's best investigative talents. This unit provides a means to assist ourselves and our neighboring communities in solving acts of heinous or high profile crimes occurring in that community.

As stated in our departments mission statement we are "dedicated to delivering Constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors, and businesses in the City of Wentzville while demanding the officers who serve and the staff that supports does so with the utmost pride, unmatched courage and unwavering integrity." The departments adopted slogan summarizes this mission: ***"Public Service with Integrity"***

The police department supports a strong sense of community, a caring for one another, values and principles of good citizenship, and a quality of service that contributes to the common good. It is the vision of this police department to ensure Wentzville remains a safe city to live, work, play and grow. Cooperation and partnerships between the police, the public, the business and professional communities, and our elected officials are paramount to the success of maintaining social order in a positive manner. This cooperative partnership exemplifies the city slogan -

"A Community of Neighbors working together to build a better future"

Respectfully,

A handwritten signature in dark ink, appearing to read "Paul C. Turner", written in a cursive style.

WENTZVILLE POLICE STATISTICAL REPORT

2017

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Wentzville Police Department

MISSION STATEMENT

The Wentzville Police Department is dedicated to delivering constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors, and businesses in the City of Wentzville while demanding the officers who serve and the staff that supports does so with the utmost pride, unmatched courage and unwavering integrity.

VISION

To ensure Wentzville remains a safe city to live, work, play and grow.

PURPOSE

The purpose of this report is to show statistical data of the police department and the crime trends it experiences. The customer survey will encompass the years of 2013 through 2017.

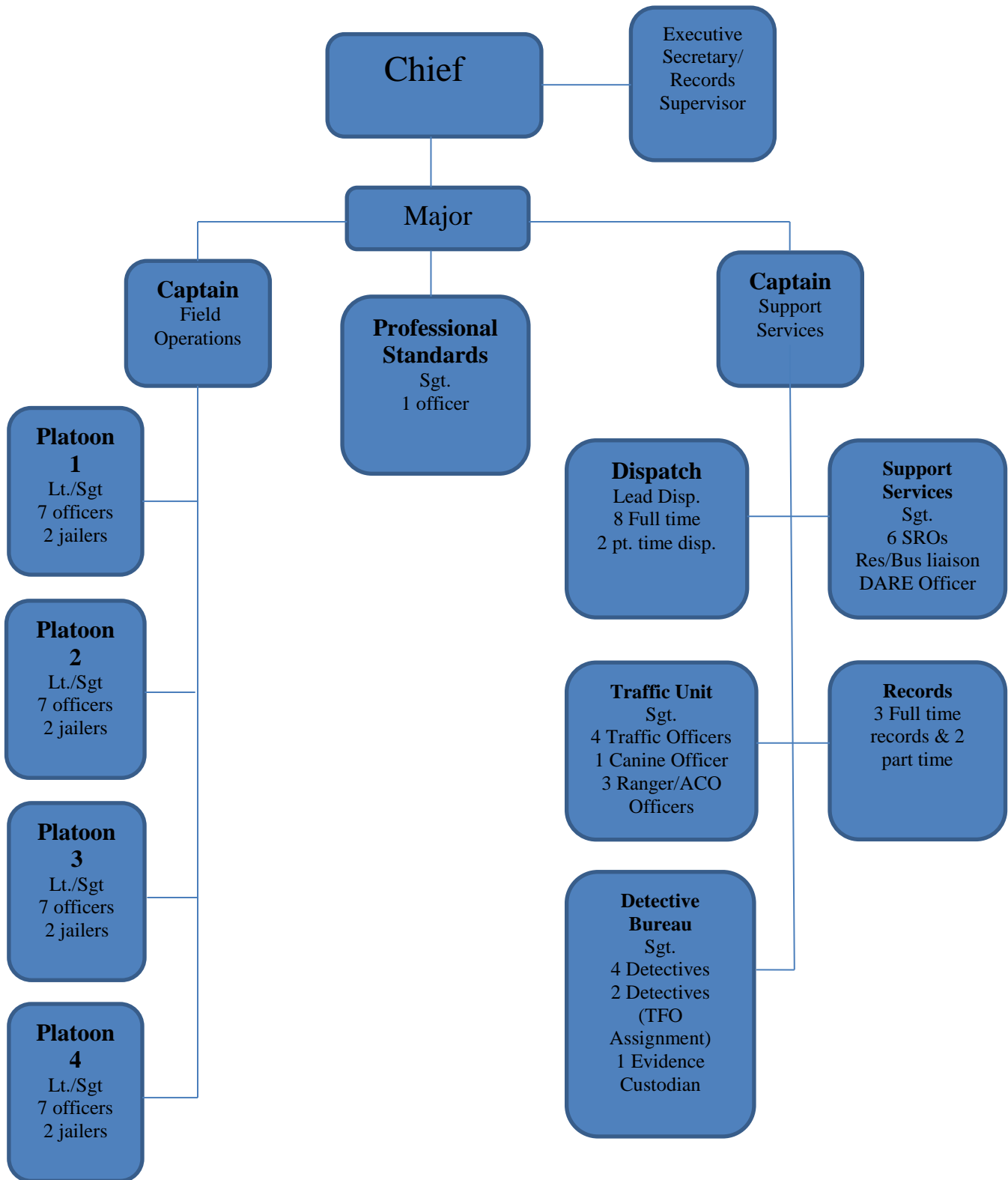


Wentzville Police Department



2017 Report

Organizational Chart:



Wentzville Police Department

Divisions:

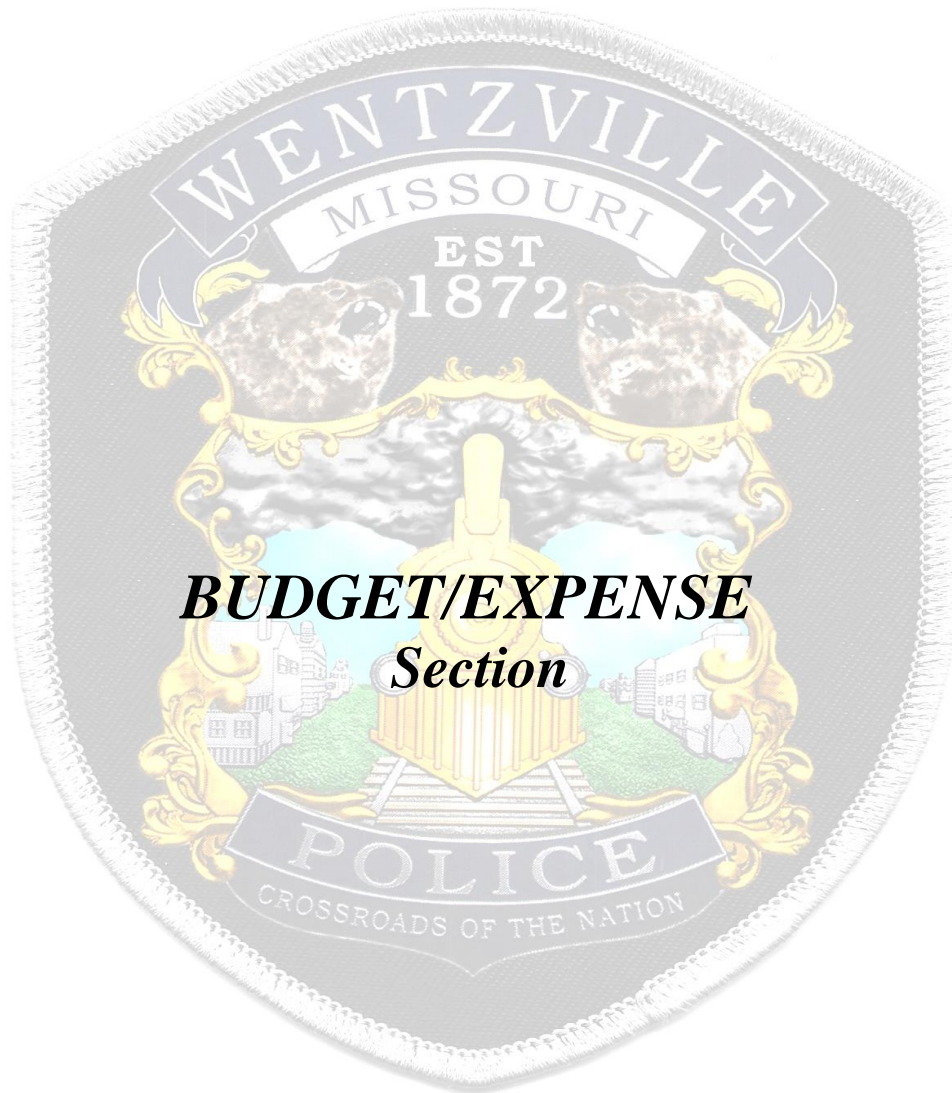
The Wentzville Police Department is comprised of 68 commissioned law enforcement officers along with 22 full-time and several part-time support staff employees. Chief Kurt Frisz leads the agency which is comprised of two divisions: Field Operations and Support Services Divisions. Major Paul West is the Assistant Chief of Police and manages Professional Standards, Business/Residential Liaison Officer and the PIO/Community Outreach Officer. Captain Kevin Pyatt commands the Support Services Division and Captain Leon Burton commands the Field Operations Division.

The Field Operations Division is comprised of all the Road Patrol Platoons and the Corrections Division. Road Patrol Officers are the backbone of the department and serve the community at large by responding to a variety of calls for service while combining a proactive approach to crime prevention by actively patrolling the neighborhoods and business areas.

The Support Services Division consists of all supporting functions of the police department. Encompassed in this Division are the Detective Bureau, Communications Center, Records Section, School Resource Officers, D.A.R.E. Officer, Traffic Unit, K9 Officer, Animal Control Officers and Park Rangers.



Wentzville Police Department



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Budget Information:

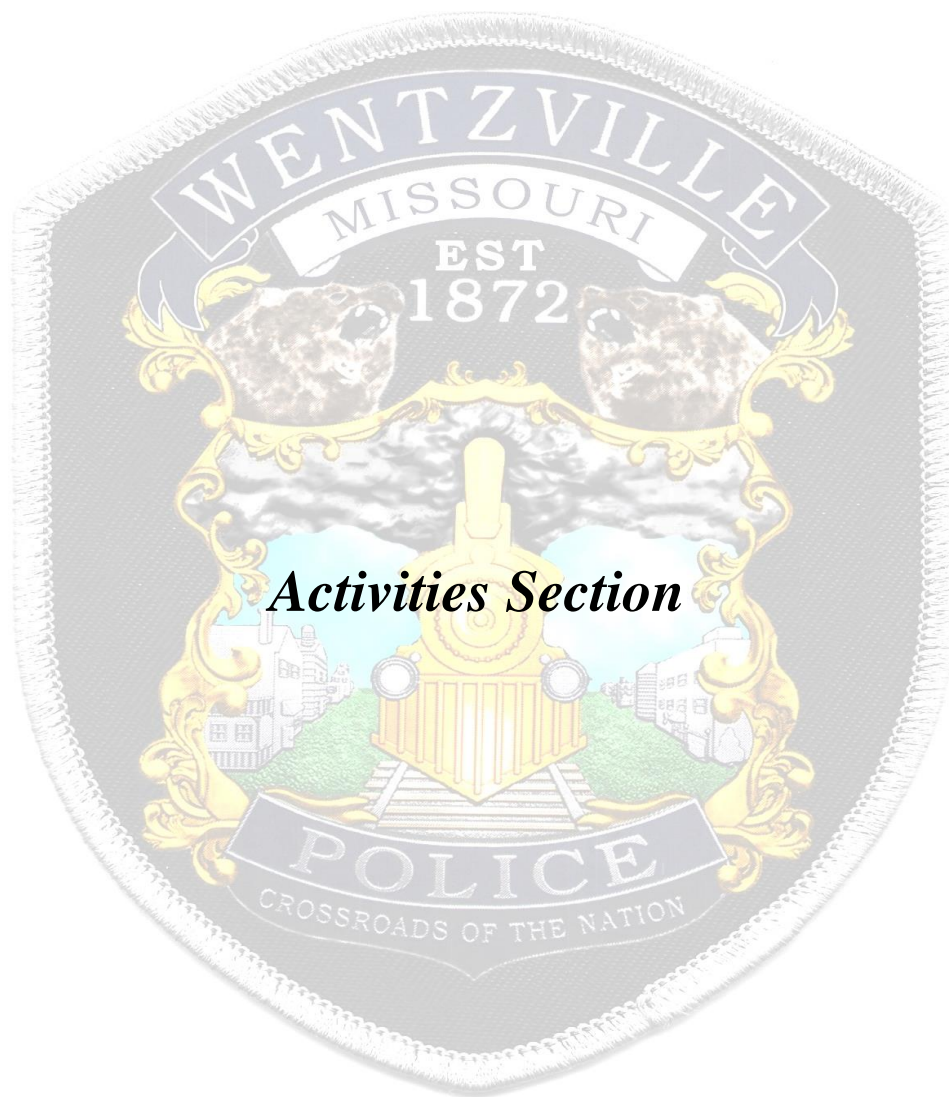
Among other responsibilities, the Administrative Section (Chief) is accountable for the formation, creation, submission, implementation, and maintenance of budget expenditures for the Police Department operation.

Expenditures	2013	2014	2015	2016	2017
Personnel Services	6,170,522	6,487,632	6,615,995	6,641,207	7,089,650
Other Services	455,571	544,112	551,540	435,096	424,308
Supplies	437,087	523,423	488,289	474,810	357,981
Repairs/Maintenance	190,415	182,477	175,794	153,613	93,447
Contract Service	235,034	172,087	146,734	94,171	71,720
Capital Outlay	428,993	758,167	494,385	550,291	595,663
Total Expenditures	7,917,622	8,667,898	8,472,737	8,349,188	8,632,769

This report shows the Expenditures from 2013 through 2017. The chart reflects a decrease in expenditures of **1.5%** from 2015 to 2016 and a **3.4%** increase from 2016 to 2017.



Wentzville Police Department



Activities Section

2017 Report

National Incident Based Reporting (NIBRS)

In 2017 the Records Department began the process of converting over from Uniform Crime Reporting (UCR) to the National Incident Based Reporting System (NIBRS) when reporting statistical information to the FBI and State of Missouri. This was done due to NIBRS being mandated for all agencies in the United States to convert to by the year 2021. To become eligible to submit NIBRS the department had to submit four “trial” periods of reports at 100% accuracy, before becoming certified and able to formally submit NIBRS. January through April of 2017 were our “trial” periods, making May the first month that NIBRS was officially able to be submitted by the department.

Another reason the Department decided to change over to NIBRS is that UCR is a summary based program, meaning only the “main” or most serious offense is reported, whereas with NIBRS, all offenses committed within each incident (report) are reported. For example, if we have a call of for an assault and a theft, with UCR, we would only report the assault, with NIBRS, we will report both the assault and the theft.

In NIBRS there are Group A and Group B offenses. There are 52 Group A offenses that we report. With the Group A offenses, NIBRS counts the offenses, as well as the arrests for those crimes. There are 10 Group B offenses. For these type offenses, NIBRS will only count the arrest.

UCR and NIBRS both have Crimes against Property and Crimes against Persons. However, with NIBRS, they have added a third category of Crimes against Society. Crimes against Society are typically victimless crimes, such as curfew violations, disorderly conduct, runaways, or trespassing.

The statistics reported below is only from May 1, 2017 through December 31, 2017. Since this is a new process, there will be no comparison information to report at this time.

Group A Offenses Reported:

Crimes Against Persons	Offenses
Murder/Non-Negligent Manslaughter	0
Negligent Manslaughter	0
Kidnapping	4
Rape	5
Sodomy	3
Sexual Assault w/Object	0
Forcible Fondling	2
Aggravated Assault	32
Simple Assault	198
Intimidation	27
Incest	0
Statutory Rape	2
Human Trafficking-Commercial	0
Human Trafficking-Involuntary Servitude	0

Total Offenses	273
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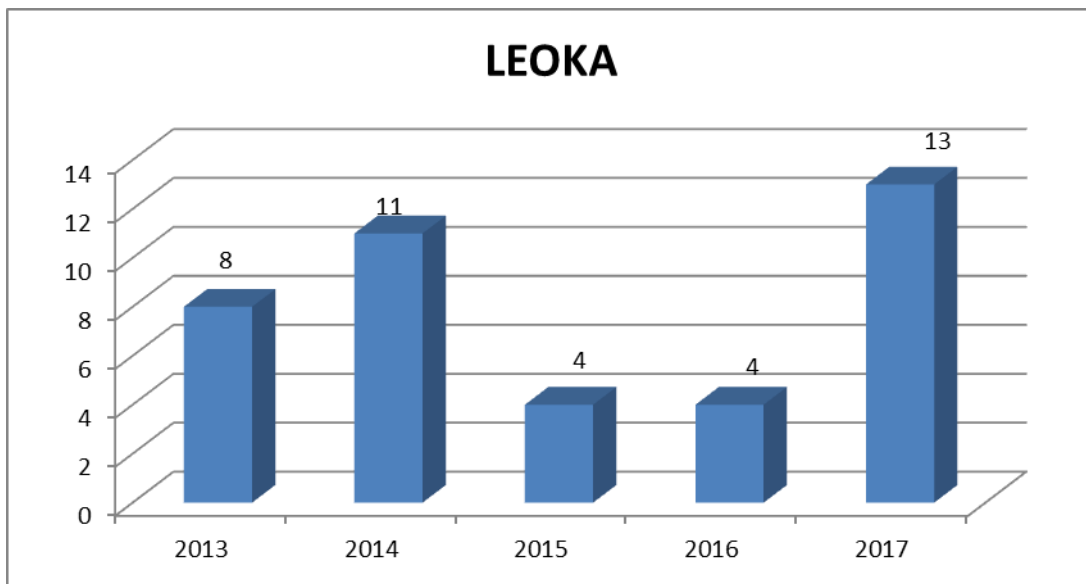
Crimes Against Property	Offenses
Robbery	5
Arson	2
Extortion/Blackmail	0
Burglary	31
Pick Pocketing	1
Purse Snatching	1
Shoplifting	98
Theft from Building	32
Theft from Coin Operated Machine	0
Theft from Motor Vehicle	63
Theft of Motor Vehicle Parts/Accessories	45
All Other Larceny	89
Motor Vehicle Theft	14
Counterfeiting/Forgery	22
Fraud-Pretenses/Swindle/Confidence Game	44
Fraud-Credit Card	37
Impersonation	1
Welfare Fraud	0
Wire Fraud	15
Identity Theft	22
Hacking/Computer Invasion	0
Embezzlement	5
Stolen Property Offenses	7
Property Damage	48
Bribery	0
Total Offenses	582

Crimes Against Society	Offenses
Drug/Narcotics	174
Drug Equipment	163
Pornography	3
Betting/Wagering	0
Gambling	0
Gambling Equipment Viol	0
Sports Tampering	0
Prostitution	0
Assisting/Promo Prostitution	0
Purchasing Prostitution	0

Weapon Laws	23
Animal Cruelty	4
Total Offenses	367

Law Enforcement Officers Killed or Assaulted (LEOKA):

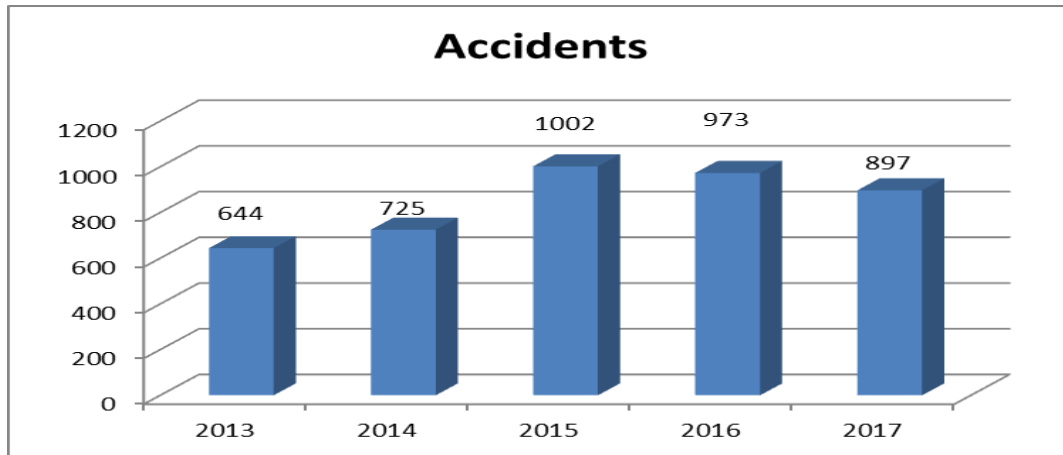
Each year police officers all over the United States are assaulted and or killed. In 2017, we had 13 officers assaulted.



Traffic Accident Report:

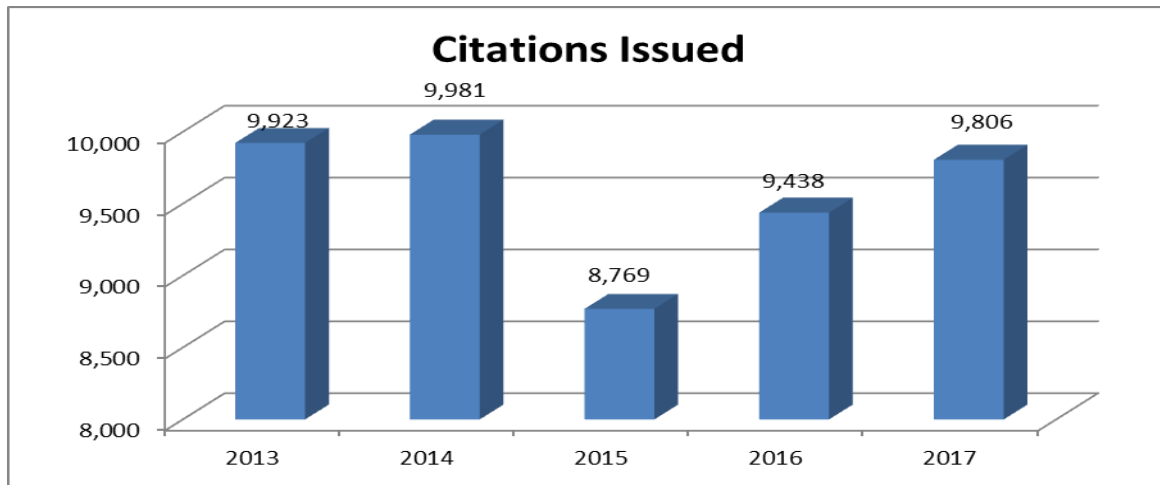
The Traffic Unit was created to help enforce traffic laws and help reduce the accident count. The division currently consists of four officers. These officers spend their time patrolling the subdivisions due to complaints of speeders and stop sign violators, as well as concentrating on area highways due to accidents occurring within our venue.

Comparing 2016 to 2017 accident totals, we show the accident rate decreased from 973 accidents in 2016 to 897 in 2017. This is a decrease of 7.8%.



Citation Report:

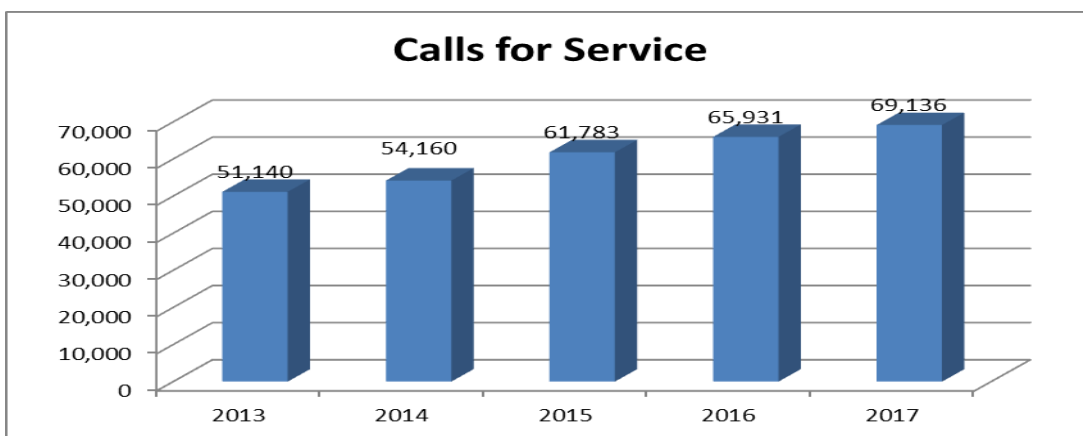
In 2017 citations issued increased by 3.9%. Issuing 9,806 citations compared to 9,438 in 2016.



The Department will continue to maintain our commitment of providing a high level of patrol in the subdivisions in order to keep our neighborhoods safe.

Calls for Service:

Dispatch is the hub for receiving calls for service for officers to respond. Dispatch will enter the call into the computer and then dispatch the officer to the call. This chart indicates the calls for service have increased yearly. In 2017, the calls increased by 4.9% over 2016. It is anticipated that the calls for service will continue to increase as the city continues to grow.



Summary of Type of Calls:

Dispatch receives numerous types of calls throughout the year. The calls range from trivial to serious in nature. The graph below shows a selection of the type of the calls received:

	2013	2014	2015	2016	2017
Alarm Soundings	836	759	790	843	914
Animal Calls	928	1,006	1,117	1,003	993
Assist Motorist	891	830	826	935	821
Auto Accidents	1,135	1,347	1,598	1,605	1,579
Community Policing	199	465	819	491	486
Directed Patrol	2,126	9,553	12,149	17,354	17,035
Domestic Violence	290	375	380	237	225
Drug Overdose	4	9	15	24	26
Drug Violations	64	94	77	126	132
DWI	149	207	190	136	166
Fireworks	225	168	225	298	203
Foot Patrol	4,574	5,455	7,393	6,605	6,003
Open Door	868	1,000	1,514	1,787	1,369
Peace Disturbance	459	414	488	680	698
Prisoner Transport	619	737	570	524	641
Sick Case	1,061	1,154	1,214	1,338	1,480
Stealing	707	688	693	689	721
Suspicious Vehicle	984	825	1,010	1,181	1,091
Traffic	8,616	8,201	9,048	9,389	7,286
Trespassing	116	118	100	91	114
All Other Activities	26,289	20,755	21,567	20,595	23,488
Total Calls	51,140	54,160	61,783	65,931	65,471

Communications/Records Activity:

The Communications and the Records Divisions handle multiple types of situations. Dispatch communicates with the officers via radio and telephone. They enter calls in the computer system to track who is responding and the information that is relayed. They run subjects through the MULES system for the officers to see vehicle registration, driver's license status, and criminal history. They answer the 911 calls, as well as non-emergency calls.

The Records Division answers non-emergency calls, works with the public and other agencies in obtaining copies of reports and statistics. They enter data into the records management system and quality control of reports. They review traffic accident reports for electronic submission to the state, among a host of other responsibilities.

These divisions are an integral part of the team and are vital in keeping the Department running smoothly. Below is a list of some of the activities they do:

	2013	2014	2015	2016	2017
Phone Calls	129,096	129,543	101,297	97,079	94,427
911 Calls	11,490	13,074	14,393	12,608	12,197
Radio Transmissions	225,325	221,783	212,319	218,347	212,984
Rejis/Mules Transmissions	788,668	332,344	649,601	590,650	519,113
Calls including FPD/NMPD	55,645	56,979	65,096	70,014	69,136
Number of Reports	5552	5516	5733	5343	5325
Supplemental Reports	3219	2563	2565	2365	2167

Internal Affairs Complaints

The department has a Professional Standards office. This office handles administrative (internal) and citizen (external) complaints against employees within the department. Professional Standards is tasked with investigating these complaints and determining if any violations of policies or citizens' rights were made by the employee. In 2016, 3 complaints were made, compared to 7 in 2017.

Complaints	2016	2017
Internal	2	6
External	1	1
Total	3	7

Of the complaints received, there were 10 officers in 2016 and 9 officers in 2017 investigated. From the investigations, it was determined that in 2016, 4 officer complaints were sustained and 6 complaints were exonerated. In 2017, 8 officer complaints were sustained, and 1 was not sustained.

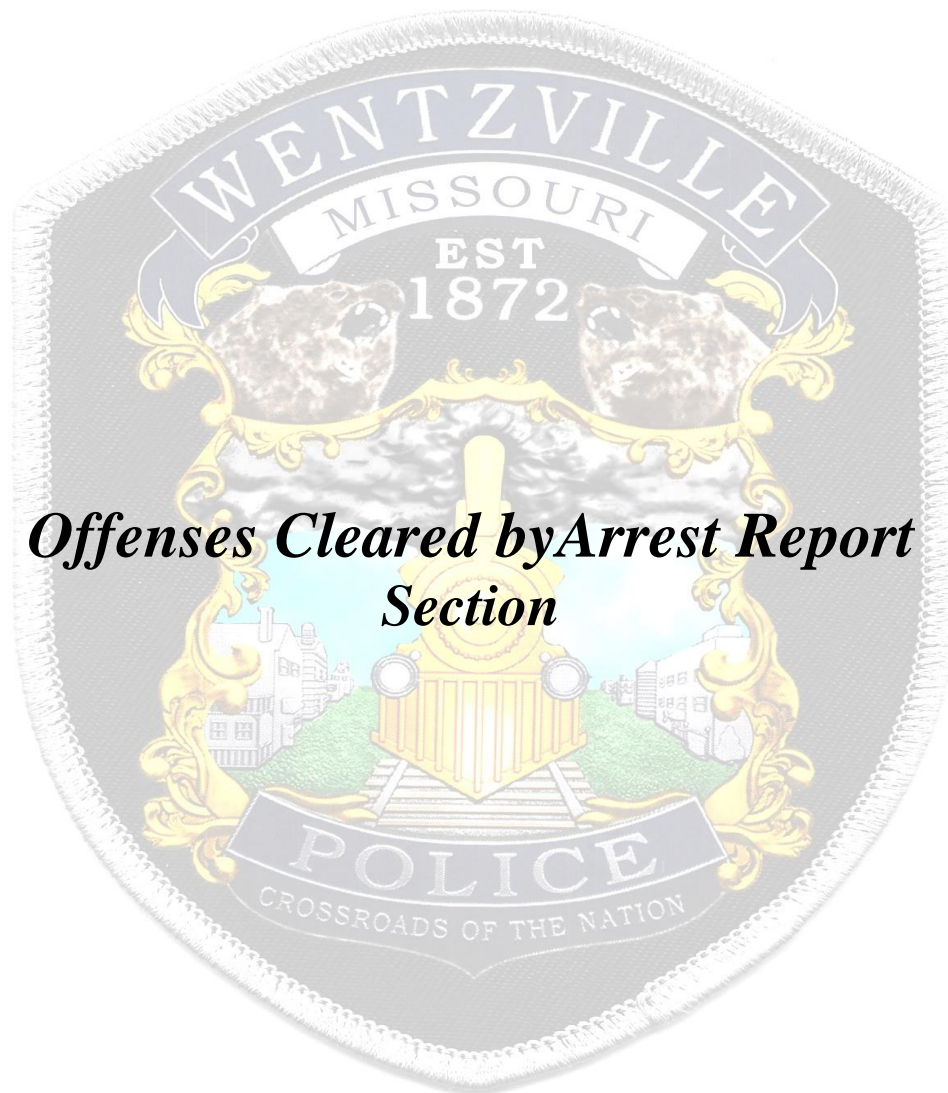
Officers involved	10	9
Disposition	2016	2017
Sustained	4	8
Not Sustained	0	1
Unfounded	0	0
Exonerated	6	0

Use of Force

The Professional Standards office also tracks use of force used by the officers. They review the use of force reports to verify if force was necessary and if the appropriate force was used. They also monitor the officers using the force to make sure that a pattern of force is not developing. In 2016 we had 91 incidents of use of force, which increased in 2017 to 110 incidents.

	2016	2017
Use of Force	91	110

Wentzville Police Department



2017 Report

Adult and Juvenile Group A Offenses Cleared:

Group A Offenses Cleared by Arrest	Offenses Cleared by Adult Arrest	Offenses Cleared by Juvenile Arrest	Offenses Cleared Exceptionally
Murder	0	0	0
Manslaughter	0	0	0
Kidnapping	2	0	2
Rape	0	1	1
Sodomy	1	0	0
Sex Assault w/Object	0	0	0
Forcible Fondling	0	1	0
Aggravated Assault	9	4	11
Simple Assault	43	18	87
Intimidation	9	0	9
Incest	0	0	0
Statutory Rape	2	0	0
Human Trafficking-Commercial	0	0	0
Human Trafficking-Invol Servitude	0	0	0
Robbery	2	0	0
Arson	1	0	0
Extortion/Blackmail	0	0	0
Burglary	5	5	0
Pick Pocketing	0	0	0
Purse Snatching	0	0	0
Shoplifting	64	10	0
Theft from Building	2	2	0
Theft from Coin Operated Machine	0	0	0
Theft from Motor Vehicle	4	1	0
Theft of Motor Vehicle Parts/Accessories	2	0	0
All Other Larceny	9	4	7
Motor Vehicle Theft	3	0	2
Counterfeiting/Forgery	1	0	5
Fraud-Pretenses/Swindle/Conf Game	7	1	0
Fraud-Credit Card	1	1	3
Impersonation	0	0	0
Welfare Fraud	0	0	0
Wire Fraud	0	0	0
Identity Theft	0	0	0
Hacking/Computer Invasion	0	0	0

Embezzlement	3	0	0
Stolen Property Offenses	5	0	0
Property Damage	8	3	3
Bribery	0	0	0
Drug/Narcotics	148	16	2
Drug Equipment	138	19	1
Pornography	1	1	0
Betting/Wagering	0	0	0
Gambling	0	0	0
Gambling Equipment Viol	0	0	0
Sports Tampering	0	0	0
Prostitution	0	0	0
Assisting/Promo Prostitution	0	0	0
Purchasing Prostitution	0	0	0
Weapon Laws	13	3	0
Animal Cruelty	3	0	0
Offenses Cleared by Arrest	486	90	133

Group B Arrests:

Group B Arrests	Arrests
Bad Checks	0
Curfew/Loitering	4
Disorderly Conduct	19
Driving Under the Influence	80
Drunkenness	0
Family Offenses	2
Liquor Law	21
Peeping Tom	0
Runaway	11
Trespassing	15
All Other Offenses	507
Total Group B Arrests	659

Wentzville Police Department



Customer Survey Report

2017

Introduction

The Wentzville Police Department strives to provide the highest level of service to everyone in our community. Our expectation is to achieve a standing of satisfaction among our customers.

In an effort to determine the success of the police department's standing in this mission, an instrument to survey the perception and findings of the people to whom the employees come in contact with was developed. This survey is mailed randomly to 20 citizens a week, all of whom have had some nature of contact with a police employee. The nature of the contact varies from arrested person, cited person, victim of an offense, motorist assist, witness, complainant or other official contact.

Understanding that this survey is not all inclusive, it does provide gauges as to how those that receive our service, receive the best service possible. It is the intent of this report to establish a performance report card by factoring the acquired data into a measurable and comparative document. The results of this effort will illustrate the successes or failures of this department, as we work to achieve our mission – to provide an effective and responsive service that elevates and supports the perception of safety and to secure a successful and professional approach to community service.


The data gathered reflects the timeframe of 2013 through 2017. This report includes information on sections one through six of the survey, as well as a section on the number of responses received as related to the number of surveys sent and not returned.

This report is intended to identify the strengths and weaknesses of the department, so that staff is able to take a course of action to continue to improve the quality of service delivered by the department.



Wentzville Police Department

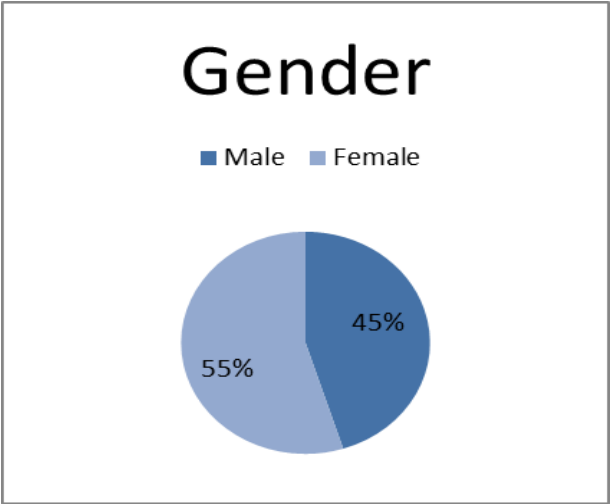
Section 1

The badge is a shield-shaped emblem with a white fringed border. At the top, a blue banner contains the word "WENTZVILLE" in white. Below this, a white banner contains the word "MISSOURI" in blue. In the center, "EST 1872" is written in blue. The middle section features a yellow train engine on tracks, flanked by two brown bears. The bottom section shows a blue banner with the word "POLICE" in white, and below it, the phrase "CROSSROADS OF THE NATION" in a smaller font.

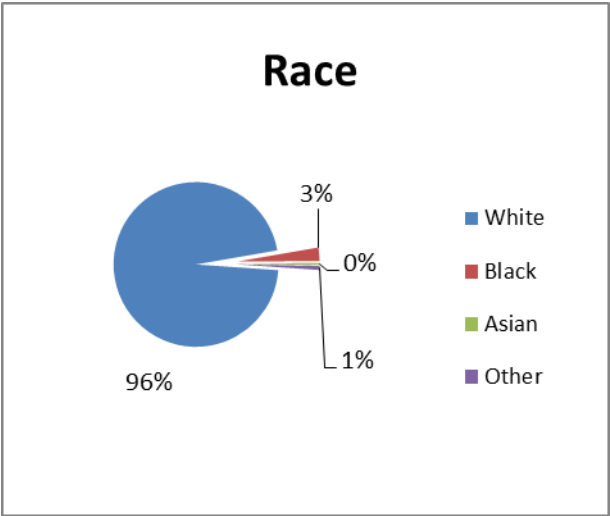
STATISTICAL CHARACTERISTICS OF SURVEY RESPONDERS

2017

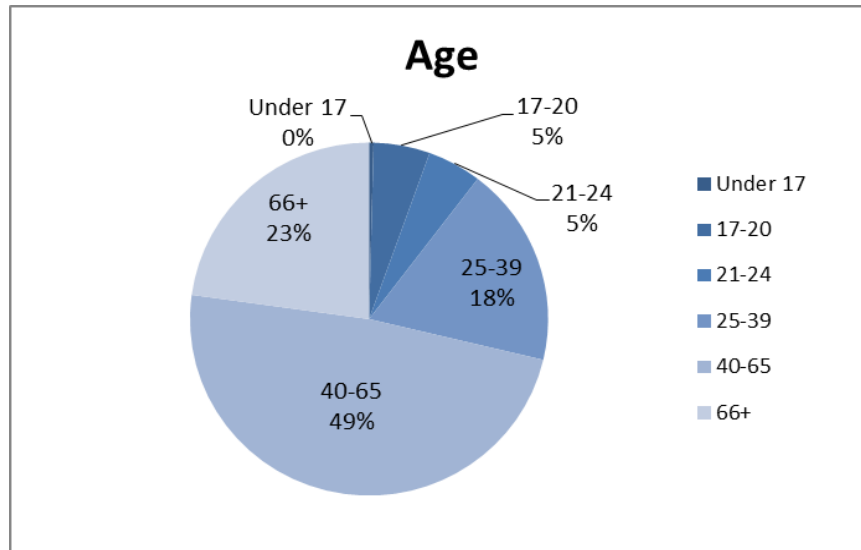
Gender



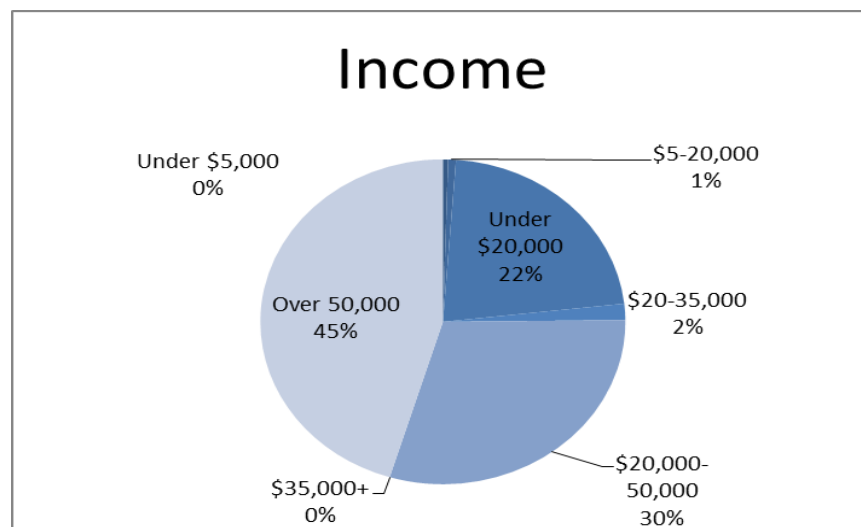
Race



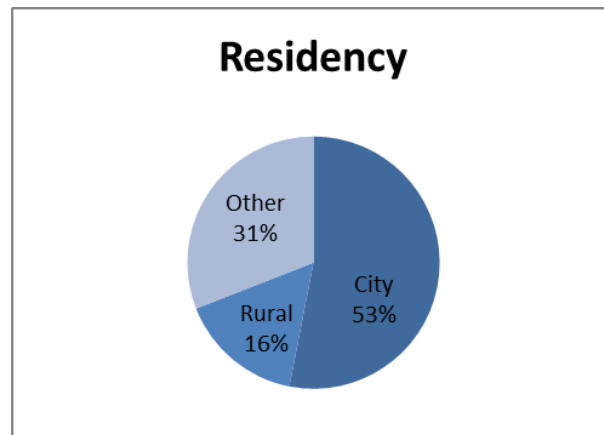
Age



Income



Residency



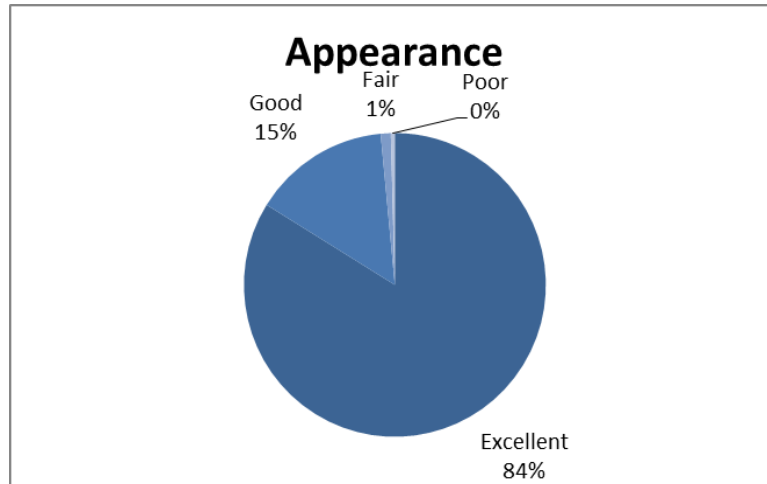
Wentzville Police Department

Section 2

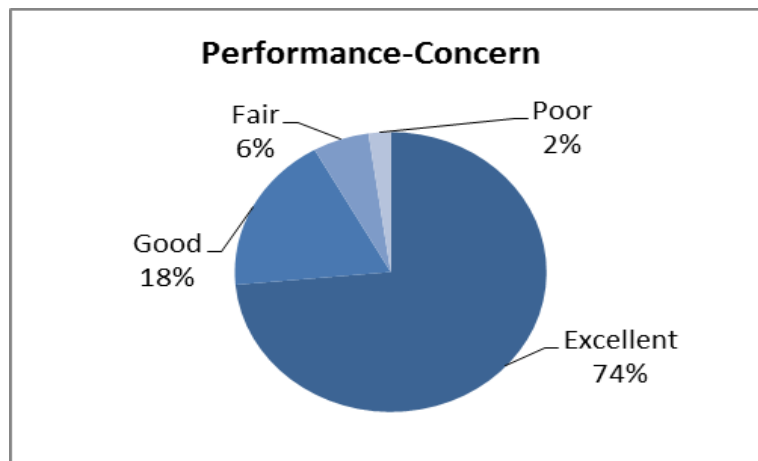


2017

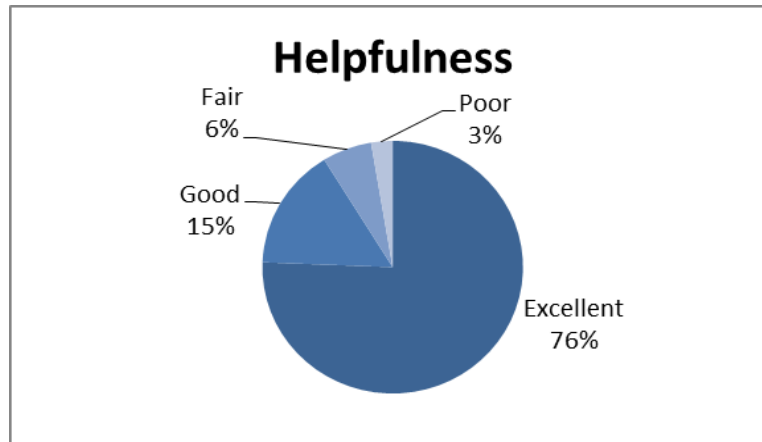
Appearance



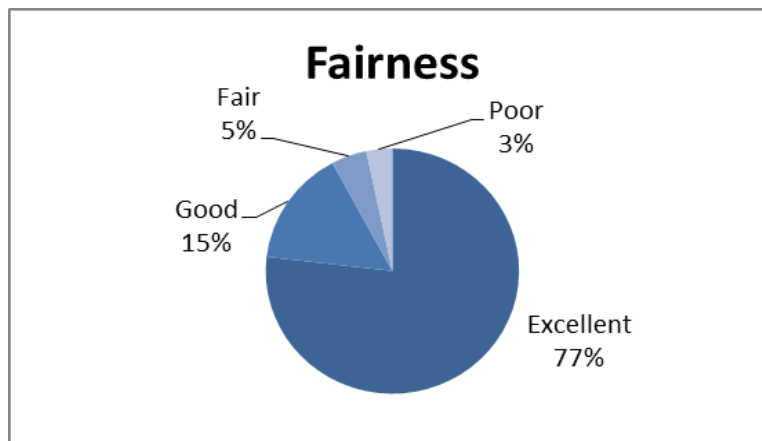
Concern



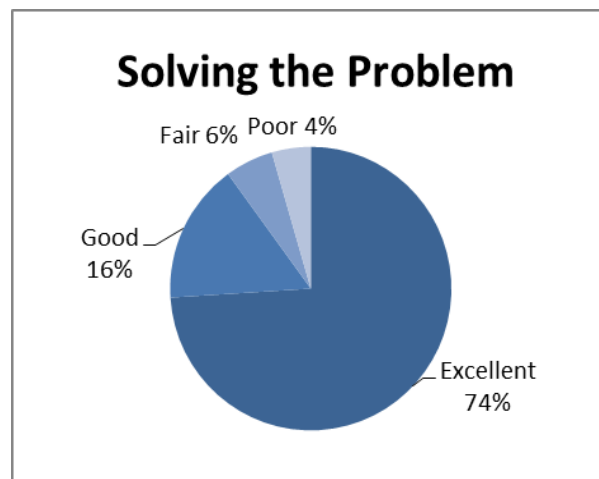
Helpfulness



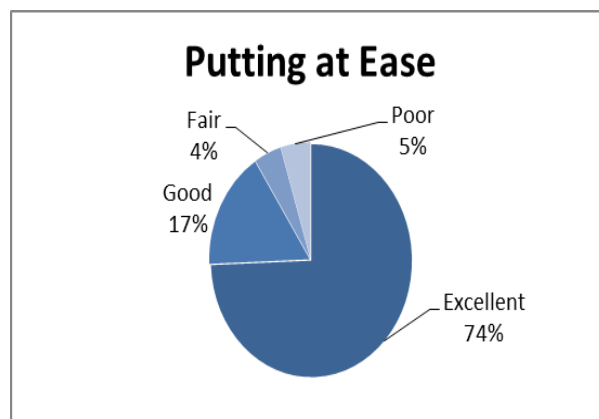
Fairness



Solving the Problem



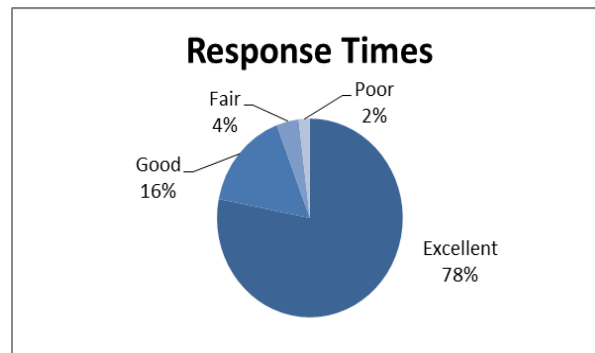
Putting at Ease



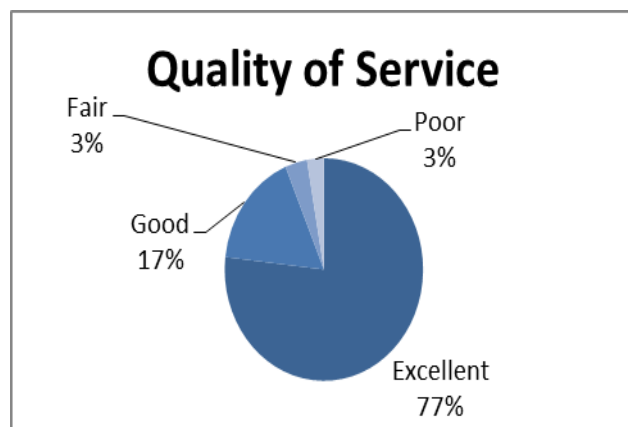
Professionalism



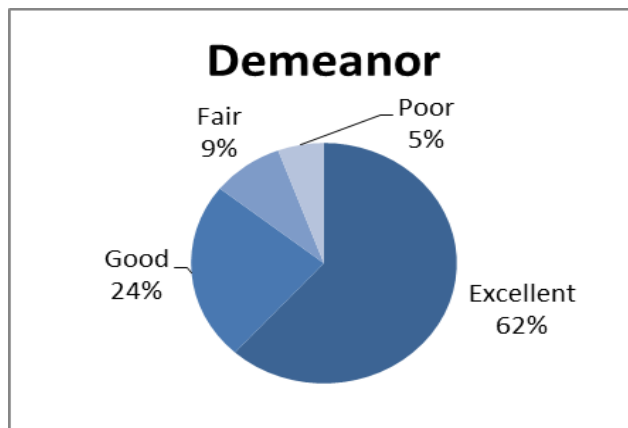
Response Time



Quality of Service



Demeanor



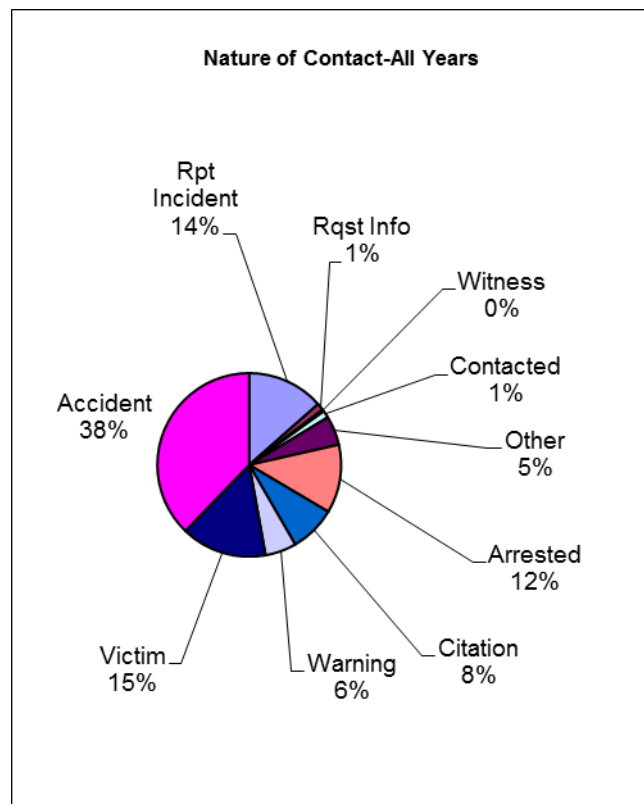
Wentzville Police Department

Section 3

Nature of Contact

The surveys are randomly mailed to the citizens with whom a member of the department has come into contact. It could be a victim, a witness, someone that was issued a summons or warning, or maybe someone that was arrested.

This report shows that 38% of citizens that responded to the survey were involved in auto accidents. 15% were victims, 8% were issued summons, 12% were arrested, 14% called to report an incident, and 13% had contact with the Police Department in some other way.

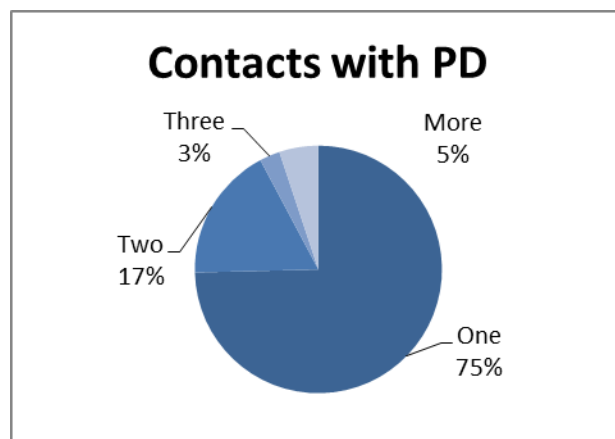


Wentzville Police Department

Section 4

Number of Contacts

In the survey we ask each citizen how many contacts they have had with the department within that current year.



Wentzville Police Department

Section 5

Police Related Concerns in Wentzville Neighborhoods

The survey asks those citizens that live in Wentzville what they perceive are three related problems that they experience within their neighborhoods.

While there were many issues submitted, the below listed items were problems cited with the most frequenciess:

1. Traffic situations, such as speeders, stop sign violators, or parking violations.
2. Peace disturbances.
3. Crime in general, specifically stealings, vandalisms and drugs.
4. Animal calls, specifally animals running at large and barking dogs.
5. Requests for more patrol in the neighborhoods.



Wentzville Police Department

Section 6

Suggestions to Improve Quality of Service

The survey also inquired of all citizens what they felt could be done to improve the quality of service.

Below were the most commonly listed suggestions:

1. Need to hire more officers, need more officers on the streets, and need more officers patrolling at night.
2. Officers need to be more personable/polite.
3. Provide citizens more follow-up or feedback.
4. Citizens want a quicker response time.
5. Officers need to listen closer and show more concern.



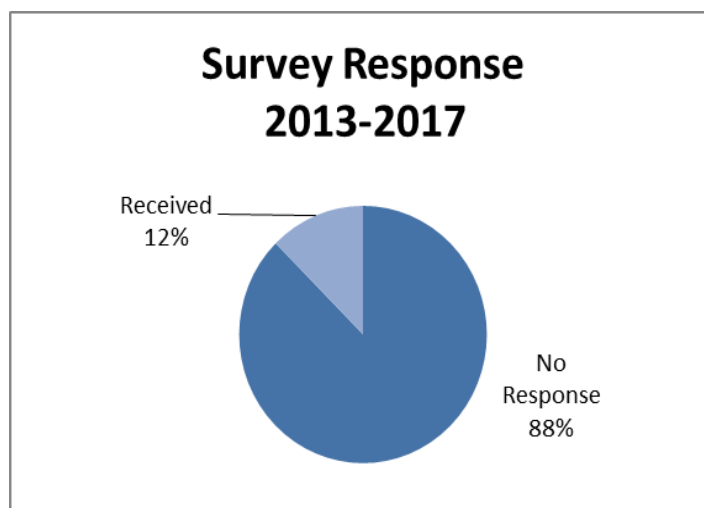
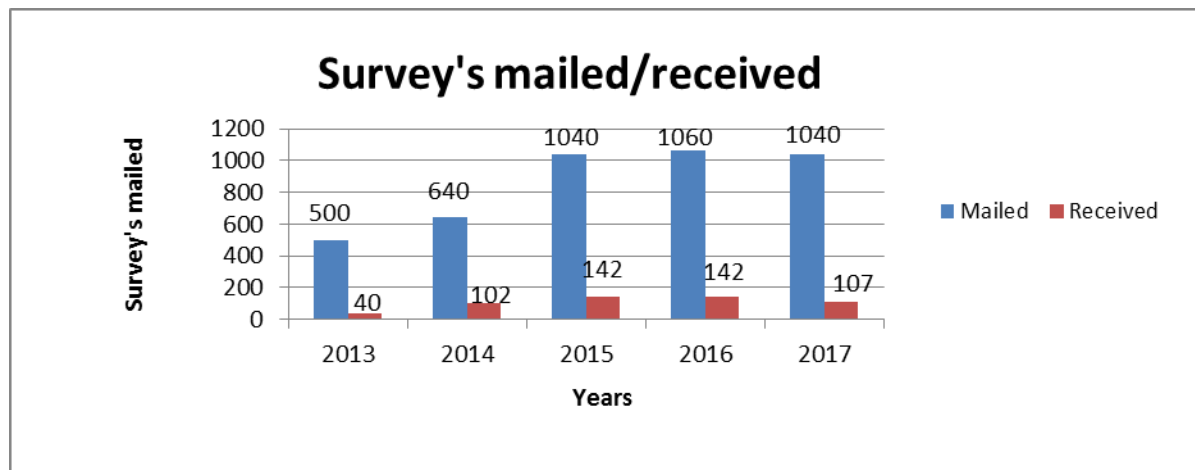
Wentzville Police Department

Section 7

SURVEY RESPONSE

In 2017, 1040 surveys were mailed to citizens with whom the police department has come into contact with due to some kind of police contact or response.

Of the 1040 surveys mailed, we received responses from only 107 citizens. This averages out to be 12% of the surveys being returned this year, indicating that 88% of the citizens did not take the time to return the surveys.



Awards and Recognition

In 2017 multiple employees received awards and recognition for their outstanding work from within the department and/or from external sources.

Crisis Intervention: Officers' Justin Adrian, Jessica Ernst and Zachary Niemann.

M.A.D.D.: Officers' Branden Anderson, Matthew Schneider, Stephen Reinagel, William Ekiss, Zachary Niemann, and Matthew Hyde.

John J. McAttee Award: Officer Jacob Schmidt.

Extraordinary Acts of Compassion: Sgt. Marc White, Officers' Brad Boling, Steve Wilson, and Justin Adrian, and Det. Spencer Grarup.

Inspire Award/Chamber of Commerce: Sgt. Jennifer Bell

Certificates of Excellence: Officers' Michael Greer, Tom VanDusen, Marc White and Cpt. Leon Burton.

Missouri Special Olympics LETZ Award: Mary Wheeler

Life Savings Award: Officer Mike Toney

Employee of the Month: January: Officer Jason Smith, February/March: No winners. April: Officer Gary Roberts, May: Officer Michael Toney, June: Officer Jason Smith, July: NO winner. August: Officer Richard Tienter, September: Officer Jessica Ernst. October: Officer Andy Willett. November: Officer Zachary Niemann. December: Officer Michael Brophy.

City Stars-Employee of the Quarter: Detective Spencer Grarup and Officer Jason Smith EOQ1 and Officer Andrew Willett EOQ3.

City Stars-Employee of the Year: Detective Spencer Grarup and Officer Jason Smith

