



Soliciting in Wentzville: What Residents Need to Know



The City of Wentzville supports both a **vibrant business community** and an **enhanced quality of life** for our residents. We understand that unwanted solicitation can be frustrating, and this guide is designed to help residents understand the City's solicitor ordinance and **effectively report potential violations**.

If You See Something, Say Something.

Is the solicitor violating the City ordinance?

- ✓ Ignoring a “No Soliciting” sign
- ✓ Soliciting outside allowed hours
- ✓ Refusing to leave when asked
- ✓ Not displaying required ID
- ✓ Misrepresenting themselves

Yes, they are violating
the City ordinance.

Is it happening right now?

YES

NO

Call the Police
nonemergency line
at (636) 327-5105
immediately.

By reporting quickly, an
officer can respond,
observe and document
the violation in real time.

For after-violation
reports, send an email
to CityClerk@wentzvillemo.gov. Add
as much detail as you
can about the solicitor
and date/time of the
violation. Include any
supporting videos or
photos, if available.

Most Effective

Reporting violations to
the nonemergency Police
line at (636) 327-5105

Reporting the location or
address accurately

Providing a description
of the solicitor(s)

Noting the specific
ordinance violation

Less Effective

Posting your concern on
social media

Calling the Mayor or
Aldermen for an
immediate response

Reporting the issue
multiple days later

Sharing information you
didn't see directly

Remember, social media posts or reports made after the solicitor has left generally do not provide enough information for enforcement. For after-violation reports, please email CityClerk@wentzvillemo.gov.

Understanding the Ordinance

The City recognizes that door-to-door solicitation is one way businesses, including local ones, connect with potential customers. **The solicitor ordinance isn't intended to prevent legitimate business activity. It establishes clear expectations that help protect residents while allowing businesses to operate responsibly.**

What's Allowed

Not every door-to-door activity requires a solicitor license. For example, leaving commercial flyers or literature without knocking or ringing the doorbell is generally not considered solicitation. In addition, some activities — such as political, religious and charitable canvassing — are permitted under the City ordinance.

We're Here to Help

We understand it can be frustrating to deal with unwanted solicitors. Please know we are on your side. Timely reports are the best way we can take action and protect our community together. Thank you for your patience and partnership.

**If you see a solicitor violating City regulations, call the
nonemergency police line immediately at (636) 327-5105.**

Violations of the City Ordinance may result in the suspension or revocation of the City-issued solicitor's license and other penalties as provided by Municipal Code.

