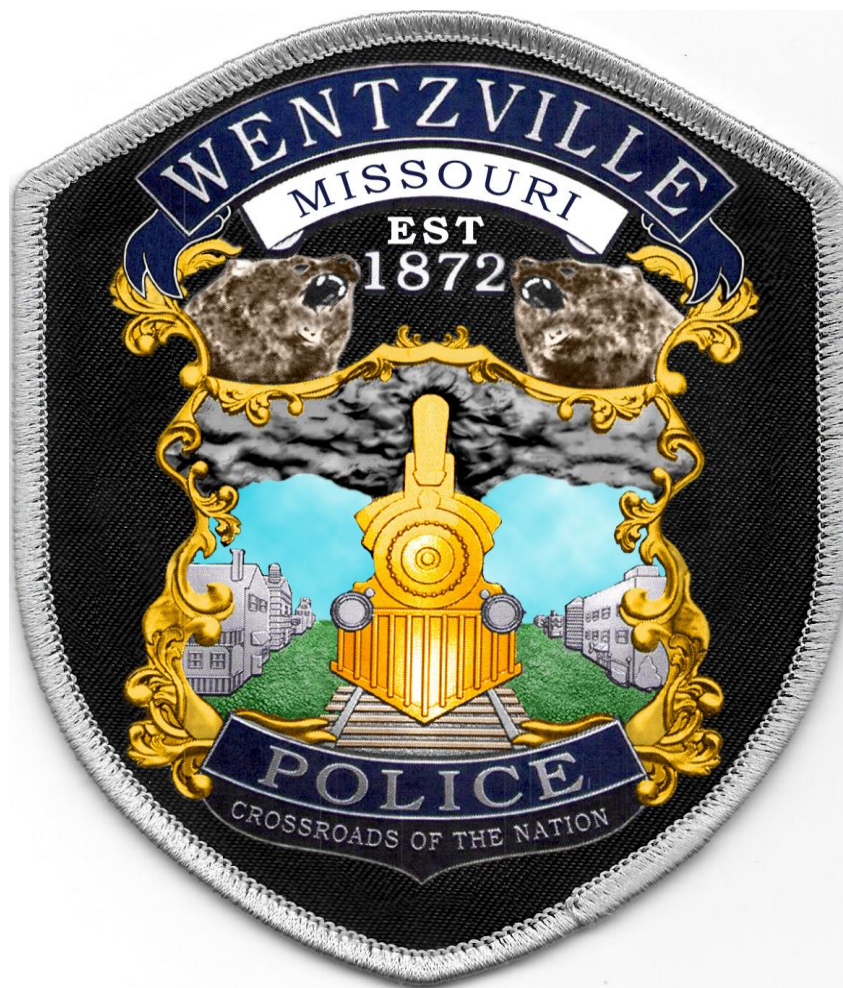


Wentzville Police Department

Statistical Report

2011 through 2016



“To serve our Public with integrity and empathy”



Over the last six years, the Wentzville Police Department has continued to grow and develop our relationships within the community that we serve. Proactive policing is a technique that we have been using in an attempt to maintain a safe community to help our citizens feel safe. We

have developed relationships with the Wentzville School District and their students through our D.A.R.E. and School Resource Officer Programs. We have engaged with the community by training citizens in the CERT program, implementing the Citizen's Police Academy and the Teen Police Academy. We have created a new position called the business/residential liaison to help work with residents and business owners with problems they are having in their subdivisions or businesses. We attend Home Owner's Association meetings, continue to support the Neighborhood Watch program, participate in National Night Out, as well as our involvement in the many civic organizations in our community.

To further develop relationships, we participate in joint agency programs to provide more effective and diverse services to this City. For example, the St. Charles County Regional Drug Task Force allows us to identify and remove illegal drug suppliers from our communities. The St. Charles County Regional S.W.A.T demonstrate a consolidated effort by all the St. Charles County police agencies to provide effective services in crisis situations. The Crisis Intervention Program provides the community with officers trained to recognize and appropriately respond to residents dealing with mental disorders. The Major Case Squad is a resource that collectively assembles the area's best investigative talents. This unit provides a means to assist ourselves and our neighboring communities in solving acts of heinous or high profile crimes occurring in that community.

It is, and continues to be, a major goal of this police department to exhibit due regard for the legal disciplines regulated by our Constitution and the Bill of Rights. Within its mission this agency has set a goal to continue a proactive approach and to seek and reinforce social discipline and mutual trust in this community. The police department realizes the need for directing its total resources to support the common good. This need places heavy demands upon the members of the police department, calls for the continued support and sponsorship of the elected officials, and solicits the full countenance of our community at large.

The police department supports a strong sense of community, a caring for one another, values and principles of good citizenship, and a quality of service that contributes to the common good. Cooperation and partnerships between the police, the public, the business and professional communities, and our elected officials are paramount to the success of maintaining social order in a positive manner. This cooperative partnership exemplifies the city slogan -

"A Community of Neighbors working together to build a better future"

Respectfully,

A handwritten signature in dark ink, appearing to read "Kurt C. Turner", is written over a light blue horizontal line.

WENTZVILLE POLICE STATISTICAL REPORT

2011-2016

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Wentzville Police Department

MISSION STATEMENT

The Wentzville Police Department is dedicated to delivering Constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors, and businesses in the City of Wentzville while demanding the officers who serve and the staff that supports does so with the utmost pride, unmatched courage and unwavering integrity.

PURPOSE

The purpose of this report is to show statistical data of the police Department and the crime trends it experiences. This report has not been completed since 2010. The tables and graphs will include statistical data dating back to 2011, but the comparisons will only be for the years of 2014 through 2016.

The customer survey will encompass the years of 2002 through 2016 in order to show information that was not previously reported.



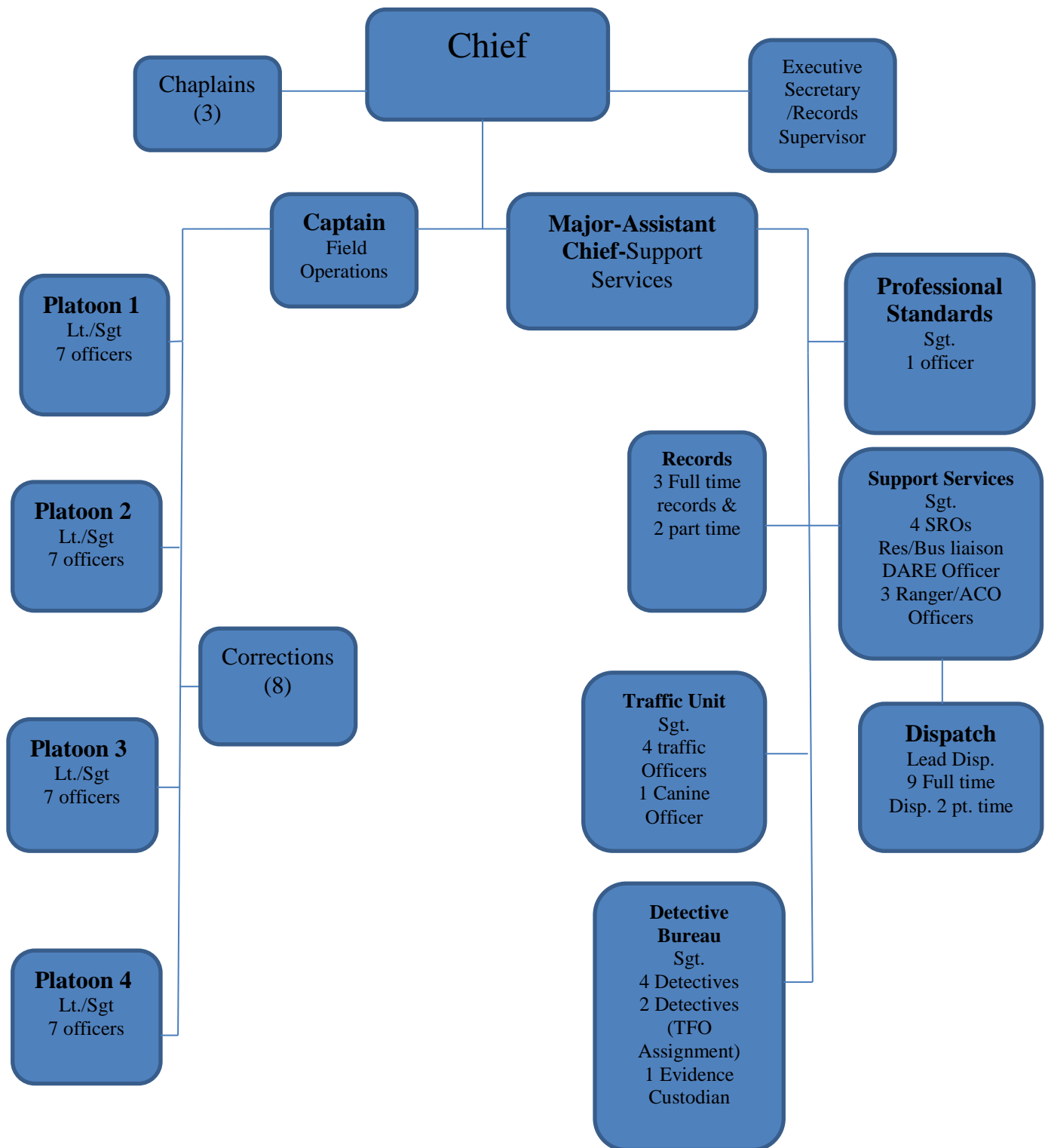
Wentzville Police Department



Organizational Composite Section

2011-2016 Report

Organizational Chart:



Wentzville Police Department

Divisions:

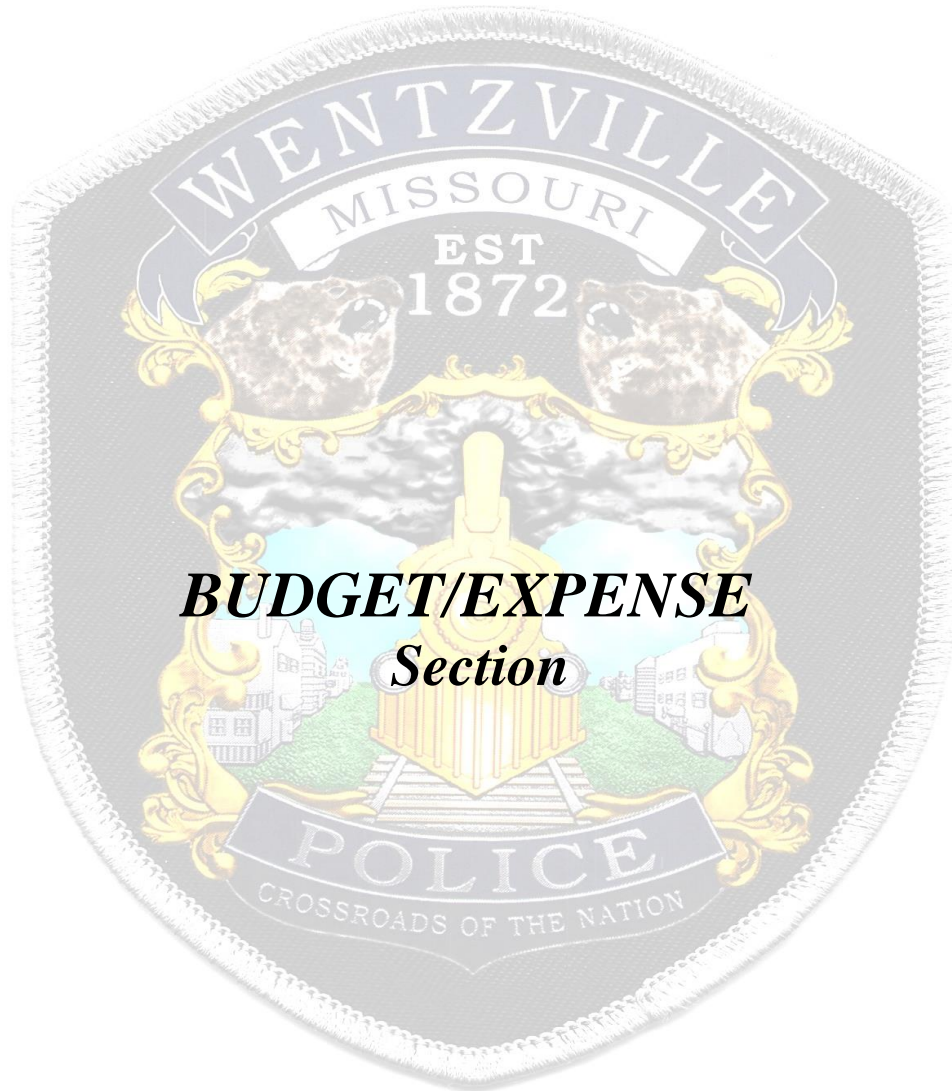
The Wentzville Police Department is comprised of 67 commissioned law enforcement officers along with 22 full-time and several part-time support staff employees. Chief Kurt Frisz leads the agency which is comprised of two divisions: Field Operations and Support Services Divisions. Major Paul West is the Assistant Chief of Police and commands the Support Services Division. Captain Kevin Pyatt commands the Field Operations Division.

The Field Operations Division is comprised of all the Road Patrol Platoons and the Corrections Division. Road Patrol Officers are the backbone of the department and serve the community at large by responding to a variety of calls for service while combining a proactive approach to crime prevention by actively patrolling the neighborhoods and business areas.

The Support Services Division consists of all supporting functions of the police department. Encompassed in this Division are the Detective Bureau, Communications Center, Records Section, School Resource Officers, Business/Residential Liaison Officer, D.A.R.E. Officer, Traffic Bureau, K9 Officer, Animal Control Officers, Park Rangers, and Professional Standards.



Wentzville Police Department



2011-2016 Report

Budget Information:

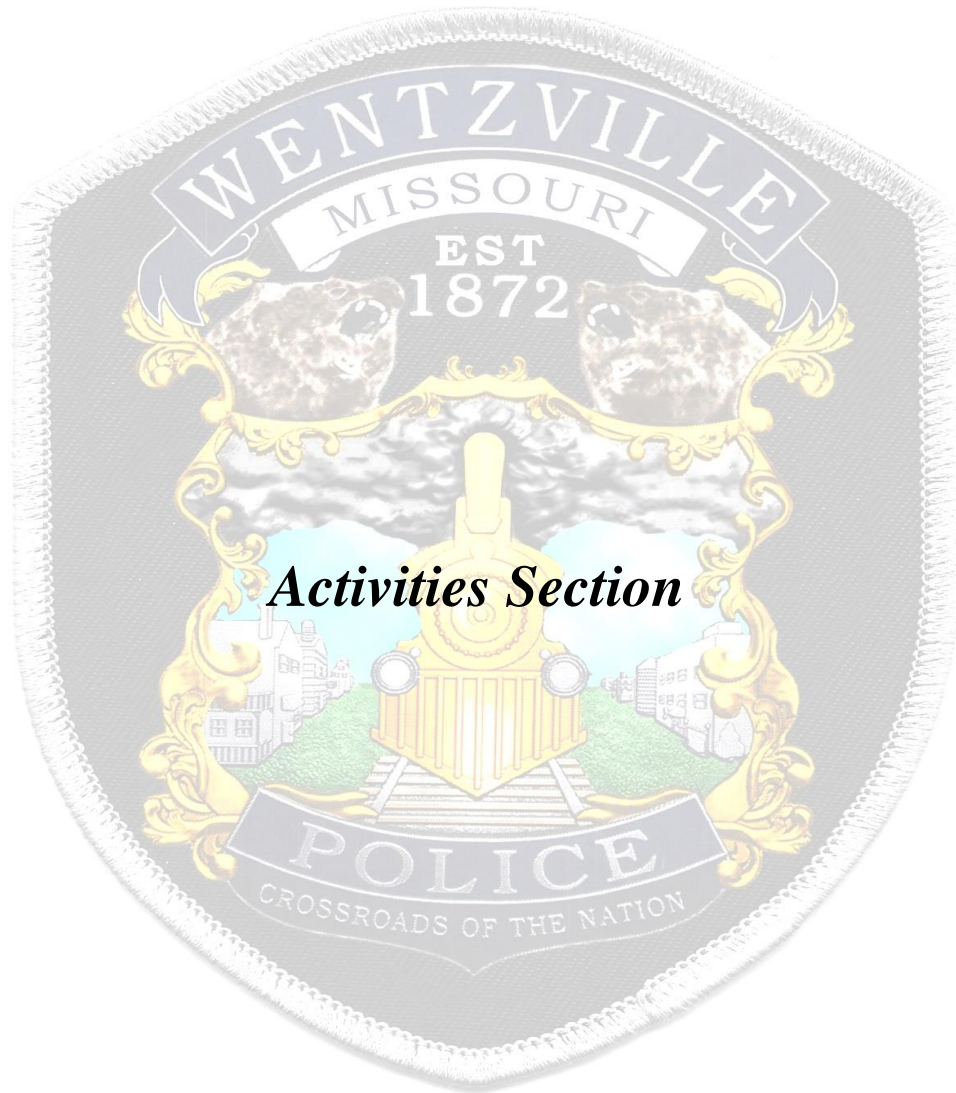
Among other responsibilities, the Administrative Section (Chief) is accountable for the formation, creation, submission, implementation, and maintenance of budget expenditures for the Police Department operation.

Expenditures	2011	2012	2013	2014	2015	2016
Personnel Services	5,649,494	5,636,781	6,170,522	6,487,632	6,615,995	6,641,207
Other Services	448,829	411,413	455,571	544,112	551,540	435,096
Supplies	110,092	442,729	437,087	523,423	488,289	474,810
Repairs/Maintenance	34,882	146,126	190,415	182,477	175,794	153,613
Contract Service	216,377	199,607	235,034	172,087	146,734	94,171
Capital Outlay	34,959	270,748	428,993	758,167	494,385	550,291
Total Expenditures	6,494,633	7,107,404	7,917,622	8,667,898	8,472,737	8,349,188

This report compares the Revenues and the Expenditures of years 2014, 2015, and 2016. The chart reflects a decrease in expenditures of **2%** for the year 2015 and another **1%** decrease for the year 2016. The reduction in 2015 expenditures of **2%** is attributed to closer scrutiny of expenditures services, which include postage, subscriptions, insurance, tuition, and utilities. The expenditures decreasing in 2016 by only **1%** can be contributed to the increased cost in Capital Outlays, updating the patrol vehicles, the purchase of a firearms simulator and improved internal storage for evidence as well as upgrading the Taser Tap 2 program.

The department continues to seek and explore funds from Federal or State sources to aid in the procurement of personnel, equipment, or other tools that will enhance the effectiveness and/or efficiency of the level of service provided to our community by the Wentzville Police Department.

Wentzville Police Department

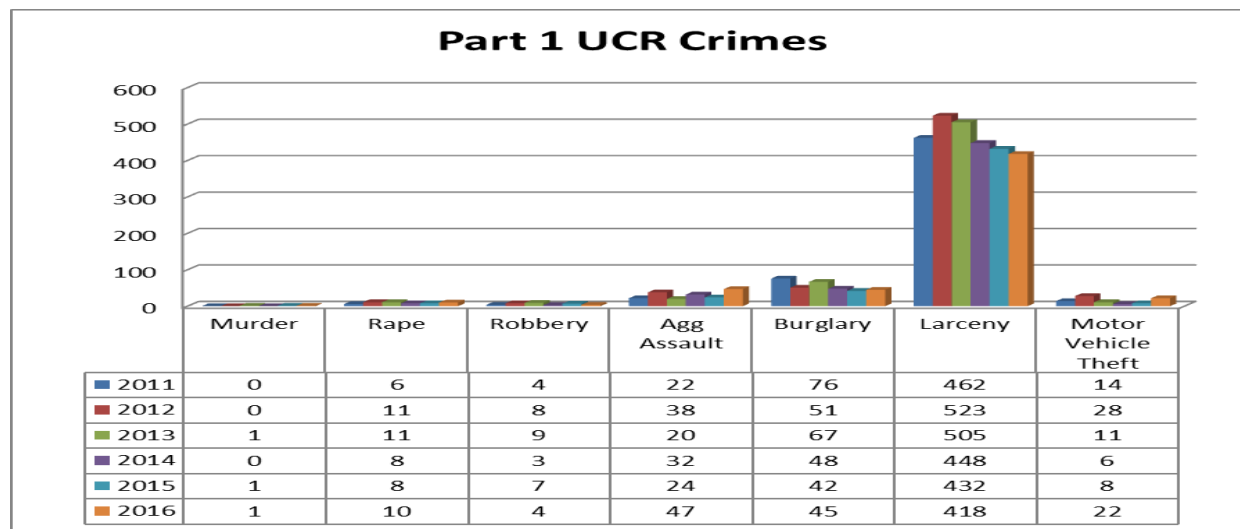


Activities Section

2011-2016 Report

Uniform Crime Report (UCR)

The Uniform Crime Report is a statistical effort of the Federal Bureau of Investigation and the U.S. Department of Justice to tabulate crime based on statistical data contributed by state and local law enforcement agencies. The criteria for each crime category are specific to this effort and may not necessarily be the same criteria as defined by Missouri Statute.



In UCR reporting, an agency will only report the Part 1 crimes/offenses of Murder, Rape, Robbery, Aggravated Assault, Burglary, Larceny and Motor Vehicle Theft.

There may actually be more offenses that occurred at the scene, but the FBI is only interested in an agency reporting the crime highest in their UCR hierarchy. For example, if you had a Murder and a Burglary, an agency would only report the Murder. Reviewing our Part 1 Crimes, it is apparent that larcenies are the highest reported crime within the city.

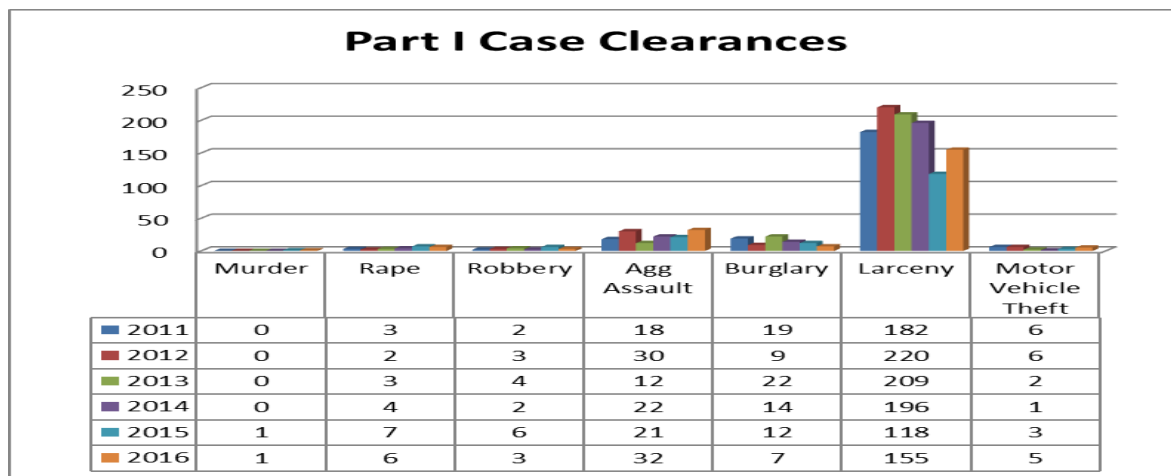
Part 1 Crimes	2011	2012	2013	2014	2015	2016
Murder	0	0	1	0	1	1
Rape	6	11	11	8	8	10
Robbery	4	8	9	3	7	4
Agg Assault	22	38	20	32	24	47
Burglary	76	51	67	48	42	45
Larceny	462	523	505	448	432	418
Motor Vehicle Theft	14	28	11	6	8	22
Total Part 1 Crime	584	659	624	545	522	547

When comparing the Part 1 Crimes committed in 2015 to 2014, our crime rate slightly decreased overall by 4%, due to a decrease in aggravated assaults, burglaries and larcenies.

The next comparison shows the clearance rate of those Part 1 crimes. When reviewing the rates, we cleared **30%** fewer Part 1 crimes in 2015 than we did compared to 2014.

Part I Clearances	2011	2012	2013	2014	2015	2016
Murder	0	0	0	0	1	1
Rape	3	2	3	4	7	6
Robbery	2	3	4	2	6	3
Agg Assault	18	30	12	22	21	32
Burglary	19	9	22	14	12	7
Larceny	182	220	209	196	118	155
Motor Vehicle Theft	6	6	2	1	3	5
Clearance Totals	230	270	252	239	168	209

In 2016, the clearance rate increased by **24%** as compared to 2015. This can be contributed to the clearing more assaults, larcenies, and motor vehicle thefts.

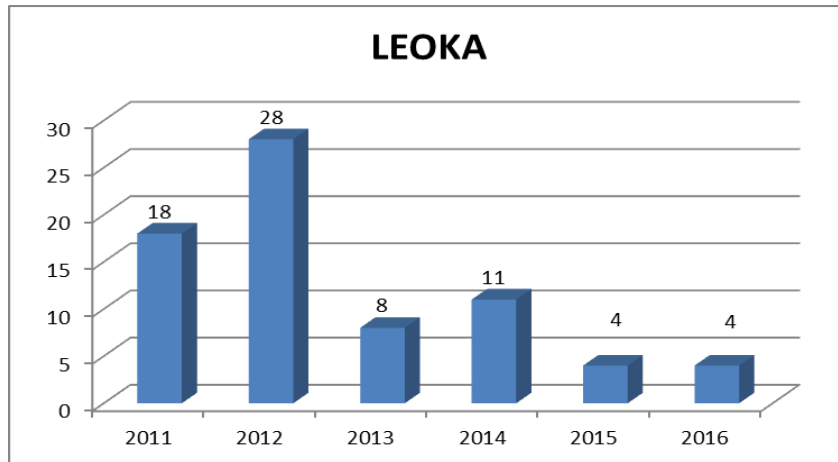


The below chart compares the crimes vs. clearance rates. The table shows a disparity rate in 2016 of **38%** compared to **32%** in 2015 and **44%** in 2014.

Crime vs. clearance rate is impacted by an increase in crimes against persons, increased hours of investigation priority, and the success in obtaining creditable witness/physical evidence that often is associated with the successful clearance of these types of crime.

	2014	2015	2016
Part I Crime	545	522	547
Part I Clearance	239	168	209
Crime vs Clearance Rate	44%	32%	38%

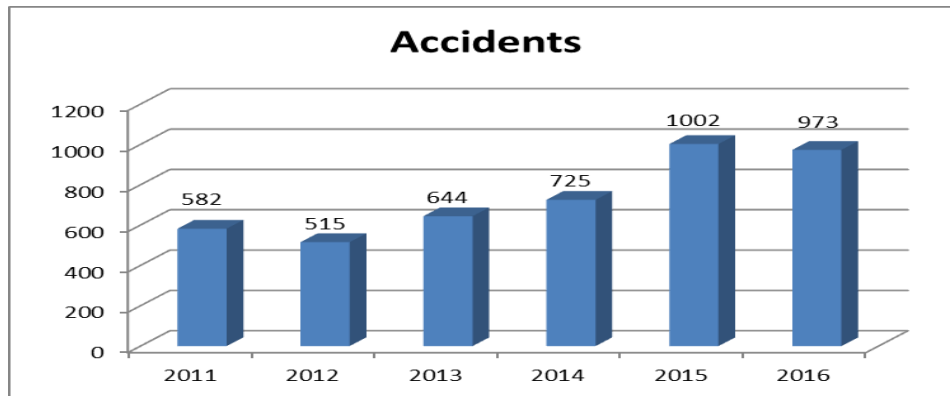
Every year police officers all over the United States are assaulted and or killed. In 2014, the department had 11 officers assaulted. This total was alarming, and the department started focusing on using de-escalation skills to keep situations from rising to a level of an officer being assaulted. In 2015, the assault rate dropped by 4 and then maintained itself in 2016.



Traffic Accident Report:

Traffic flow into the City of Wentzville has continued to increase as the City continues to develop. We currently have a six man traffic unit that spends their time patrolling the subdivisions due to complaints of speeders and stop sign violators, as well as concentrating on area highways due to an increase in serious accidents handled by Law Enforcement.

Looking at 2015, the accident rate increased from 725 accidents in 2014 to 1002 in 2015. The number of accidents decreased in 2016 to 973.

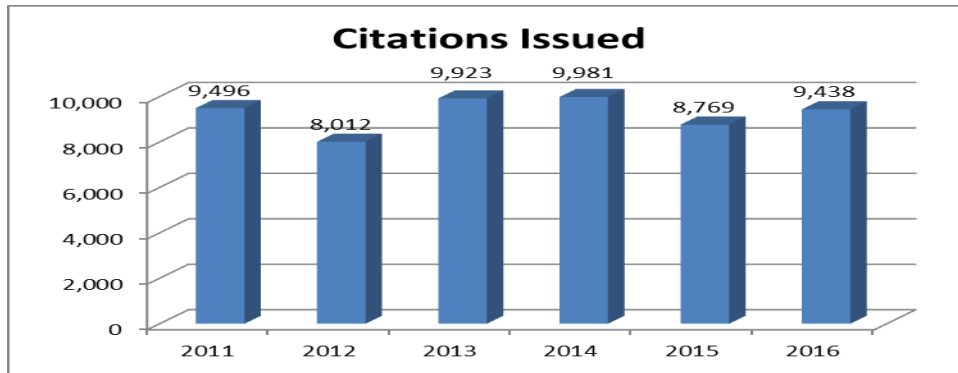


The City continues to work with the Missouri Department of Transportation in correcting issues on area highways to help reduce the number of accidents.



Citation Report:

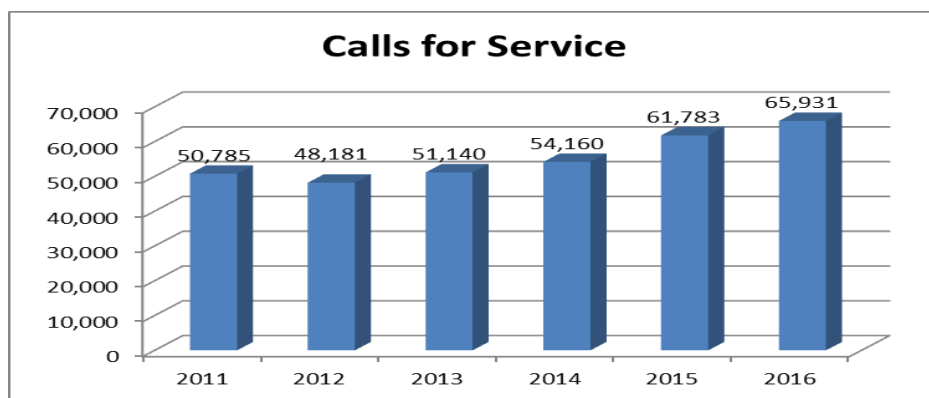
In 2015, citations decreased by **12%** when reviewing the number issued in 2014, going from 9,981 down to 8,769. However, in 2016, this number increased by **8%**, increasing back up to 9,438 summons.



The Department will continue to maintain our commitment of providing a high level of patrol in the subdivisions in order to keep our neighborhoods safe.

Calls for Service:

Dispatch is the hub for receiving calls for service for officers to respond to. Dispatch will enter the call into the computer and then dispatch the officer to the call. This chart indicates the calls for service have increased yearly. In 2015, the calls increased by **14%** over 2014 and then in 2016, the calls increased again by **7%**. It is anticipated that the calls for service will continue to increase as the city continues to grow.



Summary of Type of Calls:

Dispatch receives numerous types of calls throughout the year. The calls range from trivial to serious in nature. The graph below shows a selection of the type of the calls received:

	2011	2012	2013	2014	2015	2016
Alarm Soundings	903	992	836	759	790	843
Animal Calls	951	1,036	928	1,006	1,117	1,003
Assist Motorist	1,179	923	891	830	826	935
Auto Accidents	1,042	986	1,135	1,347	1,598	1,605
Community Policing	182	311	199	465	819	491
Directed Patrol	5,405	5,457	2,126	9,553	12,149	17,354
Domestic Violence	342	377	290	375	380	237
Drug Overdose	7	10	4	9	15	24
Drug Violations	95	91	64	94	77	126
DWI	191	139	149	207	190	136
Fireworks	220	250	225	168	225	298
Foot Patrol	7,380	6,353	4,574	5,455	7,393	6,605
Open Door	136	135	868	1,000	1,514	1,787
Peace Disturbance	620	537	459	414	488	680
Prisoner Transport	557	572	619	737	570	524
Sick Case	933	1,006	1,061	1,154	1,214	1,338
Stealing	730	789	707	688	693	689
Suspicious Vehicle	909	751	984	825	1,010	1,181
Traffic	10,078	7,917	8,616	8,201	9,048	9,389
Trespassing	87	136	116	118	100	91
All Other Activities	18,838	19,413	26,289	20,755	21,567	20,595
Total Calls	50,785	48,181	51,140	54,160	61,783	65,931

Communications/Records Activity:

The Communications and the Records Divisions handle multiple types of situations. Dispatch communicates with the officers via radio and telephone. They enter calls in the computer system to track who is responding and the information that is relayed. They run subjects through the MULES system for the officers to see vehicle registration, driver's license status, and criminal history. They answer the 911 calls, as well as non-emergency calls.

The Records Division answers non-emergency calls, works with the public and other agencies in obtaining copies of reports and statistics. They do data entry and quality control of reports. They review traffic accident reports for electronic submission to the state, among a host of other responsibilities.

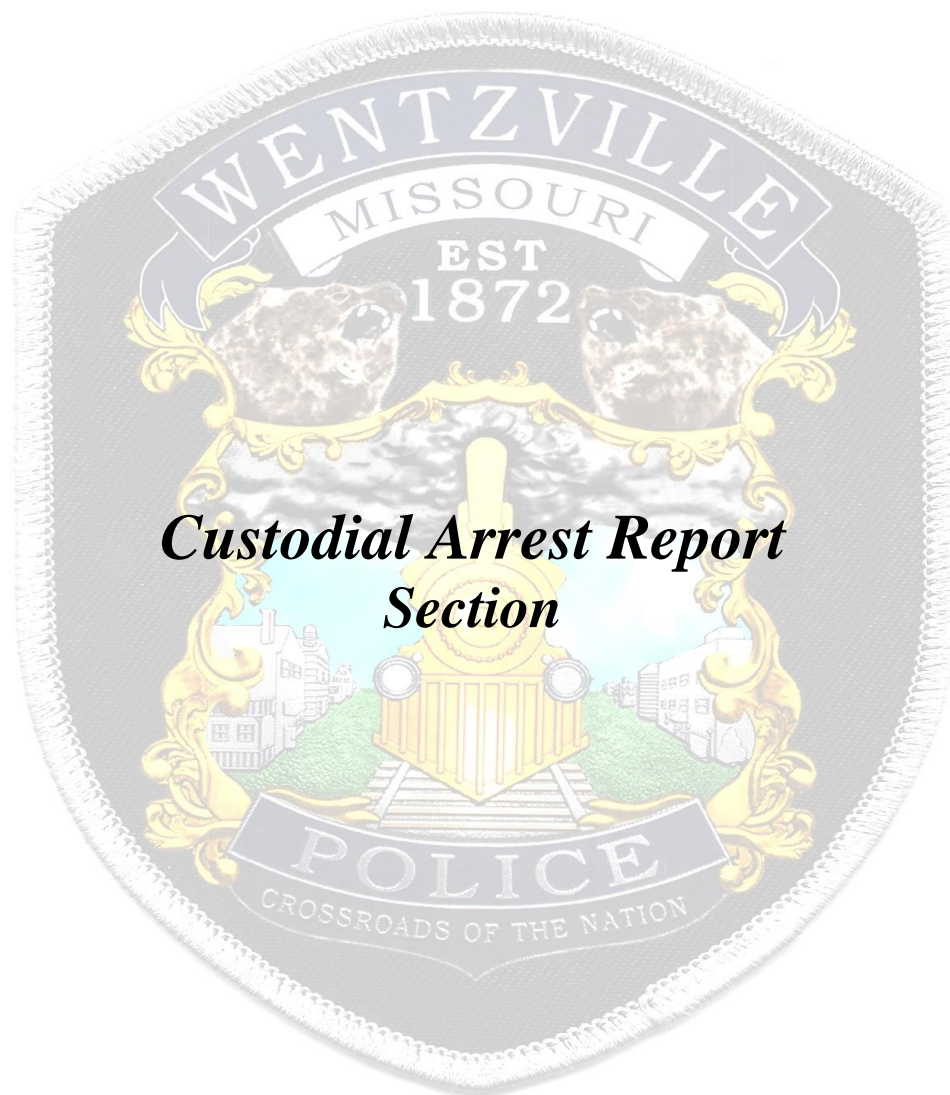
These divisions are an integral part of the team and are vital in keeping the Department running smoothly. Below is a list of some of the activities they do:

	2011	2012	2013	2014	2015	2016
Phone Calls	n/a	n/a	129,096	129,543	101,297	97,079
Radio Transmissions	n/a	n/a	225,325	221,783	212,319	218,347
Rejis/Mules Transmissions	n/a	n/a	788,668	332,344	649,601	590,650
Calls including FPD/NMPD	57,414	53,448	55,645	56,979	65,096	70,014
Number of Reports	4527	5047	5552	5516	5733	5343
Supplemental Reports	1327	2093	3219	2563	2565	2365

*From 2011 through early 2014, the Department used REJIS to run license plates, subjects, to check for stolen property, or to see if someone was wanted. In 2015, we switched from REJIS to MULES.

**From 2011 through 2014, the Department dispatched for the Foristell (FPD) and New Melle (NMPD) police departments. In early 2014, we stopped dispatching for NMPD.

Wentzville Police Department



Custodial Arrest Report Section

2011-2016 Report

Adult Arrest Report:

	2011	2012	2013	2014	2015	2016
Murder	0	0	0	0	1	2
Rape	3	0	4	1	4	3
Robbery	1	4	9	3	10	4
Agg Assault	7	19	4	16	15	25
Burglary	15	13	12	16	5	7
Theft	164	220	214	172	91	129
Auto Theft	3	5	1	3	3	3
Other Assaults	101	111	89	88	77	77
Arson	0	0	0	0	0	0
Forgery/Counterfeiting	6	9	4	6	3	3
Fraud	10	10	13	16	18	12
Embezzlement	1	3	7	1	8	10
Stolen Prop	13	5	8	14	12	8
Vandalism	30	21	23	22	28	29
Weapons	7	4	14	2	3	8
Prostitution	0	0	0	0	0	0
Sex Offenses	7	7	2	3	7	6
Drug Violations	133	133	146	182	179	210
Gambling	0	0	0	0	0	0
Offenses Against Family	28	29	14	18	10	14
Driving Under Influence	125	136	134	119	132	114
Liquor Laws	28	60	34	37	28	29
Drunkenness	0	0	0	0	0	0
Disorderly Conduct	45	45	33	36	23	32
Vagrancy	0	0	0	0	0	0
Human Trafficking	0	0	0	0	0	0
All Other Offenses	813	1117	1518	1368	731	805
Total	1540	1951	2283	2123	1388	1530

Juvenile Arrest/Custodial Report

Juvenile Arrests	2011	2012	2013	2014	2015	2016
Murder	0	0	0	0	0	0
Rape	4	2	2	2	2	1
Robbery	3	3	1	0	2	0
Agg Assault	2	1	1	5	0	0
Burglary	11	2	5	0	11	0
Larceny	54	70	40	45	41	34
Motor Vehicle Theft	2	2	0	1	1	0
Other Assaults	36	22	20	9	25	19
Arson	0	5	0	0	0	0
Forgery/Counterfeiting	0	3	0	0	1	0
Fraud	0	2	0	0	1	2
Embezzlement	0	1	1	0	1	0
Stolen Prop	4	1	1	0	0	0
Vandalism	11	4	9	14	10	11
Weapons	0	5	1	2	5	1
Prostitution	0	0	0	0	0	0
Sex Offenses	5	5	0	0	3	6
Drug Violations	53	36	25	32	26	20
Gambling	0	0	0	0	0	0
Offenses Against Family	0	0	0	0	0	1
Driving Under Influence	2	1	0	0	0	1
Liquor Laws	13	42	14	16	37	13
Drunkenness	0	0	0	0	0	0
Disorderly Conduct	22	51	16	18	40	28
Vagrancy	0	0	0	0	0	0
All Other Offenses	60	49	38	35	32	38
Curfew	31	29	6	7	15	6
Runaway	15	26	17	15	18	13
Total Juv. Arrests	328	362	197	201	271	194

Wentzville Police Department



2011-2016

Introduction

The Wentzville Police Department strives to provide the highest level of service to everyone in our community. Our expectation is to achieve a standing of satisfaction among our customers.

In an effort to determine the success of the police department's standing in this mission, an instrument to survey the perception and findings of the people to whom the employees come in contact with was developed. This survey is mailed randomly to 20 citizens a week, all of whom have had some nature of contact with a police employee. The nature of the contact varies from arrested person, cited person, victim of an offense, motorist assist, witness, complainant or other official contact.

Understanding that this survey is not all inclusive, it provides gauges as to how those that receive our service, receive the best service possible. It is the intent of this report to establish a performance report card by factoring the acquired data into a measurable and comparative document. The results of this effort will illustrate the successes or failures of this department, as we work to achieve our mission – to provide an effective and responsive service that elevates and supports the perception of safety and to secure a successful and professional approach to community service.


The data gathered will be for the timeframe of 2002 through 2016. This report will include information on sections one through six of the survey, as well as a section on the number of responses received as related to the number of surveys sent and not returned.

This report is intended to identify the strengths and weaknesses of the department, so that staff is able to take a course of action to continue to improve the quality of service of the department.



Wentzville Police Department

Section 1

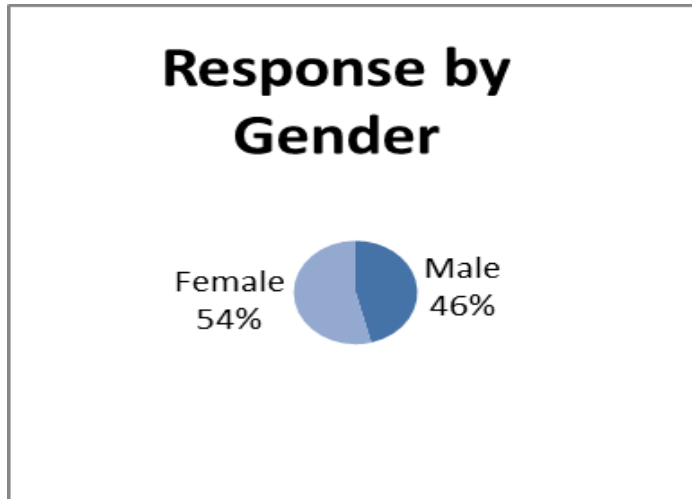
The badge is a shield-shaped emblem with a fringed border. At the top, a banner reads "WENTZVILLE" in a serif font. Below this, another banner reads "MISSOURI". In the center, the text "EST 1872" is displayed. The middle section of the badge features a detailed illustration of a steam locomotive crossing a bridge over a river, with a small town and houses visible in the background. The bottom of the badge has a banner that reads "POLICE" in a large, bold serif font, and below that, in a smaller font, "CROSSROADS OF THE NATION".

STATISTICAL CHARACTERISTICS OF SURVEY RESPONDERS

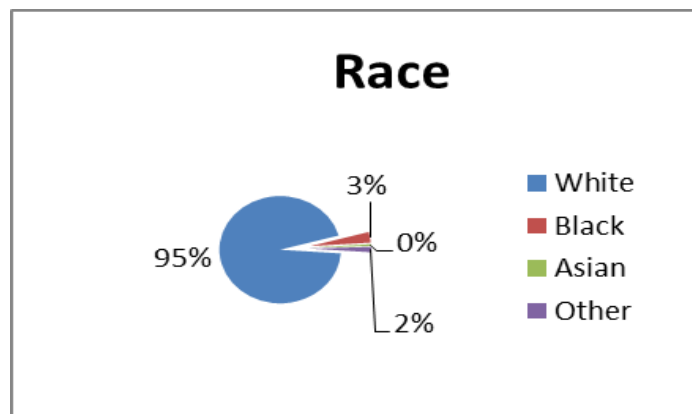
2011-2016

(Data gathered for the years of 2002-2016)

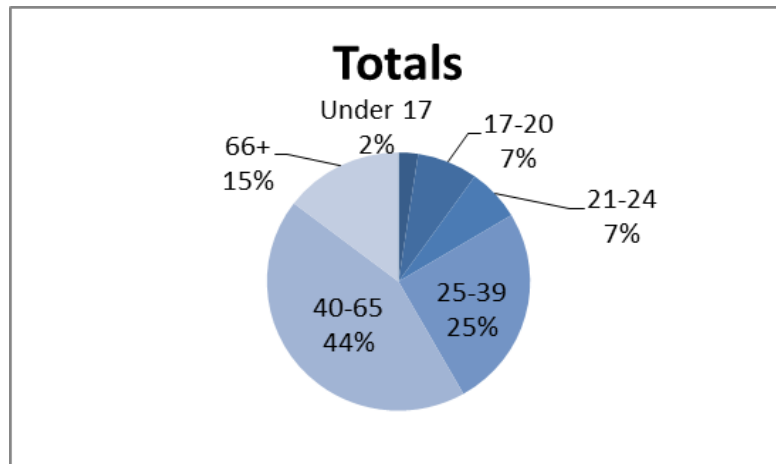
Gender



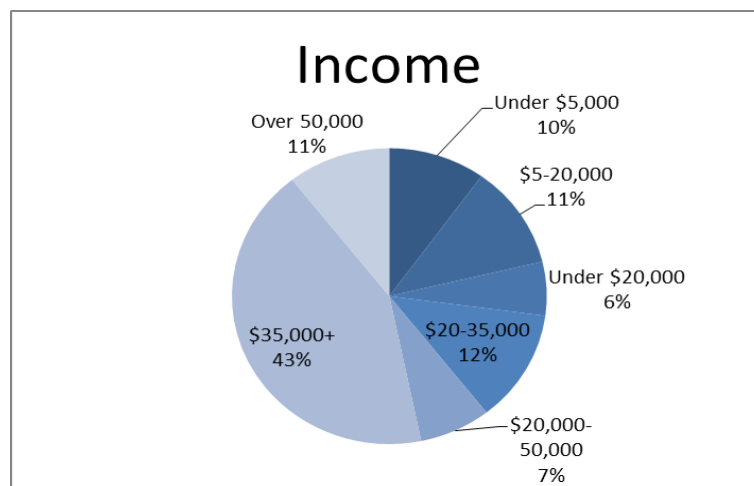
Race



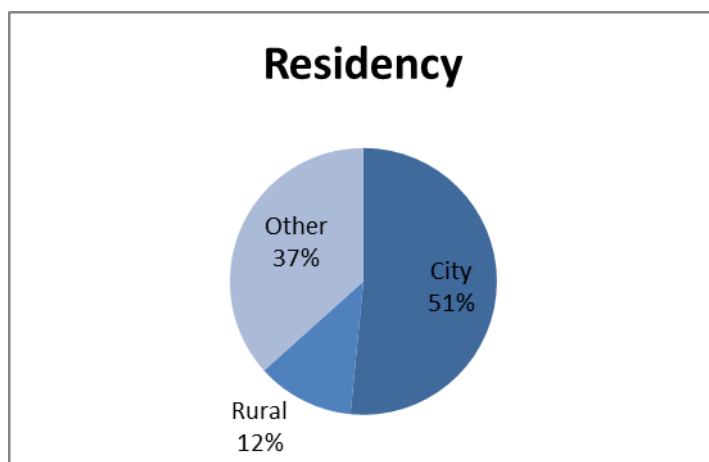
Age



Income



Residency



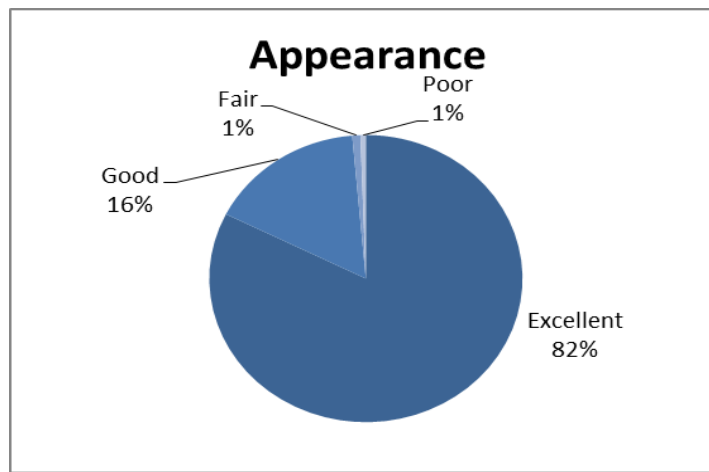
Wentzville Police Department

Section 2

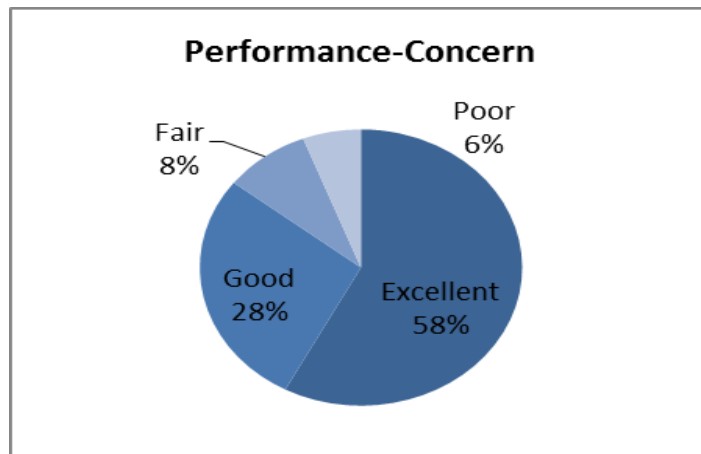


2011-2016

Appearance



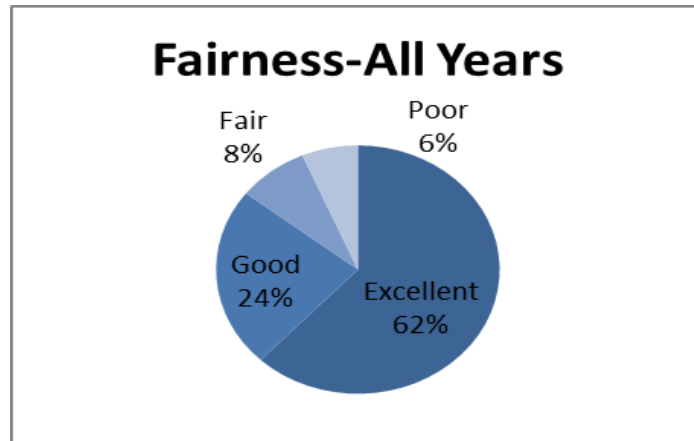
Concern



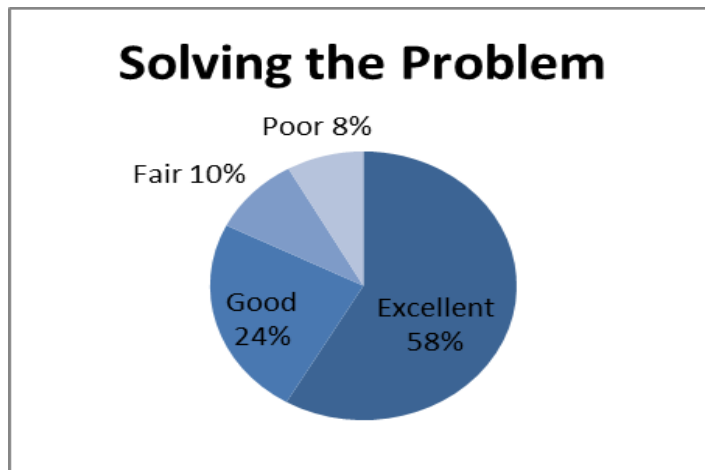
Helpfulness



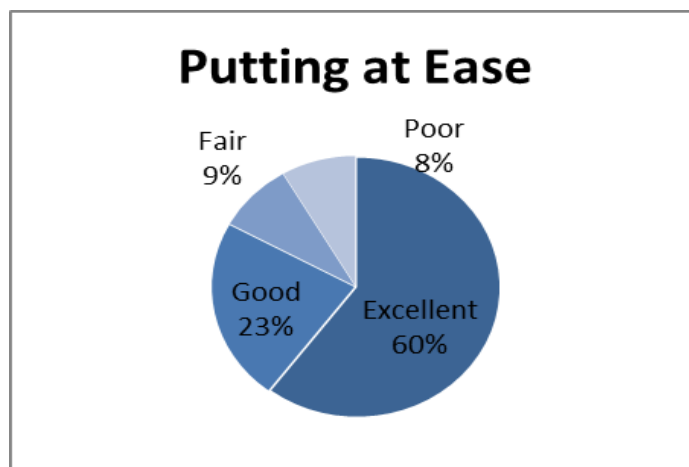
Fairness



Solving the Problem



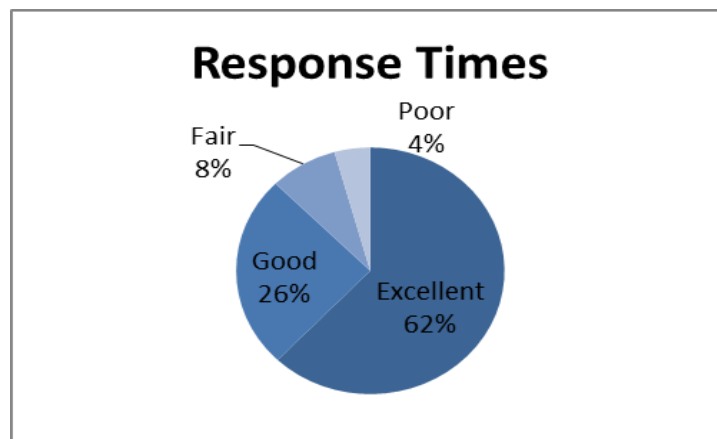
Putting at Ease



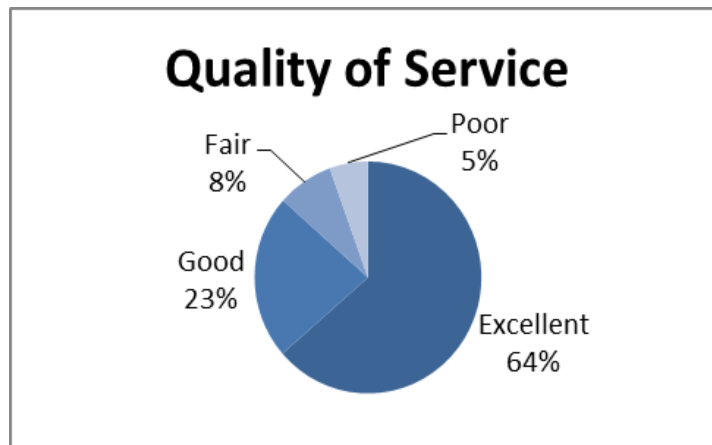
Professionalism



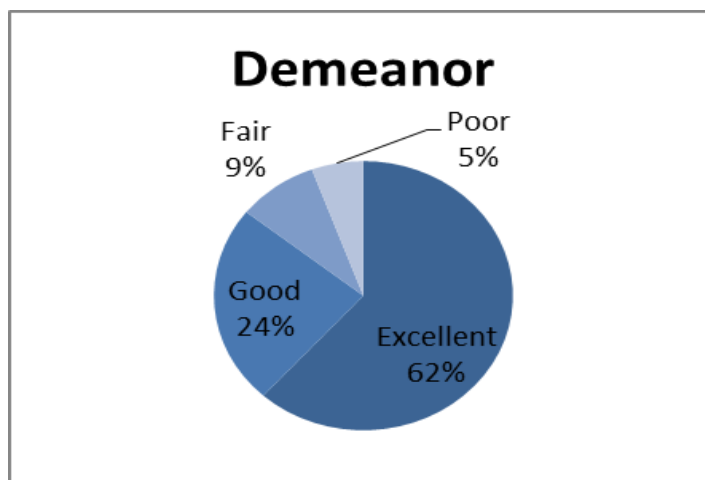
Response Time



Quality of Service



Demeanor



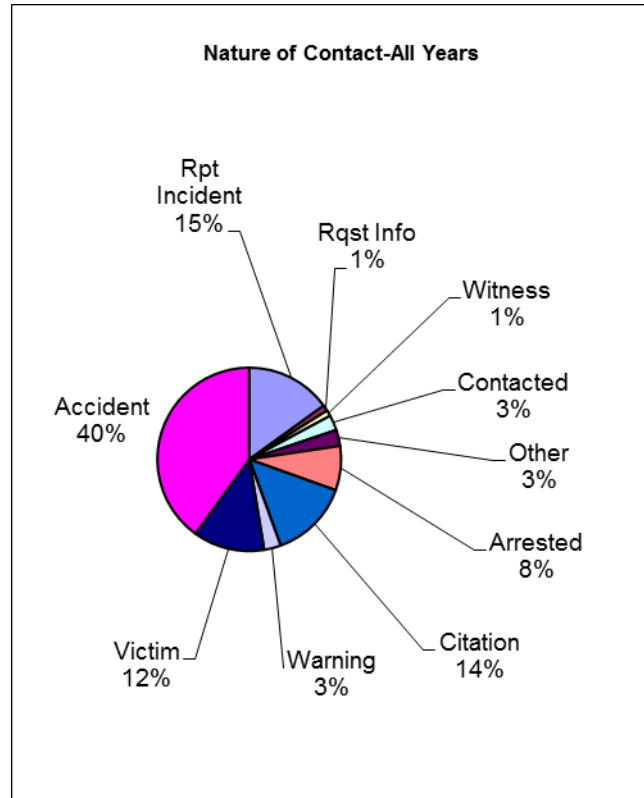
Wentzville Police Department

Section 3

Nature of Contact

The surveys are randomly mailed to the citizens with whom a member of the department has come into contact. It could be a victim, a witness, someone that was issued a summons or warning, or maybe someone that was arrested.

This report shows that **40%** of citizens that responded to the survey were involved in auto accidents. **12%** were victims, **14%** were issued summons, **8%** were arrested, 15% called to report an incident, and **11%** had contact with the Police Department in some other way.

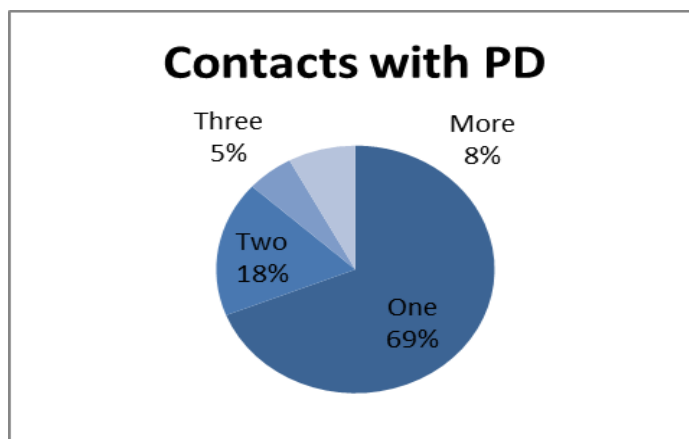


Wentzville Police Department

Section 4

Number of Contacts

In the survey we ask the citizen how many contacts they have had with the department within that current year.



Wentzville Police Department

Section 5

Police Related Concerns in Wentzville Neighborhoods

The survey asks those citizens whom live in Wentzville, what they perceive are three related problems that they experience within their neighborhoods.

While there were many issues submitted, the below listed items were problems cited with the most frequenciess:

1. Traffic situations, such as speeders, stop sign violators, or parking violations.
2. Peace disturbances.
3. Crime in general, specifically stealings, vandalisms and drugs.
4. Animal calls, specifally animals running at large and barking dogs.
5. Requests for more patrol in the neighborhoods.



Wentzville Police Department

Section 6

Suggestions to Improve Quality of Service

The survey also inquired of all citizens what they felt could be done to improve the quality of service.

Below were the most commonly listed suggestions:

1. More officers, more officers on the streets, and more officers patrolling at night.
2. Officers need to be more personable/polite.
3. Citizens wanted more follow-up or feedback.
4. Citizens wanted a faster response time.
5. Listen closer and show concern.



Wentzville Police Department

Section 7

SURVEY RESPONSE

For the years of 2002 through 2016, there were 16,900 surveys mailed to citizens that the police department came into contact with because of some kind of police contact or response.

Of the 16,900 surveys mailed, we received responses from 1,644 citizens. This averages out to be 110 surveys returned per year, indicating that **90%** of the citizens did not return the surveys.

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Mailed	1275	1325	1300	1300	1300	1300	1325	1300	1060	1195	980	500	640	1040	1060
Received	138	126	127	133	117	96	102	118	103	68	90	40	102	142	142

